

**252K.307 Duties of support enforcement agency.**

1. In a proceeding under [this chapter](#), a support enforcement agency of this state, upon request:

- a. Shall provide services to a movant residing in a state.
- b. Shall provide services to a movant requesting services through a central authority of a foreign country as described in [section 252K.102, subsection 5](#), paragraph “a” or “d”.
- c. May provide services to a movant who is an individual not residing in a state.

2. A support enforcement agency of this state that is providing services to the movant shall:

- a. Take all steps necessary to enable an appropriate tribunal of this state, another state, or a foreign country to obtain jurisdiction over the respondent.
- b. Request an appropriate tribunal to set a date, time, and place for a hearing.
- c. Make a reasonable effort to obtain all relevant information, including information as to income and property of the parties.
- d. Within ten days, exclusive of Saturdays, Sundays, and legal holidays, after receipt of notice in a record from an initiating, responding, or registering tribunal, send a copy of the notice to the movant.
- e. Within ten days, exclusive of Saturdays, Sundays, and legal holidays, after receipt of a communication in a record from the respondent or the respondent’s attorney, send a copy of the communication to the movant.
- f. Notify the movant if jurisdiction over the respondent cannot be obtained.

3. A support enforcement agency of this state that requests registration of a child support order in this state for enforcement or for modification shall make reasonable efforts to do either of the following:

- a. To ensure that the order to be registered is the controlling order.

- b. If two or more child support orders exist and the identity of the controlling order has not been determined, to ensure that a request for such determination is made in a tribunal having jurisdiction to do so.

4. A support enforcement agency of this state that requests registration and enforcement of a support order, arrears, or judgment stated in a foreign currency shall convert the amounts stated in the foreign currency into the equivalent amounts in dollars under the applicable official or market exchange rate as publicly reported.

5. A support enforcement agency of this state shall issue or request a tribunal of this state to issue a child support order and an income withholding order that redirect payment of current support, arrears, and interest if requested to do so by a support enforcement agency of another state pursuant to [section 252K.319](#).

6. [This chapter](#) does not create or negate a relationship of attorney and client or other fiduciary relationship between a support enforcement agency or the attorney for the agency and the individual being assisted by the agency.

[97 Acts, ch 175, §140; 2015 Acts, ch 110, §23](#)

Referred to in [§252B.16](#)