



CUSTOMER COUNCIL MEETING

Meeting. The Customer Council meeting was held on Wednesday, July 27, 2016. According to action reported by the Department of Administrative Services (DAS), the following rate changes were proposed and adopted by the Council.

Action taken on the previously approved FY 2017 rates:

- Reduce the FY 2017 rate for Capitol Complex Association fees from \$6.36 per square foot to \$5.75 per square foot. The DAS is aware of customer agency budget constraints and the need to provide routine maintenance on the Capitol Complex and at the Iowa Labs Facility in Ankeny, so a more gradual rate increase has been proposed and adopted for FY 2017 through FY 2019.
- Reduce the FY 2017 rate for the Iowa Labs Facility fees from \$6.36 per square foot to \$5.75 per square foot. The DAS is aware of customer agency budget constraints and the need to provide routine maintenance on the Capitol Complex and at the Iowa Labs Facility in Ankeny, so a more gradual rate increase has been proposed and adopted for FY 2017 through FY 2019.
- Reduce the FY 2017 rate for Vehicle Self Insurance/Risk Management from \$327.41 per vehicle to \$284.76 per vehicle, per year. The vehicle insurance rates were static from FY 2016 to FY 2017, allowing for a rate reduction for FY 2017.
- Reduce the FY 2017 rate for the Blanket Bond from \$0.81 per filled FTE position to \$0.80 per filled FTE position, per year. This reflects the current rate charged by the third-party vendor.

Action taken on proposed rate increases for FY 2018 and FY 2019:

- Increase the FY 2018 rate for Capitol Complex Association fees and the Iowa Labs Association fees from \$5.75 per square foot to \$6.00 per square foot.
- Increase the FY 2019 rate for Capitol Complex Association fees and the Iowa Labs Association fees from \$6.00 per square foot to \$6.25 per square foot.
- Increase the FY 2018 Personnel Officers rate from \$85.34 per filled FTE position to \$89.87 per filled FTE position to pay for an additional investigator in the Human Resources Enterprise (HRE). The cost for an additional FTE position has been absorbed within the current operating budget of the DAS for FY 2016 and FY 2017; however, the DAS cannot sustain the additional expense for FY 2018. As a result, the DAS proposed and the Council adopted the increased rate.

Additional Information. The following link is to the [2016 Iowa DAS Utility Services Business Plan and Agency Impact Statements](#). The Business Plan provides brief descriptions of all DAS utility services and methodologies that were reviewed and approved by the Customer Council. Additional information is also available on the DAS website: <https://das.iowa.gov/das-core/das-customer-council>.

STAFF CONTACT: Jennifer Acton (515-281-7846) jennifer.acton@legis.iowa.gov