

# Status of Technology Upgrades

Quarterly-10/1/2023



Department of  
Management

Innovative Technology Solutions for Citizen-Centric Government

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## Overview

Beginning October 1, 2019, a quarterly report regarding the status of technology upgrades or enhancements for state agencies, submitted to the general assembly and to the chairpersons and ranking members of the senate and house committees on appropriations. The quarterly report shall also include a listing of state agencies coordinating or working with the office and a listing of state agencies not coordinating or working with the office.

## IT Projects

The Office tracks a number of IT projects being completed by State agencies in conformance with its duties under Iowa Code Chapter 8B. The following projects were tracked by OCIO in FY 2023 Q4, representing the status of technology enhancements and/or upgrades being performed by state agencies:

### Project Name

Final_Agency	Final_Project Name
ABD - Alcoholic Beverages Division	ABD Shop Portal 2.0
ABD - Alcoholic Beverages Division	ABD Dynamics 365 Upgrade
ABD - Alcoholic Beverages Division	ABD - SAS Viya Upgrade
ABD - Alcoholic Beverages Division	ABD - Website content review
ABD - Alcoholic Beverages Division	ABD - Tobacco Site Fixes
ABD - Alcoholic Beverages Division	ABD - Brand Finder Migration
ABD - Alcoholic Beverages Division	ABD - eLaps System maintenance
ABD - Alcoholic Beverages Division	ABD - Visual Investigator & SAS Integration. Also, VI reporting.
ABD - Alcoholic Beverages Division	ABD - Meraki Security Camera installation and Update
ABD - Alcoholic Beverages Division	ABD - GCI integration, maintenance, and testing (SQR)

ABD - Alcoholic Beverages Division	ABD - Akamai performance monitoring integration into our websites.
AG - Attorney General	AG ProLaw Software Replacement Analysis
BLIND - Department for the Blind	BLIND Instructional Materials Production Tracking Software
BLIND - Department for the Blind	BLIND Case Management System
DAS - Administrative Services	DAS Deferred Compensation Replacement
DHR - Human Rights	DHR CJIS Corrections - Health Care Exchange
DIA - Inspections and Appeals	DIA HFD Database Rebuild
DNR - Natural Resources	DNR NIC Payment Integration (Various)
DNR - Natural Resources	DNR Animal Feed Operations - Phase 3.0
DNR - Natural Resources	DNR NAI Replacement - on hold
DNR - Natural Resources	DNR Water Container Rewrite Phase 1
DNR - Natural Resources	DNR Iowa Well Information System
DNR - Natural Resources	DNR FOCD / HSI Rewrite
DNR - Natural Resources	DNR Stormwater
DOM - Management	State Appeals Board Claim System Replacement Analysis
DPH - Public Health	DPH Data System Enhancement
DPH - Public Health	DPH Medical Cannabidiol IT System
DPH - Public Health	DPH ECM and CAREWare Hosting
DPH - Public Health	DPH Behavioral Health Reporting System
DPH - Public Health	DPH Electronic Lab Reporting
DPH - Public Health	DPH Upgrade AMANDA to Version 7
DPH - Public Health	DPH IDSS Replacement
DPH - Public Health	DPH IRIS System Replacement
DPH - Public Health	DPH Build Data Lakes in AWS
DPS - Public Safety	DPS Recruiting Website
IBPE - Board of Pharmacy	IBPE Naloxon Administration Reporting Database
ICRC - Civil Rights Commission	ICRC Case Management System Upgrade

IDCU - Division of Credit Unions	IDCU Portal Refresh & Budget Reporting
IDOE - Education	IDOE Cross-Program Addendum
IDOE - Education	IDOE IowaCNP Maintenance Agreement
IDOE - Education	IDOE Leadership Guidance for Special Education
IDOE - Education	IDOE State ID Maintenance and Support
IDOE - Education	IDOE WDQI Student Facing Portal
IDOE - Education	IDOE Child and Adult Care Food Program Administrative Reviews
IDOE - Education	IDOE Community College/CTE Curriculum Database and Program Approval System
IDOM - Management	IDOM Local Gov Apps
IDR - Revenue	IDR Modernization Rollout 3
IECDB - Ethics and Campaign Disclosure Board	IECDB Web Reporting System Upgrade
ILEA - Law Enforcement Academy	ILEA LMS/Data Software Package
IRGC - Racing and Gaming Commission	IRGC Application Support
IUB - Utilities Board	IUB 24/7 Web Application
IUB - Utilities Board	IUB Electronic Voucher System and Assessment Reporting and Payment System (EVA)
IVH - Veterans Home	IVH EMR
IVH - Veterans Home	IVH ARxIUM
IWD - Iowa Workforce Development	IWD Workers Compensation Modernization e-Filing System
IWD - Iowa Workforce Development	IWD Unemployment Insurance Modernization
IWD - Iowa Workforce Development	IWD Workforce Services Modernization - WIOA Program
IWD - Iowa Workforce Development	IWD Office 365 Migration
IWD - Iowa Workforce Development	IWD Identification Verification w/option for Facial Recognition
OCIO - Office of the CIO	OCIO Data backup solution deployment

OCIO - Office of the CIO	OCIO Data center chiller replacement
OCIO - Office of the CIO	OCIO Data Center Relocation
OCIO - Office of the CIO	OCIO Workday Implementation Project
OCIO - Office of the CIO	OCIO Statewide Enterprise ECM
OCIO - Office of the CIO	OCIO Crowdstrike EDR Implementation
OCIO - Office of the CIO	OCIO Capitol Complex
OCIO - Office of the CIO	OCIO Digital Transformation Project
OCIO - Office of the CIO	OCIO 24x7 SOC Project
OSME - Office of the State Medical Examiners	OSME - State ME Computer/Tablet Distribution and Geospatial Data Visualization

## Agency Participation in OCIO Programs

Beginning in FY20, HF759 required the OCIO to submit quarterly reports that include a listing of state agencies coordinating or working with the office and a listing of state agencies not coordinating or working with the office. In response to this requirement for the first reporting period includes the following information:

For the 4th quarter of the reporting period Fiscal Year 2023. OCIO offers the table set forth in the URL below that shows charges to each agency in FY23 Q4 for IT services provided by OCIO. The table demonstrates that OCIO provides services to all agencies of state government, but in varying amounts depending on the needs of each agency. Agencies highlighted in Green are “fully centralized” in that all IT functions are provided to the agency by OCIO. The report can be found at the following URL:

<https://ocio.iowa.gov/document/fy23-q4-agency-participation>