

APPEAL: 9/27/2017

Quinton T. Graham dob: 10/20/1965

Member ID: 992451287-01

Reference number: 1707052798

**The following was an appeal that was filed with AmeriHealth and the following information was supplied. The appeal was not granted and since that time AmeriHealth is no longer and now he is with United Health Care with the same Budget that he had with AmeriHealth, still needing the additional service units that he had before the private insurance companies took over. After Privatization took over 90 hours of care were lost and because his needs are still a necessity, they are now being paid by "Private Pay".**

#### BACKGROUND:

Quinton sustained a Traumatic Brain Injury from a motorcycle accident in 1986 and was rehabilitated to be able to live independently with some assistance for his daily living skills. Because of the injury, he has deficits in mobility, communication, cognitive and social/interpersonal skills and has limited use of the right side of his body (Hemiplegia). In 2012 he was diagnosed with CML Leukemia and a mass of cells had formed in the motor function area on his brain which was causing decreased balance and numerous falls. The tumor was surgically removed at Iowa City University Hospitals and thereby leaving him with an enhanced balance and mobility dysfunction. In 2015, Quinton moved in with his mother because he needed more supervision and assistance with daily living due to the increased falls. He is now in a wheelchair because of the broken bones he suffered from falling.

#### HISTORY:

9/30/16 – 7/31/17: Quinton was approved for the following monthly budget

Respite: 840 / 15 minute units x 5.44 / unit = \$4,569.60.

These units were utilized by 2 employees, 1 full time and 1 part time. This was working out quite well for Quint's wellbeing.

#### FIRST REQUEST:

For the period: 9/1/2017 - 8/31/2018: A new Individual Care Plan Addendum: for like services, as stated above, was submitted.

8/3/2017: AmeriHealth denied the above request that had previously been approved and utilized in the prior year. The reason for the decision is as follows: Quinton Graham is currently approved for the Brain Injury Waiver, which allows a benefit of \$3013.08, outside of the cost of case management. The total cost of waiver services requested exceeds the monthly budget maximum.

#### SECOND REQUEST:

For the period: 9/1/2017 – 8/31/2018: A second request was submitted for the daily rate with a budget of \$6,476.83

1. Targeted Case Management by DHS Case Management 50 units per month
2. SCL (Per Diem units) by Consumer Choice Option: Monthly Budget = \$6,476.83

Monthly Budget: 31 units/month x \$208.93/unit = \$4,500.48

8/16/17. AmeriHealth denied the above request. The reason for the decision is as follows: Quinton Graham is currently approved for the Brain Injury Waiver, which allows a benefit of \$3013.08, outside of the cost of case management, but also the fact that Quinton was living with his mother and not outside the family home. The total cost of waiver services requested exceeds the monthly budget maximum.

THIRD REQUEST:

A third request was submitted for Structured Community Living (SCL) \$6,015.24. This request was also denied with a letter from AmeriHealth dated September 1, 2017, for the same reasons as stated above.

STATEMENT:

The previous 2016 – 2017 Budget allowed 840 / 15 minute units x 5.44 / unit = \$4,569.60.

These units were utilized by 2 employees, 1 full time and 1 part time. This was working out quite well for Quint's wellbeing.

The 2017- 2018 Budget only allows for 559 / 15 minute units x 5.39 / unit = \$3,013.01.

This cut back has caused Quinton's services to be cut by 281 / 15 minute units monthly. This creates quite a hardship on his level of care, as this leaves one employee who works full time and the other employee, who works part time to have no monthly units to work with.

In order to maintain Quint's level of care, his mother has had to cash in her life insurance policies to "private pay" the wages that are paid to the caregiver losing the hours she had been hired to work.

It is requested that you will reconsider your decision on this matter and let Quint maintain his level of care as in the past that was previously approved thru DHS.

If you have further questions or concerns on this matter you may contact the Karen Johnson (mother) @ 563-650-8364