

People with disabilities can struggle with change, conflict and problem solving skills.
Change: Yes... this is a change in medicaid. Change in case manager, change in insurance, and possibly changes in providers.

Conflict: Yes this will result in conflict. Conflict in which MCO to choose, conflict in providers and conflict within their own needs to be met.

Problem Solve: Yes... the person will need to problem solve in order to get a resolution.

This will take complex information in order to decide which MCO is right for your needs.

Some have a guardian, some do not, some have a payee, some do not, some depend upon themselves.

The process is moving so fast for the people to adjust to the change, resolve the conflicts and problem solve in a manner that the individual can feel comfortable in what they are going to be doing in the future plans ahead.

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