

Dear Madam,

I have been reading and listening about this process and the progress that has been made to establish managed care for Iowa Medicaid. At this point in time it all sounds so completely confused and disorganized. As with all change it is hard, of course, but the people that are involved with this process at all levels should have a good understanding and working knowledge of the program that is to be implemented. That does not seem to be the case. This needs to be tabled. It needs to be stopped. This is not good for Iowa. Take more time and get this done the right way for the sake of the state and her people. This is a mistake of the highest order. I am requesting that this process be halted. Manage your communication issues and then present the plan with all the good things that need to be managed for people so that all concerned can move forward with this program to serve our citizens.

Respectfully,

Bonni Leiserowitz

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