

From: **Clint Brown** cbrown@crossroadscreston.com  
Subject: No Subject  
Date: December 14, 2017 at 10:03 AM  
To: **Liz Mathis** Liz.Mathis@legis.iowa.gov

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To Senators on House Policy Oversight Committee;

I am an IHH Care Coordinator in a rural area. I am very concerned about recent changes United is attempting to do to our program. IHH's in my part of the state started in 2014. We have served people with Chronic mental illness and have seen good results in helping keep people healthier both mentally and physically. We have High Intensity clients and low intensity clients, on December 7 we received a verbal notice that UHC was taking low intensity clients from the transfer from Amerihealth transfer on December 1 and not going to pay for them to be in an IHH anymore. These clients- many have peer support, attend groups promoting health, and we provide other support for these clients if they have paperwork, or referral needs.

I had already seen and had billable contacts with these clients by the time of this verbal notice, I do think you will find more hospitalizations, and medical problems. What we were verbally told was that the Low intensity people they had taken on would be now in a PCP/ACO to help them- which

means primary care physicians will help them with things if they need be.

Doctor's from what I have been told were unaware of this new task that

United is expecting them to do and have not been notified and do not have the time to help with this.

In closing clients with chronic mental illness need stability in their service and supports. These changes could be devastating to many IHH's also and cause instability to all providers, and clients.

Thanks for reading my letter and concerns

Sincerely

Clint Brown

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