

441—65.16(234) Complaint system. Clients wishing to file a formal written complaint concerning SNAP may submit Form 470-0323 or 470-0323(S) to the office of field support. Department staff shall encourage clients to use the form.

[ARC 8500B, IAB 2/10/10, effective 3/1/10; ARC 6558C, IAB 10/5/22, effective 12/1/22]