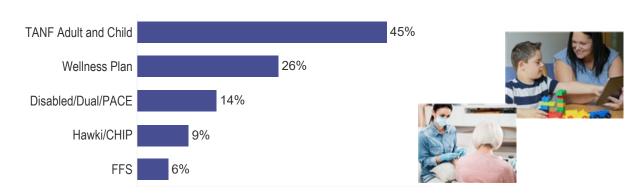
Overview - SFY 2020



lowa Medicaid provides medically necessary healthcare coverage for financially needy adults, children, parents with children, people with disabilities, elderly people and pregnant women to help them live healthy, stable, and self-sufficient lives.

SFY 2020* 826K or 26% of lowans were at some point enrolled in IA Medicaid/CHIP



^{*}Counts represent distinct members enrolled in the fiscal year regardless of length of enrollment and can be higher than monthly enrollment counts. Due to COVID, member discenrollment was discontinued.

How are **Medicare** and **Medicaid** different?

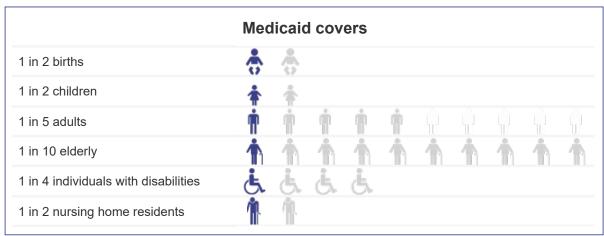
	Medicare	Medicaid
ADMINISTERED	Federal	State
FUNDED	Federal	Joint Federal and State
BENEFICIARIES	People age 65 and older, people under 65 with certain disabilities, and anyone with end-stage renal disease	Low-income adults, pregnant women, children, some disabled, and some elderly
COVERAGE	Consistent nationally Primary payor	Varies by state Payor of last resort
ELIGIBLES IN IOWA		Dual Medicaid 10K 716K

*Close to 110,000 of Iowa Medicaid eligibles are also eligible for Medicare. Iowa Medicaid pays the Medicare premiums, co-pays, and deductibles for these "dual-eligibles." Iowa Medicaid also covers Medicaid services not covered by Medicare for these "dual-eligibles" such as stays in nursing home over/past 100 days. Medicare data is from the CMS 2018 Medicare Enrollment Section report.

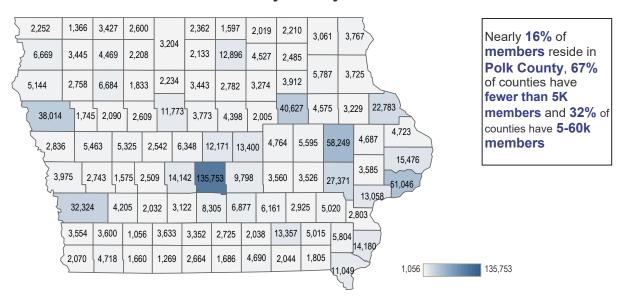
Who's Covered



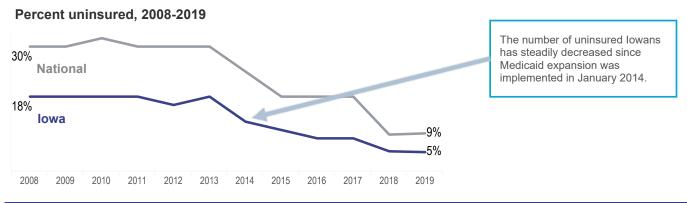
Medicaid coverage is in place for 46% of births, 47% of children and 48% nursing home residence and 23% lowan's with disabilities



Number of Distinct Medicaid Members by County SFY 2020



Iowa is a Medicaid Expansion State Under the Affordable Care Act

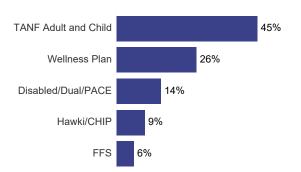


Cost Of Care



Medicaid expenditures vary by population group. Information for State Fiscal Year 2020 is displayed below. Membership represents distinct covered members within the fiscal year while expenditures represent all medical and dental capitation payments as well as Fee-For-Service (FFS) claims payments.





\$6.16B capitation and FFS claims expense



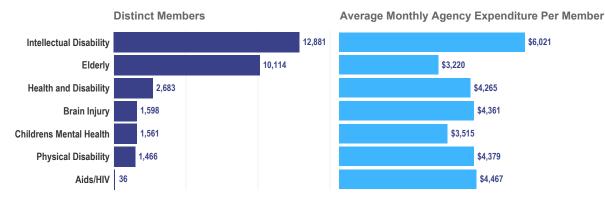
Select Services By Setting





Select service categories represents actual claims expenditure for both the FFS and MCO population

30K Distinct Members received expanded services under specialized waivers in SFY 2020



Quality and Outcomes

Iowa has made progress in reducing ED and Diabetes Hospitalization rates

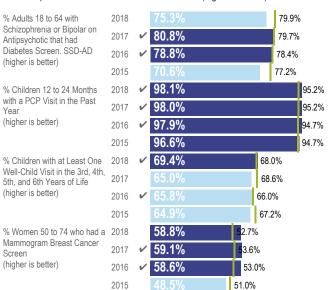
compared to National Mean when available (lower is better)

Better than National mean Worse than National mean
✓= improvement from prior year



Most member receive key preventative services

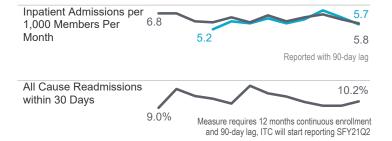
lowa compared to National mean when available (higher is better)



Adult non-emergent ED use rates are decreasing for both Amerigroup and Iowa Total Care*



Reported with 90-day lag and diagnosis code listing updated 1/1/2020



Apr 2019 Mar 2020

In the Long-Term Support Services (LTSS) population from June 2018 to June 2020 the ratio of members receiving Community Based Services increased while members receiving Facility based services decreased





IA Health Link: Member Options

As of July of 2019, members have an option of Amerigroup and Iowa Total Care.

25.6 Million Claims Processed

The IA Health Link plans processed over 25.6 M medical claims in SFY 20, less than 1 in 12,500 claims resulted in appeals. Average time from receipt to payment was under 8 days for pharmacy claims.

Iowa Managed Care Program: Administered Effectively

	Amerigroup	Iowa Total Care
Fiscal Year-End Member Count	400,127	278,921
Waiver Members reporting their services make life better	99.5%	89.5%
Average days for pharmacy prior authorizations	<1	<1
Average days to complete non-pharmacy authorization	2.8	2.3
Average days to process pharmacy claims	11	4.1
Average days to pay medical claim	6.8	*

* clean claim process configuration prohibited capture of this measure