

Hi Patty,

My name is Mike McClain and I am a mental health therapist in Boone. For what it is worth, I think this transition to the new Medicaid is not going to go very well. I am credentialed with two of the four chosen companies: United Health Care and Aetna. Every year I have to contemplate whether I want another year with United as they can be difficult at times. I don't see a lot of Aetna patients but they seem O.K. We had a well-oiled machine with Magellan and they were wonderful to work with. The two out of state companies have terrible online comments about them. I do not intend to develop a relationship with them for some time to see how things go with other providers. I am already doing a lot of charitable work with patients who cant pay and I have had horrible experiences with several insurance companies such that I have terminated my relationship with them. I do not intend to treat a lot of their patients and run the risk of encountering the experiences of providers who submitted online comments and get stiffed only to have to case manage a host of new patients.

For what its worth, those are my comments.

Warm regards,

Mike