



MEMORANDUM

Health Policy Oversight Committee

November 1, 2015

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Communication Process – With a significant change such as the implementation of Medicaid managed care, more timely and thorough communication is needed. Supplying provider information a few days before readiness review meetings is not adequate time for absorbing information, planning, preparation, and feedback. More lead time and comprehensive information will facilitate a better rollout of the managed care program for Iowa.

Utilization of Existing Resources – The Iowa AAA's, with an integrated statewide network, have expressed interest and support to be a part of the Medicaid managed care implementation and as an on-going resource after the "go-live" date. Utilizing existing, trained experts is cost effective and should facilitate a higher state of preparedness.

Transition Planning – A transition plan to ensure some of Iowa's most frail and vulnerable citizens, such as those receiving case management support, are effectively and efficiently handed off between providers – without incident – is needed. A transition plan to ensure community-based providers can serve consumers and...stay in business, is needed.

Let's Work Together

Iowans are known for doing what's right and getting the job done. Let's work together and make Iowa's Medicaid healthcare system a model for others – and build Iowa as the state to age in place.

The Iowa Area Agencies on Aging pledge their continued support to be an important partner and collaborator preparing for Iowa's future.