



## *Iowa Association of Area Agencies on Aging*

Comments from the Iowa Association of Area Agencies on Aging (i4a), prepared for the members of the Legislative Interim Committee on the Medicaid Elderly Waiver Program.

Donna Harvey, the Director of Hawkeye Valley Area Agency on Aging in Waterloo and the President of i4a will present and be able to elaborate on the following issues.

12 of the 13 Area Agencies on Aging (AAA's) are currently providing case management services to consumers in Iowa through the Medicaid Elderly Waiver. The AAA's currently serve over 8000 consumers with case management services through the Medicaid elderly waiver and 1,150 with case management services that are non Medicaid.

The average current case load size per case manager is between 75-90 clients and in some cases due to staffing issues can exceed 100. Many of these are rural based agencies that would have 100% of their clients in a rural setting. However even Aging Resources in the Des Moines area and the Heritage Area Agency on Aging in the Cedar Rapids area serve 34% and 50% rural clientele through this program respectively.

We did take a quick look at the number of individuals served through the waiver residing in assisted living. This ranged from zero to a high of 24 for our reporting agencies. We also looked at how many of our clients were using CDAC as part of their service. Of the Agencies who reported on average there were 68 clients utilizing CDAC providers as part of their service plan. The range was from 3 to 132.

The average time per case per month as reported was:

New Cases	4.1 hours
Quarterly reviews	1 ½ hours
Monthly contacts	45 minutes

The last item we did look at was the average Medicaid expended per individual per month. Statewide the average is \$664 per recipient (lowest was \$302 in Mitchell county and \$949 in Union county).

As you know CMS in their Interim Final Rule (IFC) reiterates the definitions of case management and targeted case management services contained in sections 1905 (a) (19) and 1915 (g) of the Social Security Act: and the IFC ensures that case management services will be comprehensive and coordinated, and will include:

1. assessment and re-assessment
2. Care Planning
3. Referrals and linkage to services (helping consumers obtain needed services)
4. Monitoring and Follow-up

The AAA's in Iowa continues to work with Iowa Medicaid Enterprises (IME) daily to implement this program for the thousands of consumers that are case managed through our network. We are required, just as any other waiver service, to have degreed individuals with knowledge of serving the aging population. For over 40 years since the passage of the Older Americans Act, the AAA network has been serving the most frail and elderly in Iowa and across the country.

We are also working with IME to determine a cost allocation model, similar to those used in the other waiver programs, to determine actual cost for our case management units to provide this service. We want you to be assured we will work to get accurate and validated costs for you to consider as we continue to improve this waiver program.



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Thank you for the opportunity to present this information to you today. We also want to thank you for your public service to the State of Iowa. I would be happy to answer any questions you may have at this time.