

CHAPTER 10  
CUSTOMER COUNCILS  
Rescinded IAB 11/5/08, effective 12/10/08

CHAPTERS 11 to 19  
Reserved

TITLE II  
*INFORMATION TECHNOLOGY*

CHAPTER 20  
INFORMATION TECHNOLOGY GOVERNANCE  
Rescinded **ARC 7018C**, IAB 5/17/23, effective 6/21/23

CHAPTERS 21 to 24  
Reserved

CHAPTER 25  
INFORMATION TECHNOLOGY OPERATIONAL STANDARDS  
[Prior to 1/21/04, see 471—Ch 12]  
Rescinded **ARC 7018C**, IAB 5/17/23, effective 6/21/23

CHAPTER 26  
INFORMATION TECHNOLOGY DEVELOPMENT STRATEGIES AND ACTIVITIES  
[Prior to 1/21/04, see 471—Ch 15]  
Rescinded **ARC 7018C**, IAB 5/17/23, effective 6/21/23

CHAPTERS 27 to 39  
Reserved

TITLE III  
*STATE ACCOUNTING*