IAC Ch 13, p.1

501—13.2(80B) Public safety telecommunicator training.

13.2(1) Basic training. All persons employed primarily as public safety telecommunicators after July 1, 1998, shall successfully complete an approved basic training course within one year of employment. For purposes of this chapter, a public safety telecommunicator is defined as a person who serves as a first responder by receiving requests for, or dispatching requests to, emergency response agencies which include, but are not limited to, law enforcement, fire, rescue, and emergency medical services agencies.

13.2(2) In-service training requirements for former public safety telecommunicators who return to a public safety telecommunicator position. Any individual who leaves and then returns to an Iowa public safety telecommunicator position must receive, within one year of the individual's rehiring date, in-service training as follows:

Period Outside Iowa Public Safety Telecommunications	Training Required
6 months to 12 months	8 hours
More than 12 months to 36 months	20 hours
More than 36 months	40 hours

[ARC 5860C, IAB 8/25/21, effective 9/29/21]