**701—25.3(421)** Challenge procedure. A challenge to an administrative levy will be reviewed by the central collections unit of the department. This review is not subject to the provisions of Iowa Code chapter 17A.

**25.3(1)** Upon receipt of a timely challenge, the central collections unit of the department will review the obligor's account and contact the obligor. If the central collections unit of the department declines to release the levy, a telephone hearing will be scheduled.

25.3(2) When a telephone hearing is scheduled, the central collections unit of the department will send a notice to the obligor containing the hearing time.

**25.3(3)** The central collections unit will issue a decision in writing. [ARC 7835C, IAB 4/17/24, effective 5/22/24]