IAC Ch 2, p.1

17—2.3(231) Department established.

2.3(1) *Authority.* The Iowa department on aging is established by Iowa Code chapter 231 and is the sole state agency responsible for administration of the federal Act.

- **2.3(2)** *Contact information.* General correspondence, inquiries, requests for information or assistance, complaints, or petitions may be sent to or obtained from the following sources:
- a. By mail addressed to: Director, Iowa Department on Aging, Jessie Parker Building, 510 East 12th Street, Suite 2, Des Moines, Iowa 50319;
 - b. By telephone at (515)725-3333 or 1-800-532-3213; or
 - c. From the website at www.iowaaging.gov.
- **2.3(3)** Business hours. Business hours for the department are 8 a.m. to 4:30 p.m., Monday through Friday, excluding legal holidays established by the state executive council. [ARC 8489B, IAB 1/27/10, effective 1/7/10; ARC 2048C, IAB 6/24/15, effective 7/29/15]