

---

## BUDGET UNIT BRIEF – FY 2024

Fiscal Services Division

July 1, 2023



---

Ground Floor, State Capitol Building

Des Moines, Iowa 50319

515.281.3566

## Volunteer Services

### Background

The Volunteer Services Program is administered by the Department of Health and Human Services (HHS) and was created to enhance the delivery of services to lowans in need. Volunteers under the supervision of paid staff assist in providing services and completing administrative tasks. Volunteers supplement paid staff rather than replace staff. This staff-volunteer team approach results in extended services to clients, especially during times of resource scarcity. Appropriated funds are used to pay for contracts with organizations that recruit and coordinate volunteers.

### Volunteer Participation and Services

Volunteers must apply and be accepted to serve. Each volunteer donates from 3 to more than 40 hours per week throughout the year. Volunteer services include:

- Direct services to clients and residents, including parent aides, commodity distributors, and medical transporters.
- Indirect services, such as clerical assistance.
- Stipend volunteers, such as foster grandparents.

### Funding

The Volunteer Services Program General Fund appropriation is included in the annual Health and Human Services Appropriations Act and has remained steady at approximately \$85,000 since FY 2014. The Program is also supported by federal funds annually through the Social Services Block Grant (SSBG) in the amount of approximately \$63,000.

### Related Statutes and Administrative Rules

Iowa Code section [217.13](#)

Iowa Administrative Code [441—12](#)

### Budget Unit Number

4130N400001

Doc ID 1367095

---

### More Information

Volunteer Iowa - Department of Human Services: [volunteer.iowa.gov](http://volunteer.iowa.gov)  
LSA Staff Contact: Chris Ubben (515.725.0134) [chris.ubben@legis.iowa.gov](mailto:chris.ubben@legis.iowa.gov)