



Amerigroup Provider Quality Incentive Program

Health Policy Oversight Committee Meeting - September 20th, 2019



IowaHealth+ = Integrated Primary Care Network

IowaHealth+ is a voluntary business venture owned and managed by 11 Iowa health centers and the Iowa PCA.

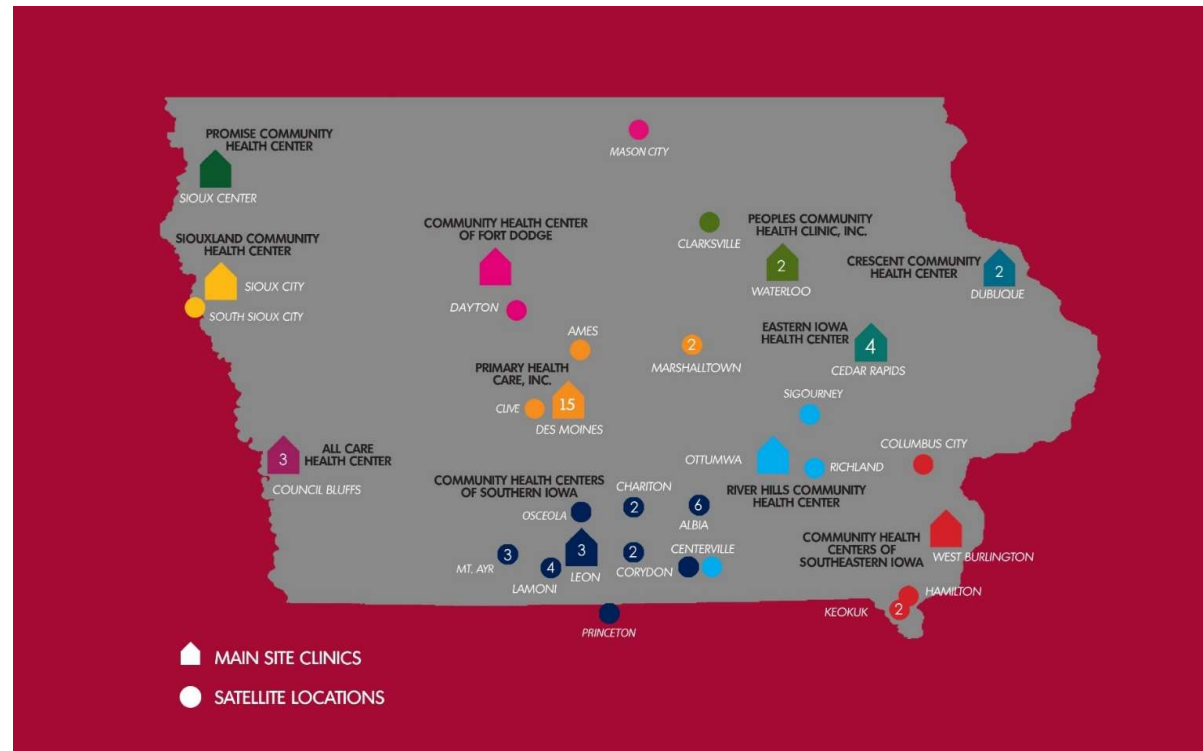
170,000+

Patients served
in 2018

58,000+

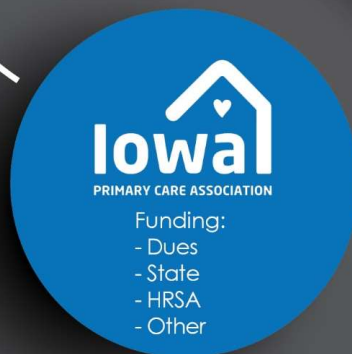
Attributed Medicaid
lives in 2018

- Initially created in 2011 to apply for a Medicare ACO opportunity
- Vehicle for participating in Medicaid Expansion ACO in 2014
- Passed UHC integration test in 2015 to begin serving as Medicaid ACO in 2016 under managed care



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Organizational Alignment to Serve Iowa Health Centers



Management Agreement

Management Agreement

INCC Services:

- Hosted Applications and Vendor Management
- EMR Implementations and Training
- Practice Management and Revenue Cycle
- Clinical Analytics and Data Warehouse
- Performance Improvement Coaching
- Interoperability
- HIPAA Privacy and Security

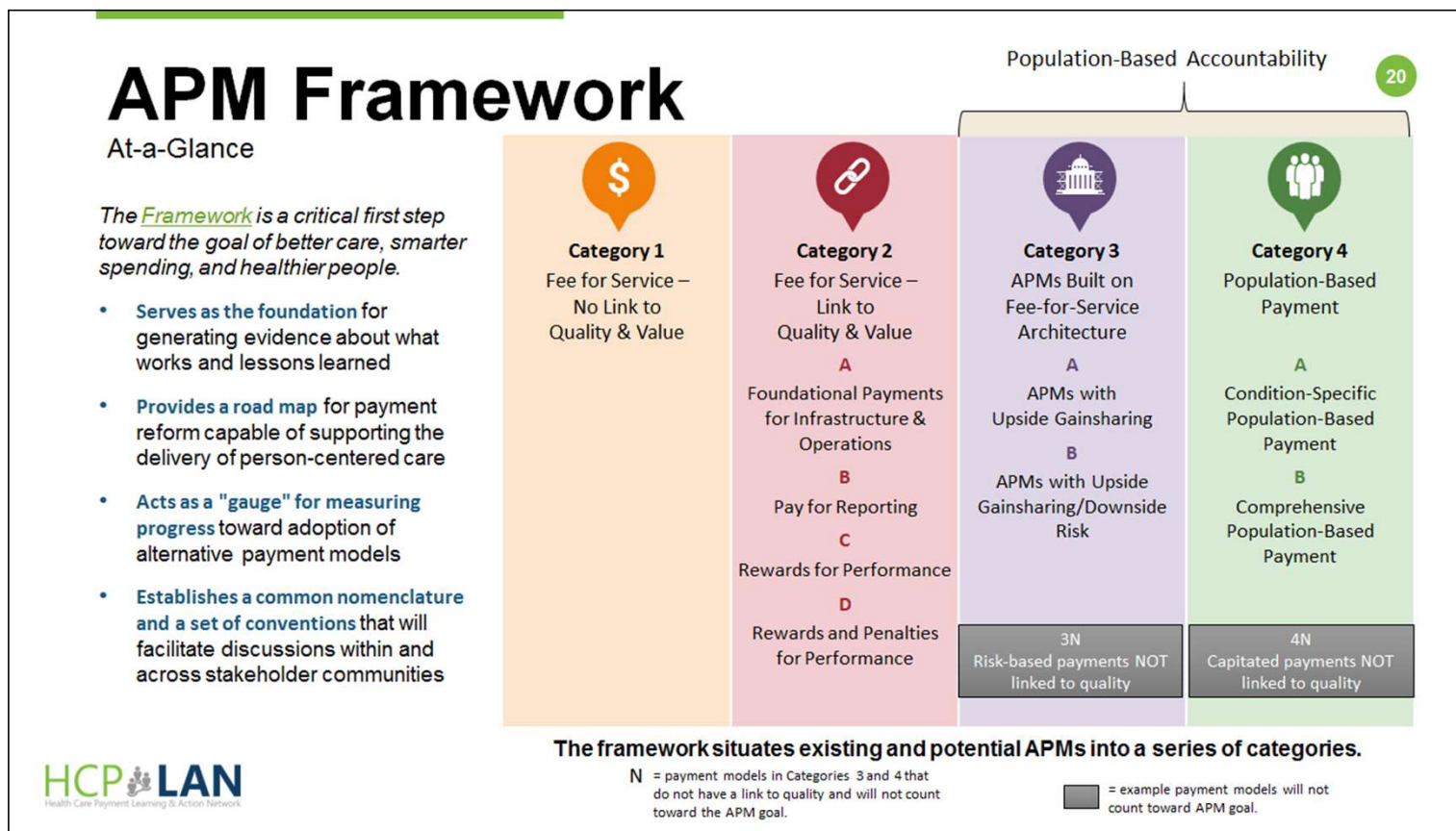
IowaHealth+ Services:

- Performance Improvement Learning Collaborative
- Value-Based Purchasing & Payment Reform
- Data Analytics & Reporting
- Attribution
- Risk Stratification
- Care Coordination
- Population Health Focused

Iowa PCA Services:

- Policy & Advocacy
- Quality & Performance Improvement
- Emerging Programs
- Workforce Development
- Outreach & Enrollment
- Health Center Development & Expansion
- Communications

Alternative Payment Methodologies



History of Innovation & Partnership



Two-year partnership increased rates of same-day access, ER and IP follow-up, and PCP visits for high risk patients.



Multiple partnerships since managed care rollout, focused on data sharing and quality measures.



IowaHealth+ partners with IDPH to address HTN, DM, cancer prevention, etc.



IowaHealth+ centers have participated in the NACHC Value Transformation and Elevate initiatives.

- IH+ has partnered with IME, the Medicaid MCOs, and other partners to transform our care delivery system and share in the financial rewards of that work.
- One of the largest Accountable Care Organizations (ACO) in Iowa Medicaid
- Two recent success examples:
 - Reduced our medical loss ratio as a network by 28 percentage points over two years with one MCO.
 - Received the largest shared savings payout of any participating provider in 2018 with another MCO.



IowaHealth+ participates in the 2018-19 behavioral health integration collaborative.



IowaHealth+ participated in the 2016-17 SNAC learning & action collaborative.



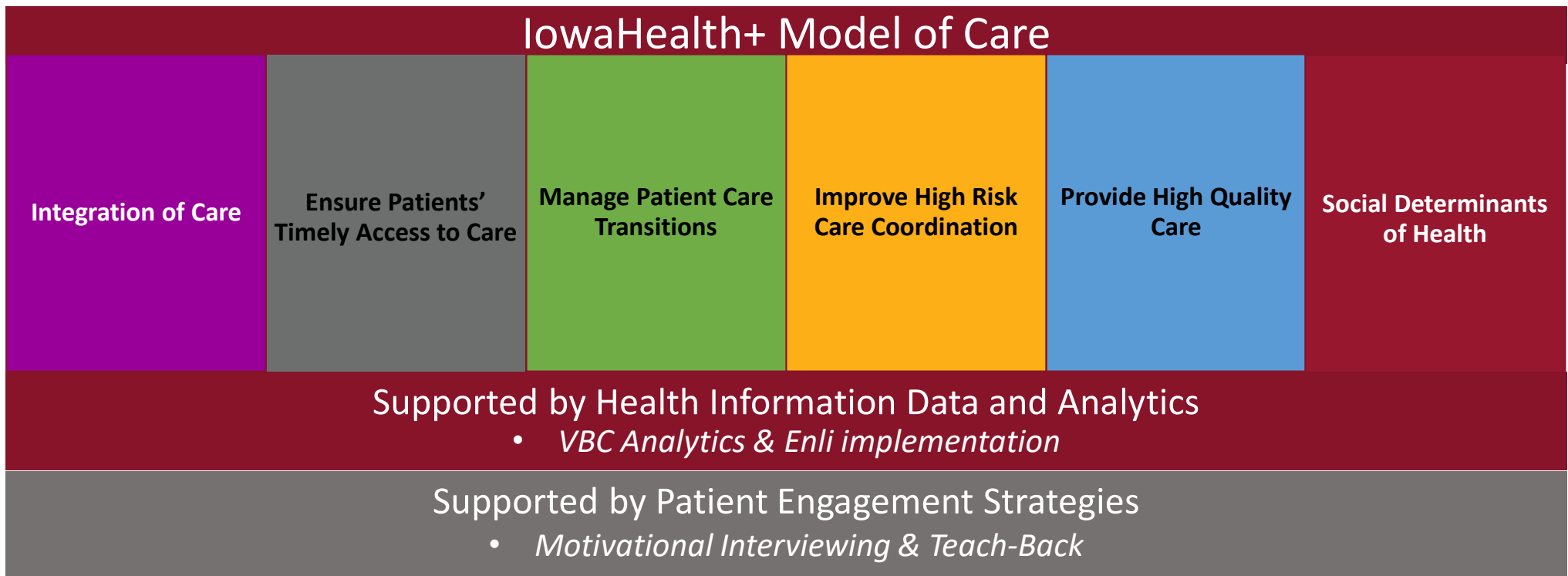
SIM dollars support rollout of PRAPARE tool across all IowaHealth+ centers; Iowa PCA primary consultant to providers and communities on SDOH.



PQIP **Focus** Areas for IH+

- **Adult Access to Preventive/Ambulatory Health Services**
 - Percentage of eligible members ages 20 and older who had an ambulatory or preventive care visit during the 2018 as documented through administrative data
 - **Cervical Cancer Screening**
 - Percentage of eligible female members ages 21-64 with a preventive cervical cancer screening as documented through administrative data. The screening can use either of the following criteria:
 - Women age 21-64 who had cervical cytology performed every three years as documented through administrative data.
 - Women age 30-64 who had cervical cytology/human papillomavirus (HPV) cotesting performed every five years.
 - **Adolescent Well Care (ages 12-21 years old)**
 - Percentage of eligible members ages 12-21 who received at least one well-care office visit with a PCP or OB-GYN during 2018 as documented through administrative data
 - **Well-Child Visits (ages 3-6 years old)**
 - Percentage of eligible members ages 3-6 who received at least one well-care office visit with a PCP during 2018 as documented through administrative data
- +
- **Medical Loss Ratio Improvement (a total cost of care measure)**
 - IH+ focused on reduction of ER use

Quality & Transformation: IH+ Model of Care



Investments to Perform on PQIP

- Interdisciplinary team to support health centers
- Share best practices, network, and share decision-making
- Clinical and other care team members, meet bi-weekly
- Focus on payor partnership metrics
 - ER Use Reduction
 - HEDIS Quality Measures
- Models of Care: Transitions of Care (ER utilization), Diabetes Management, Adolescent Well-Care
- IH+ and member health centers have mutually invested in a shared data analytics platform that:
 - Empowers timely, data-driven, patient-centered care at the health center level
 - Facilitates efficient data reporting and effective resource deployment at the network level
 - Sets centers and the network up for success in risk-based contracting arrangements in the future



Iowa Health+

Amerigroup PQIP **Results**

- Reduced our MLR by nearly nine percentage points from 2017 to 2018, **saving nearly \$6 million** in medical expenses
 - Our contract allowed us to earn 20% of the total savings.
 - We earned 55% of that available pool based on our quality and cost measure performance.
 - The shared savings we earned during CY2018 totaled **\$651,909**.
- Shared savings is being reinvested in network capacity to respond to delivery system changes and distributions to each member/owner health center of IH+.

What's Next?

- **Optimize data systems** to empower population health and contracting
 - Analytics infrastructure operationalized over the next year
 - PRAPARE (social determinants of health) data to drive innovation interventions and risk methodologies
 - Medicaid claims connections
- **Secure partnerships** to financially support payor agnostic, primary care-centric care system
- **Continue progress** on quality and performance improvement
- Continue progress across **value-based pay** spectrum
- **Support leadership development** and enhance change management capacity

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