I am working with my son who's on Medicaid and for my brother who has Down Syndrome and unable to help with this whole issue. So far, I've been unable to find any of the providers either need to meet their medical, and for my brother, life care programs.

My son needs his psychiatrist who so far isn't signed on anywhere. My brother has 24 hour care through the ID waiver. He also has several doctors and a day program that I haven't found among any of the mco companies. How are we to make reasoned decisions when there isn't enough information yet upon which to do so?

If this program is going to proceed, regardless of the will of the people of Iowa, then at least there needs to be an orderly way consumers can find the providers they need without the current frustration and anxiety that is rampant.

I urge the committee/legislature to review and revamp this process to meet the needs of 560,000 Iowans. Their well being depends on it.

Thank you

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