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## 191—39.30(514G) Standards for benefit triggers.

**39.30(1)** A long-term care insurance policy shall condition the payment of benefits on a determination of the insured's ability to perform activities of daily living and on cognitive impairment. Eligibility for the payment of benefits shall not be more restrictive than requiring either a deficiency in the ability to perform not more than three of the activities of daily living or the presence of cognitive impairment.

39.30(2) Activities of daily living.

- a. Activities of daily living shall include at least the following as defined in rule 191—39.5(514G) and in the policy:
  - (1) Bathing;
  - (2) Continence;
  - (3) Dressing;
  - (4) Eating;
  - (5) Toileting; and
  - (6) Transferring.
- b. Insurers may use other activities of daily living to trigger covered benefits as long as the activities are defined in the policy.
- **39.30(3)** An insurer may use additional provisions for the determination of when benefits are payable under a policy or certificate; however, the provisions shall not restrict, and are not in lieu of, the requirements contained in subrules 39.30(1) and 39.30(2).
- **39.30(4)** For purposes of this rule, the determination of a deficiency shall not be more restrictive than:
- a. Requiring the hands-on assistance of another person to perform the prescribed activities of daily living; or
- b. If the deficiency is due to the presence of a cognitive impairment, supervision or verbal cuing by another person is needed in order to protect the insured or others.
- **39.30(5)** Assessments of activities of daily living and cognitive impairment shall be performed by licensed or certified professionals, such as physicians, nurses or social workers.
- **39.30(6)** Long-term care insurance policies shall include a clear description of the process for appealing and resolving benefit determinations.
- **39.30(7)** The requirements set forth in this rule shall be effective July 1, 2003, and shall apply as follows:
- a. Except as provided in paragraph "b," the provisions of this rule apply to a long-term care policy issued in this state on or after February 1, 2003.
- b. For certificates issued on or after July 1, 2003, under group long-term care insurance as defined in Iowa Code section 514G.103 that was in force on February 1, 2003, the provisions of this rule shall not apply.

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