

**2C.14 Institutionalized complainants.**

A letter to the ombudsman from a person in a correctional institution, a hospital, or other institution under the control of an agency shall be immediately forwarded, unopened, to the ombudsman by the institution where the writer of the letter is a resident. A letter from the ombudsman to such a person shall be immediately delivered, unopened, to the person.

[C73, 75, 77, 79, 81, §601G.14]

C93, §2C.14

[2005 Acts, ch 19, §5](#); [2013 Acts, ch 10, §16](#)