



Developing Strong Futures



ORCHARD PLACE

2007 ANNUAL REPORT CARD

www.orchardplace.org



Brock Wolff

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Orchard Place Campus
and Special Projects*
Carolyn Hejtmanek, LISW

*Vice President,
PACE Juvenile Center*
Vernon Johnson

*Vice President,
Child Guidance Center*
Dave Stout, LMSW

At Orchard Place, change happens everyday.

Children coming to us with complex emotional and behavioral issues get better. Families heal. Youth thrive and develop. Futures are changed forever.

Indeed, it is with great pride that we present this report card which demonstrates the impact of our services—and the excellence of our care—on the lives of more than 7,300 children served by Orchard Place last year (an increase of 20% over 2006). Through our three branches—Child Guidance Center, Orchard Place Campus and PACE Juvenile Center—we make a meaningful and measurable difference in children's lives and in our community.

Knowing that children and families have turned to Orchard Place in times of need for more than 120 years is both humbling and inspiring. Our reach extends far outside our facilities to schools, homes, child care centers, juvenile court and our greater community. Our partnership with these entities as well as our volunteers, donors and other supporters strengthens our ability to "develop strong futures" for each and every child who comes through our doors.

Today, Orchard Place:

- serves more than 7,300 children and youth
- is an organization of 335 employees and more than 200 volunteers
- has a budget of \$16.4 million supported by a diverse funding base
- spends a mere 7% of its budget on management and general expenses
- is accredited, audited and licensed by more than 10 entities, including The Joint Commission, meeting more than 800 standards of operation, safety and management
- is one of the oldest, most respected and largest non-profit organizations for children in the state of Iowa

Yes, change is possible. Expectations can be surpassed. We can—and do—make a difference in the lives of children. We have a great responsibility to them and to their futures. As you read this report, we're confident you will find the excellence for which Orchard Place is known upheld in the results we have achieved this year.

Sincerely,

Brock Wolff, J.D.
Chief Executive Officer

Administrative Office

808 5TH Avenue
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Phone: (515) 244-2267
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Orchard Place is accredited

by The Joint Commission, the nation's predominant standards-setting and accrediting body in health care. The Joint Commission's comprehensive accreditation process evaluates our organization's compliance with its standards that focus on continuous quality improvement. When last surveyed through an unannounced visit in November 2006, Orchard Place was fully accredited by The Joint Commission.

Another way we measure success: feedback.

Every year we ask our clients and their parents how well they are being served by the three divisions of Orchard Place. Here's how 1,194 parents and children responded in our latest survey:



"The staff provided a safe environment."



"I could talk with staff when I needed to."



"My privacy and confidentiality were protected."



"I was treated with respect."



"I received services that were helpful."



"I am satisfied with the services I received."



"I am comfortable calling with concerns."





Child Guidance Center, Iowa's only

state-accredited community mental health center for children provides a wide range of services which are planned and delivered following the Resilience Model of community mental health for children.

Child Guidance Center's child-focused and family-centered mental health prevention and treatment services for children birth to age 21 include:

- Individual, family and group therapy
- Psychological evaluation and testing
- Custody evaluation and family assessment
- Functional Family Therapy
- Psychiatric evaluation, medication assessment and management
- School-based services
- Early childhood services, birth to age five

Child Care Resource and Referral (CCR&R) of Central Iowa is a key part of Child Guidance Center's early childhood service. This program provides assistance to families seeking quality child care and offers training, consultation and support for child care providers.

During the fiscal year ending June 30, 2007:

3,906 children (birth to 21) were served by Child Guidance Center.



Of the children discharged, 92 percent improved or stabilized their daily functioning as a result of treatment.

1,213 new consumers were promptly served with an average of 7.4 working days of request.

34,826 outpatient and psychiatric visits were completed.

3,264 child care programs with a capacity to serve 58,058 children are included in the CCR&R data referral base.

9,456 parents seeking child care were referred to providers by CCR&R staff.

11,166 child care providers received training at CCR&R.

Child Guidance Center

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Orchard Place Campus has been

caaring for children for more than 120 years. Now the leading Psychiatric Medical Institute for Children (PMIC) in Iowa, we regularly treat a capacity of 103 seriously emotionally disturbed children between ages 10 and 17. Children referred qualify for our level of care because their behaviors have endangered their own or others' safety, in spite of outpatient treatment.

Our program includes:

- Psychiatrists on-site and involved in all aspects of care
- Individual, family and group therapy by masters level therapists
- Safe, predictable, structured living environments staffed by bachelor-level treatment counselors
- Mentoring and tutoring
- Full time nursing service and pediatrician on-site
- Recreational therapy on an individual or group basis as needed
- Des Moines Public Schools' special education on campus—individualized instruction
- Option to attend other Des Moines schools as appropriate with support from a campus school liaison

In the last year:

A total of **215** children were served on the Orchard Place Campus.



97 percent of the children discharged improved or stabilized their daily functioning as a result of treatment.



97 percent of children discharged showed an increase in or stabilized their ability to participate in and sustain healthy relationships.



99 percent of students who attended the campus school for more than four months made measurable progress in their reading skills. 95 percent demonstrated measurable progress in their math skills.



93 percent of children discharged moved to a lower level of care, and 81 percent were discharged to parents or other family.

The average length of stay for children admitted to the Orchard Place Campus program was **11.1** months.

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Orchard Place Campus

925 SW Porter Avenue
Des Moines, Iowa 50315
Phone: (515) 285-6781
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PACE Juvenile Center, in a

collaborative effort with area school districts, Polk County Juvenile Court, the Iowa Department of Human Services and other community partnerships, provides services to strengthen and promote self-sufficiency for youth and their families. PACE uses practical solutions through a prevention and intervention approach to empower youth in making healthy and positive behavior choices.

PACE services include:

- Outreach services
 - » Skill building and crisis intervention
 - » Individual and family therapy (in-home/office-based)
 - » Gender specific/alternative schooling
- Academic remediation for suspended youth
- Continuing Education Opportunity
- School-based intervention and supervision
- Outpatient substance abuse (education, treatment and after care)
- Informal probation youth supervision
- Daily and weekend accountability programs

In the last year:

PACE served **3,180** youth and families.

PACE Juvenile Center

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95 percent of the youth served remained in their homes or community.



92 percent of the youth served were in school or had graduated at the time of their discharge.



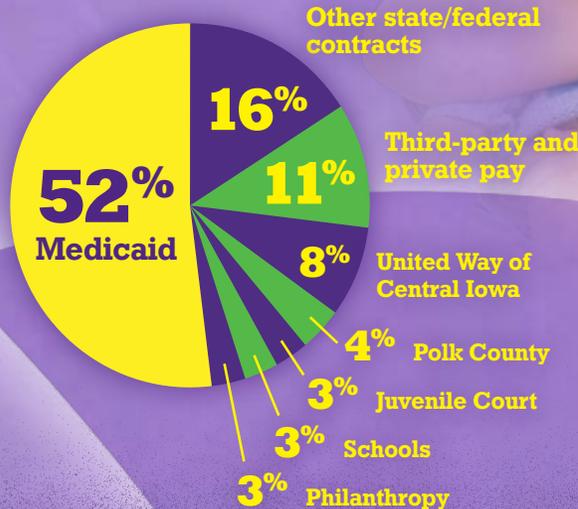
86 percent of the youth served committed no delinquent acts while in PACE programming.

Budget and Funding Sources

Orchard Place and its related foundation had an operating budget of \$16.4 million in the last fiscal year. Of that amount:



Here are the sources of funds that allow us to serve our children:



We are proud to be a partner with the



in making a difference in children's lives.





ORCHARD PLACE

808 Fifth Avenue
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