I am writing in regards to the Privatization of Medicaid.

Our daughter is on the Health and Disability Waiver due to many issues. She has diagnoses of, epilepsy, caused by a subependymal heterotopia, autism spectrum disorder, ADHD, ODD, learning disability, pica and tics. After I received my daughter's packet of information on the MCO options, I took half a day off of my full time job, so I would be able to call and speak with all 4 of the companies, the business offices of her physicians and Iowa Medicaid Member Services, and I am still extremely confused.

I was told by the Iowa Medicaid Member Services that nothing in her coverage would change and that all her medication would continue to be covered. I was told that all providers and all medical facilities had signed contracts with the MCO companies and will accept any one of the companies for 6 months. I was also told that she would be able to continue to see her pediatric neurologist, who is located at the Mayo Clinics in Rochester, Minnesota.

When I contacted the MCO companies listed, I was told by all of them that this is coverage for Iowa ONLY and that they would not cover out of state. When I asked how that could be since they were taking over for Medicaid which had a long time working relationship with Mayo Clinics, they were confused. When I asked how the medication coverage would work, I was told that it would depend on where the medications fell on their formularies.

The provider business offices, I contacted 4, all told me that they were still in negotiations with these companies over their contracts and had not signed anything at this time.

At the current time our daughter sees a pediatric neurologist at the Mayo Clinics in Rochester, Minnesota due to the proximity to our home in Mason City. We have a relationship with this doctor and she knows her case and all that goes along with it. I am worried that if we have to find a new doctor her care will suffer. She also sees a doctor who is in charge of dealing with the Autism, ADHD, Pica and Tics along with a General Practitioner, and an eye doctor. I only want what is best for my child so that she may become a productive part of society and without all of the support that she receives from these sources; I am not sure how that will happen.

Thank you,

Sue Rosenberger

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Our office will be closing at Noon on December 24th and be closed all day on December 25th. Our office will be closing at Noon on December 31st and be closed all day on January 1st.