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**481—35.3(137C,137D,137F)** Contractor. To enter into an agreement with the department, the contractor must comply with the requirements of this chapter and the applicable sections of the Iowa Code.

- **35.3(1)** The contractor shall furnish the personnel, materials, services and facilities necessary to perform the required functions of the contract.
  - 35.3(2) The contractor is not an authorized agent of the state of Iowa.
  - **35.3(3)** Rescinded IAB 4/9/08, effective 7/1/08.
- **35.3(4)** The contractor shall cooperate with the department's monitoring activities in areas under the scope of this agreement.
  - **35.3(5)** In addition to the above, the contractor shall:
  - a. Provide 24-hour-a-day, 7-day-per-week continuous coverage of the facilities under contract;
- b. Ensure that personnel are available at all times to respond to complaints, investigations, emergencies and other situations;
- *c*. Furnish appropriate backup personnel to maintain continuous coverage regardless of vacations, illnesses, vacant positions or other inspection staff absences;
  - d. Supply trained personnel who are prepared and have the capability to perform inspections; and
- *e.* Provide other information as requested by the department in regard to inspections and licenses issued under the contract.