

As the assistant administrator of a therapy company that seeing both children and adults for speech, occupational, and physical therapies, I am greatly concerned with transitioned of the Iowa Medicaid system to the managed care organizations (MCOs).

The change has been very confusing to our patient population as we have seen firsthand. The packets were first of all very delayed in being sent out. Secondly, we were told that family members would be assigned to the same MCO, which was false. We have had many families that each of their children was assigned to a different MCO, with none being on the same. Many of our families had confusion in the packets were sent. There are many pages containing tables displaying information about the current programs offered by the Medicaid system and what is currently covered, with very limited information in the packet on the MCOs.

Currently we see our patients for two to three treatment sessions a week. Initially we received information that there would be no prior authorizations from the MCOs for the first 90 days for speech therapy, occupational therapy, and physical therapy. We were under the impression that it would be similar to how the Medicaid system currently works as we do not need prior authorizations. Recently, we were told that now we will be issued a specific number of visits for that 90 day period that is specific per MCO. With this transition, we were told the MCOs would not limit the services we provide, but if they are now stating that we will need prior authorization, this will be limiting the visits we can provide to our patients and their progress.

With all the above comments, please stop the transfer of Iowa Medicaid Management to Managed Care Organizations.

Sincerely,  
Megan Gerjets, M.S. CCC-SLP, Assistant Administrator  
Central Rehabilitation providing Therapy Services  
950 Office Park Road, Suite 100  
West Des Moines, IA 50265  
Office: [515-224-0979](tel:515-224-0979)  
Cell: [515-371-0617](tel:515-371-0617)  
Fax: [515-223-3862](tel:515-223-3862)  
[megangerjets@gmail.com](mailto:megangerjets@gmail.com)  
[www.centralrehabilitation.com](http://www.centralrehabilitation.com)