

## Access to Network Dentists

Percentage of DWP Dentists who Provided Services (by number of members)

# 99.8%

of members have access to a dentist within 30 miles of their home



## Member Outreach & Coordination of Care



# 49.2%

Of members on the program for 18 months have received dental services & almost 50% have earned Enhanced or Enhanced Plus benefits

## National Recognition & Additional Resources

- The American Dental Education Association (ADEA) Gies Foundation has named Delta Dental of Iowa along with The University of Iowa College of Dentistry and Dental Clinics a 2016 Gies Award for Outstanding Innovation by a Public or Private Partner for its stakeholder work on the Dental Wellness Plan.
- Leavitt Partners white paper, "Dental Care in Accountable Care Organizations: Insights from 5 Case Studies" funded by American Academy of Pediatric Dentists (AAPD) and the American Dental Association (ADA). (June 2015)
- National Academy for State Health Policy (NASHP) article: "Adult Benefits in Medicaid; Recent Experiences from Seven States." (July 2015)

The Iowa Department of Human Services, in partnership with key stakeholders and Delta Dental of Iowa, designed the Dental Wellness Plan (DWP). This program was launched in May 2014 and was part of the Affordable Care Act (ACA) Medicaid expansion.

Traditional Medicaid Program Concerns	Dental Wellness Plan (DWP) Design
<b>Focus on immediate dental care problems</b>	<b>Earned benefits</b> encourages member to get basic services by providing incentives to access to other enhanced services.
<b>Member Engagement</b>	<b>Care coordinators</b> assist members in understanding their benefits, finding providers and establishing a dental home.
<b>Reimbursement is too low</b>	<b>Increase dental provider reimbursement</b> and offer pay for performance components if providers meet specific quality measurements.
<b>Administrative burdens</b>	<b>Delta Dental works with dentists and other stakeholders</b> to improve services and has made plan changes since the program launched to meet the needs to dentist and members.

## By the Numbers



**137,000**  
Members



**64,000**  
Patients Seen



**797**  
Network Dentists

Source: Dental Wellness Plan, November 2015

## What Members Are Saying



**84%**  
 Satisfied with the dental services they have received

**85%**  
 Dentist provided information to improve dental health

**95%**  
 Plan to return to their dentist in the next 6-12 months

Source: DWP Member Satisfaction Survey, March 2015