

ISSUE REVIEW

Fiscal Services Division
January 5, 2017



Department of Administrative Services Income Offset Program

ISSUE

This *Issue Review* examines the Income Offset Program administered by the Department of Administrative Services (DAS). Money owed to the state and local governments is offset or withheld from individuals and vendors to recover delinquent payments.

AFFECTED AGENCIES

Departments of Administrative Services, Revenue, Human Services, and Inspections and Appeals, the Judicial Branch, Iowa Workforce Development, the Regents Institutions, community colleges, and local governments

CODE AUTHORITY

lowa Code sections <u>8A.504</u>, <u>99D.28</u>, <u>99F.19</u>, and <u>99G.38</u> lowa Administrative Code 11.40

BACKGROUND

The Income Offset Program began in the 1970s under the Department of Revenue (DOR). During that time, state income tax refunds were withheld by the Department for liabilities owed to the Department and other state agencies. In 1989, the Program expanded to include payments issued to vendors. In 2003, the Finance portion of the Department of Revenue and Finance became the State Accounting Enterprise (SAE) of the DAS and the new home of the Income Offset Program.

lowa Code section <u>8A.504</u> permits the DAS-SAE to recover delinquent payments owed to state and political subdivisions by withholding payments that would otherwise be paid to individuals and vendors.³ The DAS-SAE applies the money toward the debt an individual or vendor owes to the state of lowa or local governments.⁴ For example, if an individual or vendor qualifies for a

¹ The Department of Revenue became the Department of Revenue and Finance in 1986 as a result of government reorganization and returned back to the Department of Revenue when the Department of Administrative Services (DAS) was created in 2003.

² A vendor is anyone selling or providing goods or services in the state.

³ Iowa Code sections <u>8A.504</u>, <u>99D.28</u>, and <u>99F.19</u> use the word "setoff" and Iowa Code section <u>99G.38</u> and Iowa Administrative Rules Chapter <u>11.40</u> use the word "offset." For the purposes of this *Issue Review*, the words "setoff" and "offset" have the same meaning.

⁴ lowa Code section <u>8A.504</u> defines a "Public agency" as a board, commission, department, including the Department of Administrative Services, or other administrative office or unit of the State of Iowa or any other State entity reported in the Iowa Comprehensive Annual Financial Report, or a political subdivision of the State, or an office or unit of a political subdivision. "Public agency" does include the clerk of the district court as it relates to the collection of a qualifying debt. "Public agency" does not include the General Assembly or the Governor. The DAS offsets for the IRS, but they are based on levies or garnishments received from the IRS.

state tax refund from the DOR, but also owes child support to the Department of Human Services (DHS), the amount owed the DHS would be deducted from the state tax refund prior to issuance.⁵

Debt owed to state agencies is paid in the following priority order:⁶

- 1. Any state tax claims owed to the DOR under lowa Code section 422.73.
- 2. Claims filed by the Child Support Recovery Unit or Foster Care Recovery Unit.
- 3. Claims filed by the clerk of the district court.
- 4. Claims filed by the College Student Aid Commission.
- 5. Claims filed by the Investigative Division of the Department of Inspections and Appeals.
- 6. All other claims filed by public agencies under lowa Code section <u>8A.504</u> as determined by the date of liability were listed with DAS.

Prior to placing a debt in the Income Offset Program, the public agency (debt holder) must enter into a Memorandum of Understanding (MOU) with the DAS that outlines the costs, responsibilities of the parties, and methods for payment of the offset funds. The amount of debt placed in the Program cannot be less than \$50. Payments of \$50 or more can be held for offset except when the source of the claim is a tax refund or tax rebate, in which case the payment may be a minimum of \$25.

The DAS charges a \$7 administrative fee for costs incurred to the public agency requesting placement of the debt into the Offset Program. The administrative fee is deducted from the gross proceeds collected through the Offset Program. The administrative fee covers the Program costs including salaries, supplies, equipment, and system modification and development costs, or indirect costs such as office space, security, or utility costs.

The following is a list of the offset methods used to collect delinquent debt through the Income Offset Program:

- **State Tax Offset** State tax refunds are offset against a taxpayer's outstanding tax liability and for debt owed to other state or local political subdivisions. 9
- Vendor Offset Payments being issued to vendors for goods and services rendered to the state are offset against the vendor's outstanding tax liability and any other debt owed.¹⁰
- Lottery Offset Lottery winnings of \$600 or more are offset against a taxpayer's outstanding tax liability and any other debt owed.¹¹
- Casino or Racetrack Offset Any casino or racetrack winnings of \$1,200 or more are run
 against the state debtor file and offset against a taxpayer's outstanding tax liability and any
 other debt owed.¹² Iowa is the first state in the nation with this type of offset.

⁵ https://das.iowa.gov/state-accounting/offset-program.

⁶ Iowa Code section <u>8A.504(3)</u>.

⁷ Includes all state tax claims such as state income tax, sales tax, withholding tax, and corporate tax.

⁸ The administrative fee began in 1992 at \$5; it was reduced to \$4 in 1998; it was increased to \$5 in 2002; and since January 1, 2006, has been \$7. The fee pays for office space rent, phones, utilities, and general overhead as well as salaries for 3 full-time employees and up to an additional 7 part-time staff during tax season for a total of 10 employees. The costs associated with the Program are estimated to be between \$700,000 and \$800,000 based on current expenses.

⁹ lowa Code section 422.73; vendor offset does not apply to federal or veterans assistance payments.

¹⁰ Iowa Code section 422.73.

¹¹ Iowa Code section 99G.38.

¹² Iowa Code sections <u>99D.28</u> and <u>99F.19</u>.

 Great lowa Treasure Hunt Payments — Payments owed claimants are retained if any debt is owed to state or local agencies.

Items that cannot be offset against debt in Iowa include Social Security income, pension payments, and veterans benefits. In addition, employee expense reimbursements, travel reimbursements, or salary advances are not eligible to be offset. Also, the DAS Income Offset Program does not hold federal income tax refunds.

The Director of the DAS has the discretion to make the final determination to offset a debt, depending on the cost-effectiveness of the process involved. If the total anticipated collection costs will exceed the amount of the claim, the offset will most likely not occur. The following are some examples when using the offset program might not be cost effective in recovering the debt: ¹³

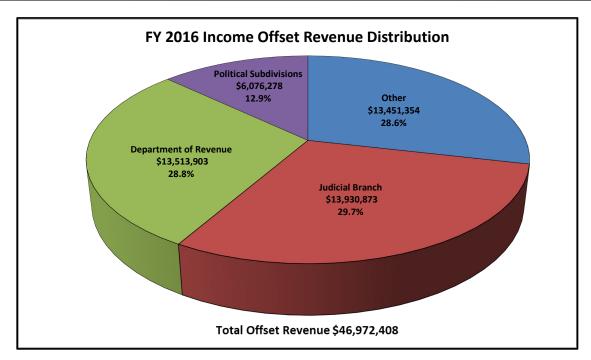
- A debtor has ceased business operations for an extended period of time.
- A business has changed its organizational structure such as from a sole proprietorship to a partnership or corporation.
- A debt has been placed with a private collection firm and it appears likely that the firm will
 collect on the debt.
- The age or health of a debtor is such that it is unlikely that the debtor will be receiving any payments from a public agency.
- The debtor is a foreign student who has left the country.
- The debtor is in bankruptcy.
- Pursuant to statute or federal regulations, certain agencies cannot write off debts. If the
 debt to one of these agencies has been owed for a substantial amount of time, it may be
 reasonable to assume that referral may not be cost effective (e.g., the debtor has changed
 his or her name or address or for some other reason would be impossible to locate).

An appeal of a debt liability is made to the agency that set up the debt file. The debtor may also contest the validity of the offset or the right of the offset by mailing written notification to the DAS. The DAS provides procedures and remedies for contesting the validity of the offset under lowa Administrative Code 11.7. If the debt is being collected through a Memorandum of Understanding (MOU) with the DAS and a local government entity such as a city, the city is responsible for conducting the appeal.

CURRENT SITUATION

In FY 2016, the Income Offset Program collected approximately \$47.0 million. Of this amount, \$37.0 million, or 78.8%, was recovered on behalf of public agencies. The money recovered through the Program is returned to the respective public agency and applied to the various funding sources. The **pie chart** shows an overview of the FY 2016 Offset Program distributions. **Attachment A** includes the FY 2016 DAS Income Offset Program report.

¹³ Iowa Admin. Code <u>11-40.3.</u>



The total offset amount collected for FY 2009 was \$25.3 million, compared to \$47.0 million in FY 2016. This is an increase of \$21.7 million, or 85.8%. The increase over time was caused, in part, by the expansion of the Income Offset Program to include cities, counties, and other entities. The debt collected for political subdivisions for that same time period increased from \$2.3 million in FY 2009 to \$6.1 million in FY 2016, a difference of \$3.8 million, or 165.3%. During this same time period, debt collected and returned to state departments increased from \$22.0 million to \$37.0 million, an increase of \$15.0 million (68.2%).

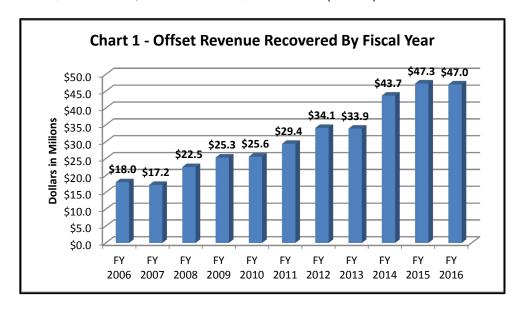


Chart 1 illustrates the amount of offset revenue or "bad debt" recovered by the state of Iowa through the Income Offset Program. Two of the biggest changes that impacted offset revenue include decreasing the minimum offset threshold amount for casino and racetrack winnings from

\$10,000 to \$1,200 beginning on July 1, 2011,¹⁴ and the expansion of the use of offsets by political subdivisions that began as a pilot project in July 2005.¹⁵

Iowa Casinos Income Offset Program

For FY 2016, casino offsets totaled \$3.8 million. This is an increase of approximately \$400,000 from the prior year and is a subset of the total \$47.0 million collected through the DAS Income Offset Program. The \$3.8 million was distributed as follows:

FY 2016 Total Casino Offsets								
Department of Revenue	\$	1,506,141						
Judicial Branch		1,137,520						
Department of Human Services		789,643						
Other State Agencies		159,347						
Cities		76,523						
Community Colleges		56,554						
Municipal Utilities		39,397						
Universities		29,735						
Housing Authorities		5,395						
Counties		3,681						
	\$	3,803,936						

Political Subdivision Pilot Program Expansion

Although enacted July 1, 2005, the pilot program officially began collections in February 2006 and included five entities: the city of Marshalltown, Muscatine Power and Water, the Dubuque County Sheriff's Office, the city of Council Bluffs, and Des Moines Area Community College (DMACC). A year later the pilot expansion was signed into law in April 2006 and implemented in July 2006. The expansion permitted a large number of cities, counties, and other eligible entities to participate in the offset process, that over time may increase the amount of debt eligible to be collected through the offset process. The number of political subdivisions and state agencies participating for FY 2016 included the following: 197 cities, 12 community colleges, 10 counties, 14 housing authorities, 59 municipal utilities, and 25 state agencies.

OFFSET PROGRAM REVENUE DISTRIBUTION

The Judicial Branch uses the offset program to recover outstanding court debt. Court debt is paid to the clerk of the district court. Any debt recovered by the Judicial Branch is deposited into the State General Fund. In addition to the offset program, the Judicial Branch has other methods and procedures for collecting outstanding debt that are outlined in the Court Debt Collection Issue Review published by the Legislative Services Agency (LSA) on February 17, 2016. For FY 2016, debt recovered on behalf of the Judicial Branch was approximately 29.7% of the total debt recovered through the offset program.

¹⁴/₂ 2010 lowa Acts, ch. 1031, §§171 and 173; lowa Code sections 99D.28(1) and 99F.19(1).

¹⁵ 2005 Iowa Acts, ch. 52.

¹⁶ 2006 lowa Acts, ch. 1072, §4; lowa Code § 8A.504(1)(c).

The DOR uses the offset program to recover outstanding taxes owed to the state and federal governments. ¹⁷ Unless the debt recovered through the offset program is from taxes or fees that are statutorily required to be deposited in another fund, the money is deposited in the State General Fund (i.e., new vehicle registrations are deposited into the Road Use Tax Fund). For FY 2016, debt recovered on behalf of the DOR was approximately 28.8% of the total debt recovered through the offset program.

The following is additional information on the agencies that make up the "political subdivisions" and "other" categories, showing the total distribution of revenue for FY 2016 by agency for these categories:¹⁸

FY 2016 OFFSET PROGRAM DISTRIBUTIONS FOR POLITICAL SUBDIVISIONS AND OTHER

Political	Subdivisions		Other				
Туре	Amount	Percent	Amount	Percent			
Cities	\$2,840,489	46.75%	Department of Human Services	\$ 4,191,462	31.16%		
Community Colleges	2,215,251	36.46%	Iowa Workforce Development	3,973,186	29.54%		
Municipal Utilities	732,370	12.05%	Internal Revenue Service	3,073,630	22.85%		
Counties	154,317	2.54%	Department of Inspections and Appeals	1,062,534	7.90%		
Housing Authorities	133,851	2.20%	Iowa State University	399,503	2.97%		
Total	\$6,076,278		University of Northern Iowa	191,621	1.42%		
			University of Iowa	245,654	1.83%		
			Other State Agencies	313,764	2.33%		
1			Total	\$ 13,451,354			

OFFSET (SETOFF) PROGRAMS IN OTHER STATES

Comparing offset programs across different states is challenging because the enacting statutes and rules governing the programs differ so much between the states. The definition of "debt" is very broad and in many instances, the types of debt eligible for each program are not always specifically identified. Below are a few examples of programs in other states.

Kansas administers a Setoff Program enacted in 1981 that permits the Kansas Department of Administration to set off moneys Kansas owes to vendors and individuals against debts those vendors and individuals owe the state. ¹⁹ The program was expanded to include municipalities in 1993 and district courts in 1996. The debt amount must be \$25 or more and the creditor agency must have made at least three attempts to collect the debt prior to submitting the debt to the Setoff Program. The <u>Setoff Program</u> keeps a percentage of the amount collected and transfers the net amount to the creditor agency. State agencies receive 83.0% of the gross amount collected and municipalities receive 81.0%, or 76.0% if the collection of debt required the Setoff Program to research debtor information. Upon receipt of the net amount from the Setoff Program, the creditor agency credits their debtors' record account balance for the full gross amount that was set off for that debt. A debt remains in the Setoff Program for as long as the referring agency decides to leave the debt in the Program. The following link provides some examples of debts collected through the Program in Kansas: <u>Setoff Program Debt Examples</u>.

¹⁷ The Department of Revenue has a separate agreement with the IRS regarding the offset of taxes that the Department of Administrative Services is not involved in.

¹⁸ "Other State Agencies" include the Department of Agencies" include the Department of Agencies.

¹⁸ "Other State Agencies" include the Department of Corrections, Community-Based Corrections Districts, Economic Development, the Department of Commerce, the Iowa Attorney General's Office, the Department of Natural Resources, College Aid, Public Defense, IPERS, State Fair Board, Department of Agriculture, Iowa Lottery, Department of Administrative Services, and the Department of Human Services Woodward and Glenwood facilities.

¹⁹ Kansas Setoff Program; K.S.A. 75-6201 et seg.

West Virginia has a Magistrate Court Income Tax Refund Offset Program and a Municipal Court Income Tax Refund Offset Program that permit the courts to notify the West Virginia State Tax Commissioner of certain unpaid magistrate court costs or municipal court costs, fines, forfeitures, and penalties. The state tax department will then withhold the unpaid amounts from any individual's personal income tax refund due. The debt amount must be \$50 or more to participate in the Program. The State Tax Commissioner is authorized to deduct a \$25 administrative fee from the refund for the cost of maintaining the Program.²⁰

Kentucky, through the Kentucky Department of Revenue, administers a State Claims Program to satisfy any outstanding tax liability of an employed taxpayer or contracts with an agency of the Commonwealth of Kentucky. 21 The entire amount of payment to the taxpayer is diverted to pay the outstanding tax liability. The following is a list of taxpayers that qualify for State Claims action:

- Employees of the Commonwealth of Kentucky.
- Taxpayers due a Kentucky Highway Use Tax refund.
- Taxpayers due a vehicle registration refund.
- Taxpayers due a payment on a business contract with the Commonwealth of Kentucky.
- Some medical professionals (doctors, pharmacists, medical centers, etc.), if receiving Medicare/Medicaid claims payments through the Health and Family Services Cabinet.
- Kentucky National Guard employees.
- University and community college employees.
- Certain county sheriffs and county attorneys.

Kentucky also permits the following license suspensions/revocations when a tax debt has not been paid:22

- Driver's license suspension.
- Motor vehicle registration suspension.
- Professional license revocation/suspension.
- Alcoholic beverage control liquor license denial or revocation.
- Mine license denial or revocation.

New Jersey has state reciprocity agreements with Maryland, New York, and Connecticut. The agreements provide that these states will send individual income tax refunds to New Jersey to offset the outstanding New Jersey income tax liability of a taxpayer. In turn, New Jersey will send individual income tax refunds to Maryland, New York, and Connecticut to offset debts owed in those states.²³ New Jersey also withholds individual income tax refunds, saver rebates, and homestead rebates from taxpayers that have outstanding tax debts to other state agencies and/or the Federal Treasury.

Minnesota authorizes its Department of Revenue, through the Minnesota Revenue Recapture Program, to intercept (or recapture) individual tax refunds to pay debts owed to other state agencies, the University of Minnesota, and certain local government entities. Refunds eligible for recapture include individual income tax refunds, political contribution refunds, property tax

²⁰ West Virginia Magistrate Offset Program (W. Va. Code §50-3-2c) and Municipal Offset Program (W. Va. Code §8-10-2b).

KRS 44.030.

²² KRS 131.1817; KRS 243.500; KRS 131.181.

New Jersey Department of the Treasury.

refunds, sustainable forest tax payments, awards from the Minnesota Joint Senate-House Claims Subcommittee, and lottery prizes of \$600 or more.²⁴ State tax debts are paid first, and funds are then applied to outside agencies that have submitted claims. The debt is paid in the following order:

- 1. State taxes.
- 2. Child support.
- 3. Court-ordered restitution.
- 4. Health care.
- 5. Claims by other Minnesota agencies, such as student loans and other debts, with the oldest debt given first priority.
- 6. Claims by government agencies from other states.
- 7. IRS claims.

To qualify for the Revenue Recapture Program, the debt must be \$25 or more. Claims are in effect until the debt is paid or canceled. No fee is due when the claim is filed, but if a refund is intercepted, a \$15 fee for each claim offset will be deducted from the debtor's refund.

SUMMARY

Debt collection programs differ among the various states including having different qualifying minimum debt threshold amounts and differing amounts of money the collecting agency can retain as a percentage or set dollar amount from the debt collected. Some states administer programs that offset certain past-due debts by withholding an individual's state income tax refund. The offset of an individual's income tax refund means that part or all of the refund amount is used to reduce or pay off the qualifying debt owed to a state agency or political subdivision. In some instances, this includes reciprocity agreements with other states for income tax refunds. Other state program offsets include vendor offsets, state agency offsets, judicial offsets, levy offsets, professional licensure revocations, and lottery prize withholding.

The Iowa DAS Income Offset Program has been a successful method for collecting debt owed to the State of Iowa and political subdivisions. The Program appears to be somewhat unique in that Iowa was the first state to offset racetrack and casino winnings of \$1,200 or more.

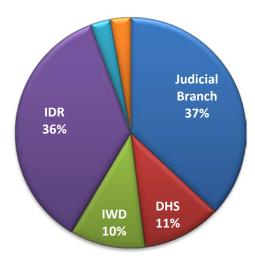
Over the past 10 years, the Program has experienced a consistent increase in the amount of funds received. This can be explained, in part, by the law changes in the mid-2000s that permitted local governments and other political subdivisions to place debt owed to them into the Program. As more and more political subdivisions participated in the Program, the total amount eligible for collection increased as well.

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²⁴ Minnesota statute sections <u>270A.01-270A.12</u>; <u>270A.03</u> and <u>270C.41</u>; <u>Minnesota Revenue Recapture Fact Sheet.</u>

ATTACHMENT A



State of Iowa Departments

\$13,930,873	Judicial Branch
\$13,513,903	Dept. of Revenue (IDR)
\$4,191,462	Dept. of Human Services (DHS)
\$3,973,186	IA Workforce Development (IWD)
\$1,062,534	Dept. of Inspections & Appeals 3%
\$313,764	*Other State Agencies 3%

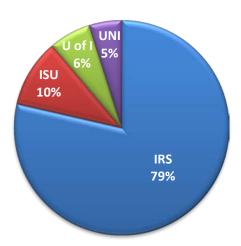
\$36,985,722 Total

Income Offset

Fiscal Year 2016
Total Offset

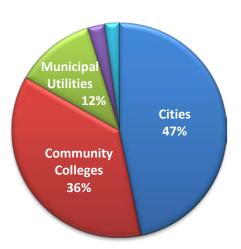
\$46,972,408

Overview of Offset Distribution



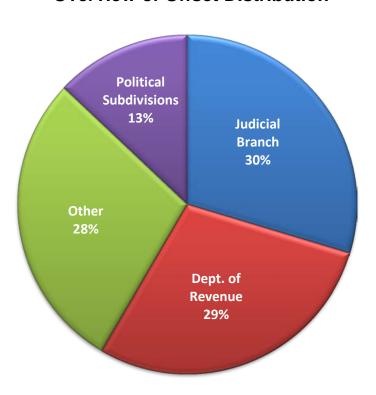
Universities & Internal Revenue Service

\$3,073,630	Internal Revenue Service (IRS)
\$399,503	Iowa State University (ISU)
\$245,654	University of Iowa (U of I)
\$191,621	University of Northern Iowa (UNI)
\$3,910,408	Total



Political Subdivisions

\$6,076,278	Total
\$133,851	Housing Authorities 2%
\$154,317	Counties 3%
\$732,370	Municipal Utilities
\$2,215,251	Community Colleges
\$2,840,489	Cities
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See following page for breakdown of:

*Other State Agencies
Political Subdivisions

ATTACHMENT A

Other State Agencies and Political Subdivisions

Cities		Cities Co	ontinued	Cities Co	ontinued	Cities	Continued	Cities Co	ontinued	Housing	Authorities	Municipa	l Utilities Continued	Other Sta	te Agencies Continued
1,222,109 Dave	enport	3,977	Montezuma	1,604	Elkader	622	Durant	101	Worthington	35,725	Region XII	3,795	Greenfield Utilities	5,849	College Student Aid
202,708 Musc	catine	3,840	Sheldon	1,552	Preston	619	Lake City	100	Slater	15,083	Oskaloosa	3,446	Milford Utilities	5,499	DHS-Serv Support
166,865 Des N	Moines	3,646	Anamosa	1,546	Danville	592	Neola	93	Missouri Valley	14,638	Northwest IA	3,272	Villisca Power	3,314	IA Attorney General
112,067 West	t Des Moines	3,352	Mapleton	1,544	Stanwood	586	Burt	83	Grand Mound	13,105	Sioux City	2,869	Perry Works	2,449	DHS-Glenwood
97,924 Dubu	uque	3,220	Shennandoah	1,457	Sutherland	563	Clarence	75	Sidney	11,730	Region XII Council	2,692	Marshalltown Waterwork	s 2,405	IA State Fair Board
84,904 lowa	City	3,147	Monroe	1,389	New Hampton	559	Urbana	66	Seymour	10,199	Central IA Region	2,636	Albia Waterworks	1,852	Dept. Agriculture
82,230 Coun	ncil Bluffs	3,106	Cherokee	1,363	Dike	530	Titonka	57	Holstein	8,765	Mason City	2,452	Hopkinton Utilities	1,346	IWD-Wages
80,496 Fort [Dodge	3,080	Hawarden	1,360	Bellevue	527	Correctionville	56	Fonda	8,122	Evansdale	2,319	New London Utilities	1,206	IA Lottery
71,137 Wind	dsor Heights	3,050	Bedford	1,331	Farmhamville	526	Anthon	43	George	5,019	Fort Madison	2,044	Corning Utilities	1,081	Dept. Commerce
44,324 Maso	on City	2,959	Camanche	1,330	Buffalo	524	Galva	\$2,840,4	89	4,420	Albia	1,959	Gowrie Utilities	275	Veterans Home
41,772 Burlir	ington	2,924	Onawa	1,328	Sumner	514	Luana	Cities		2,430	Keokuk	1,820	State Center Utilities	205	Dept. Admin Services
40,490 Altoo	ona	2,922	Leon	1,314	Ottumwa	512	Pomeroy			1,746	Council of Gov't Inc	1,798	Ogden Utilities	135	Dept. Public Defense
34,549 Clive	2	2,861	Colfax	1,306	Mechanicsville	511	Grafton			1,458	East IA Region	1,780	Coggon Light Plant	105	IPERS
31,524 Anke	eny	2,850	Lake View	1,297	Monona	509	Paulina	Commur	nity Colleges	1,411	North Iowa Region	1,721	Lake Park Utilities	58	DHS-Woodward
29,842 India	anola	2,839	Brighton	1,276	Tripoli	507	Coggon	455,792	DMACC	\$133,85	1	1,504	Lenox Utilities	\$313,	764
29,217 Urbai	andale	2,734	Wall Lake	1,234	Alton	505	Dyersville	426,538	Hawkeye	Housing	Authorities	1,422	Cascade Utilities	Other .	State Agencies
25,594 Mars	shalltown	2,710	Belle Plaine	1,188	Larchwood	501	Postville	289,922	Indian Hills			1,248	Centerville Waterworks		
20,759 Bloor	mfield	2,700	Lake Mills	1,126	Graettinger	496	Lisbon	258,708	Western IA Tech			1,049	Woodbine L & P		
18,144 Wets	ster City	2,651	Redfield	1,118	Aurelia	487	Mount Ayr	187,811	Iowa Western	Municip	al Utilities	1,029	Lamoni Utilities		
14,765 Eldor	ra	2,645	Stratford	1,107	Reinbeck	479	Swisher	179,855	Iowa Central	286,653	Clinton Utilities	962	McGregor Utilities		
13,932 Mont	iticello	2,586	Aplington	1,067	Lenox	476	Primghar	94,238	North Iowa	88,256	Muscatine P&W	870	Sanborn Utilities		
13,848 Wave	erly	2,585	Mediapolis	1,059	Oskaloosa	440	Odebolt	91,666	Iowa Lakes	53,657	Indianola Utilities	849	Grand Junction Utilities		
12,421 Clear	r Lake	2,570	Grinnell	1,052	Cumberland	426	Mitchellville	78,785	Southeastern	53,206	Cedar Falls Utilities	788	Brooklyn Utilities		
12,257 Clinto	on	2,523	Manilla	1,014	Johnston	418	Wapello	70,280	Northeast IA	30,376	Spencer Utilities	761	Bancroft Utilities		
10,980 Red C	Oak	2,474	Parkerburg	983	Edgewood	405	Moulton	53,060	Southwestern	16,141	Independence L & P	747	Sabula Utilities		
9,504 Esthe	erville	2,458	Akron	983	Clarion	396	Center Point	28,596	Northwest IA	16,059	Harlan Utilities	746	Hiawatha Water Dept		
8,676 Newt	rton	2,409	Panora	934	Pierson	391	Early	\$2,215,2	51	13,366	Ottumwa Waterworks	714	Remsen Utilities		
8,274 Jesup	р	2,351	Carroll	908	Granger	378	Sibley	Communi	ity Colleges	12,982	Marion Water Dept	574	Eagle Grove Utilities		
8,186 Bond	durant	2,293	Blairstown	906	Stanhope	378	Polk City			10,859	Keokuk Waterworks	415	Rock Rapids Utilities		
7,632 Carlis	sle	2,266	Ft Madison	851	Rock Rapids	355	Sully			8,911	Maquoketa Elec Utility	299	Knoxville Waterworks		
7,537 Oelw	vein	2,258	Earlville	834	Griswold	354	Melbourne	Counties	<u>: </u>	7,618	Alta Muni Utilities	125	West Point Utilities		
6,805 West	t Liberty	2,202	Maqouketa	819	Dow	342	Belmond	80,289	Johnson	7,573	Urbandale Water Utility	\$732,37	0		
6,761 Wellr	man	2,170	Gilmore City	798	Villisca	339	Exira	32,737	Dubuque	6,392	Stuart Muni Utilities	Municip	al Utilites		
6,677 DeWi	/itt	2,152	Denver	784	Prarie City	331	Ida Grove	9,671	Des Moines	6,336	Laurens Muni Utilities				
6,589 Boon	ne	2,141	Essex	781	La Porte	321	Adel	9,085	Calhoun	6,091	Montezuma Muni Utiliti	es			
6,532 Straw	wberry Pt	2,140	Breda	755	Tabor	304	Walnut	8,426	O'Brien	5,883	Atlantic Muni Utilities	*Other	State Agencies		
6,342 Serge	eant Bluffs	2,131	Everly	752	Laurens	272	Stanton	5,079	Osceola	5,547	Osceola Waterworks	71,133	6th Judicial District	-	
5,715 Knox	kville	2,100	Orange City	741	Corwith	265	Dunkerton	4,038	Wright	5,420	Altoona Utilities	55,355	1st Judicial District		
5,703 Gutte	enberg	1,989	Charles City	738	Lohrville	253	Nora Springs	3,027	Iowa	5,320	Traer Utilities	54,613	5th Judicial District		
5,678 Clarin	nda	1,922	Dayton	726	Ackley	243	Rockford	1,308	Benton	5,205	Manning Light Plant	24,673	Economic Dev		
4,933 Waul	ıkee	1,910	Sioux City	690	Hinton	192	Alta Vista	657	Lyon	5,003	Coon Rapids Utilities	17,346	8th Judicial District		
4,871 Garne	ner	1,844	LeClaire	674	Roland	143	Marengo	\$154,317	7	4,829	Wilton Light & Power	17,197	2nd Judicial District		
4,781 Dysar	ırt	1,838	Afton	647	West Branch	142	Callender	Counties		4,663	Denison Utilities	16,624	2rd Judicial District		
4,692 Norw	walk	1,754	Renwick	639	Evansdale	130	Decatur City			4,623	Osage Utilities	9,069	Dept. Transportation		
4,366 Hartl	ly	1,645	Storm Lake	638	Hudson	122	Gilbert			4,528	La Porte City Utilities	8,533	DHS-Cherokee		
4,017 Rolfe	e	1,635	Cedar Falls	634	Ruthven	112	Lake Park			4,146	Grundy Center Utilities	6,884	Dept. Natural Resources		
3,996 Eldric	dge	1,627	Epworth	628	Washington	102	Wellsburg			4,022	Oskaloosa Water Dept	6,558	4th Judicial District		
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