



EXPECT MORE

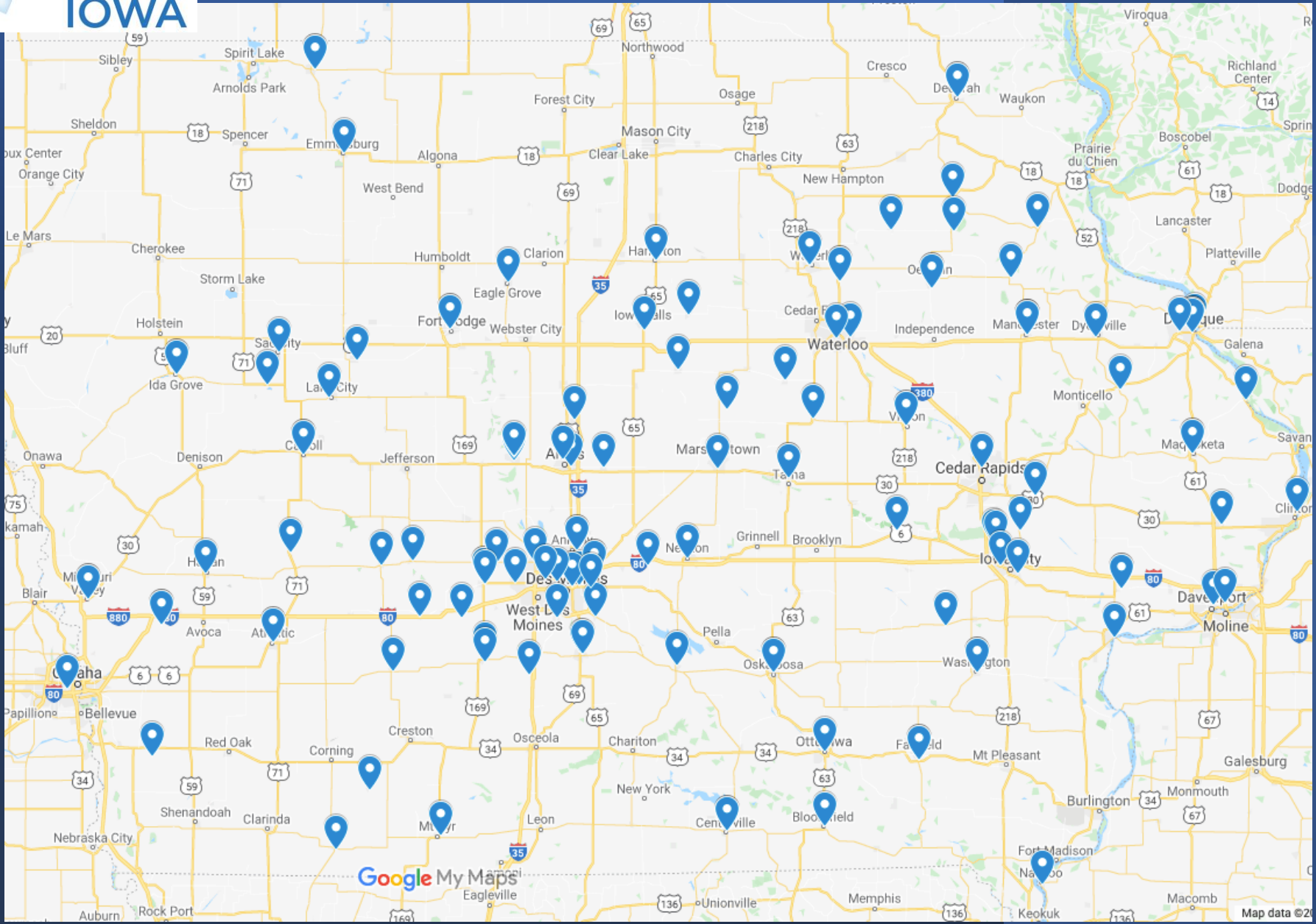
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America's First Accountable Pharmacy Organization



We are:

- ◆ Clinically integrated
- ◆ Performance-based
- ◆ Willing to be held accountable



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Providers Who Deliver Care to Your Members



Cheri Schmit
Waukee Medicap Pharmacy
CPESN Iowa

We have:

- Longstanding, local roots
- Local relationships
- Local engagement

Leveraging Frequent Patient “Touches” to Improve Medication Management



CPESN[®] Pharmacies are Focused on More than just Filling Prescriptions



Community Pharmacist

Provide medication optimization activities and enhanced services for patients



Care Teams

Collaborate with the extended care team to improve patient health



Fewer Hospitalizations

Focus on interventions that change patient behavior lead to better health

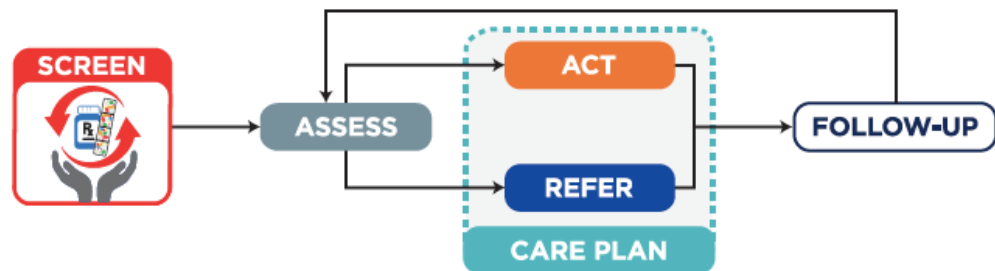


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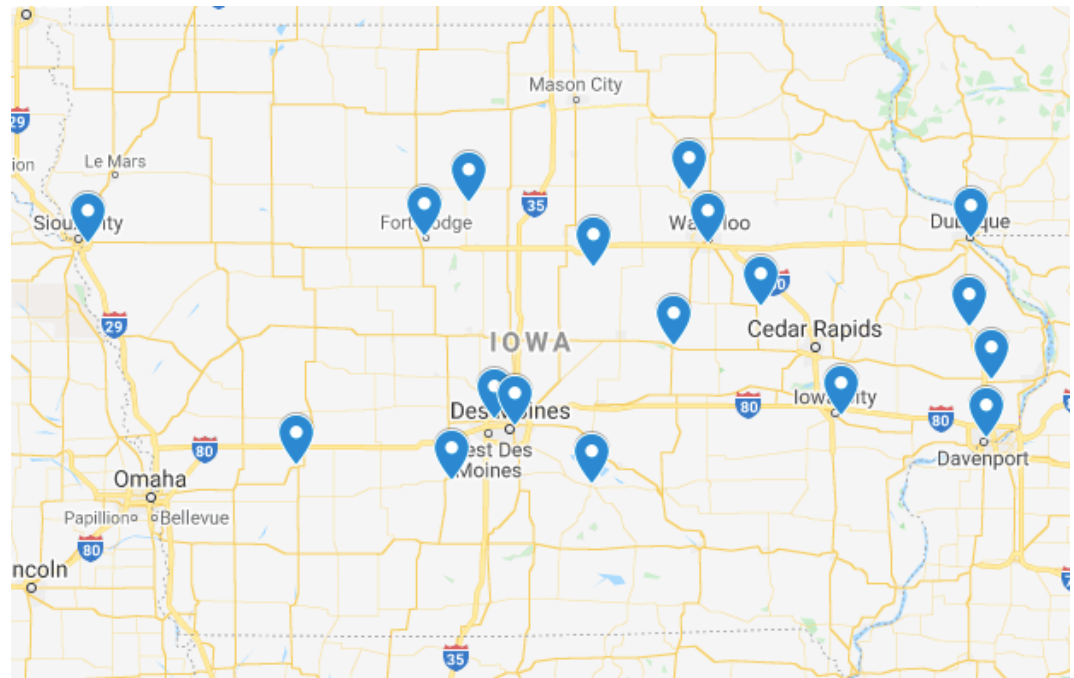
Program Overview

- Launched mid-August 2021
- 18 pharmacies participating
 - 60% of pharmacies in rural communities
- Approximately 400 Medicaid members will be actively served
- Members receive an initial Screening, Assessment, Action/Referral + monthly follow-ups as needed



Participating Pharmacies

- Rex Pharmacy – Atlantic, IA
- Main at Locust Pharmacy – Davenport, IA
- Medicap Pharmacy – Des Moines, IA
- Scott Thrifty White Pharmacy – Dewitt, IA
- Mercy One Dubuque Pharmacy – Dubuque, IA
- Eagle Grove Pharmacy – Eagle Grove, IA
- Medicap Pharmacy – Eldora, IA
- Daniel Pharmacy – Fort Dodge, IA
- Towncrest Pharmacy – Iowa City, IA
- Medicap Pharmacy – Knoxville, IA
- LeGrange Pharmacy – Lagrange, IA
- Osterhaus Pharmacy – Maquoketa, IA
- Mahaska Drug – Oskaloosa, IA
- Drilling Pharmacy – Sioux City, IA
- Medicap Pharmacy – Urbandale, IA
- Greenwood Pharmacy – Waterloo, IA
- Meyer Pharmacy – Waverly, IA
- Montross Pharmacy – Winterset, IA



Clinical Services Program Categories

Behavioral Health

- Anxiety
- Depression
- Mental Health

Asthma/COPD

Opioid Use Disorder

Opioid Management



These categories were chosen due to an identified unmet need based on population health data and health outcome goals of Iowa Medicaid.

Objectives

1

Support Iowa Medicaid members in managing complex behavioral health, asthma/COPD, opioid use disorder and management conditions

2

Drive cost of care savings for Medicaid plans

3

Address health disparities & health challenges for local population

Success Measures

- Decrease in hospital stays
- Decrease in emergency room visits
- Behavioral health medication adherence
- Asthma/COPD medication adherence
- Decrease rescue inhaler use
- Decrease morphine milligram equivalents (MME) for opioid prescriptions
- Number of members engaged
- Number of interventions completed

Early Findings

ASTHMA/COPD MEMBER ENCOUNTER

A CPESN Pharmacist contacted a member to assess their asthma control. Upon consultation and screening the member was using their rescue inhaler 6-8 times per day and having difficulty breathing.. The pharmacist contacted their prescriber to obtain a maintenance inhaler. The patient was excited to get started on the new therapy. Pharmacy will continue to monitor patient to ensure successful asthma control.

OPIOID MEMBER ENCOUNTER

A CPESN Pharmacist determined upon screening that the member still had uncontrolled pain & medication was not helping. The member was using five other medications for pain and appetite suppression. After consultation, the pharmacist recommended discontinuing 3 medications due to lack of effectiveness & referred for physical therapy. The pharmacist will continue to monitor monthly .

BEHAVIORAL HEALTH MEMBER ENCOUNTER

A CPESN Pharmacist was screening a member for anxiety and found they were using one of their medications too frequently. Upon review they noticed the member had only filled one of their medications regularly and not the other. They recommended the member restart their maintenance medication that was last filled more than 3 months prior for better control of their anxiety symptoms.