

## Iowa Department of Public Safety

### 2015 BUDGET SUBCOMMITTEE QUESTIONS

#### **PROGRAM PERFORMANCE**

**a. Do you have defined outcomes or measurements for your program(s)? What are they and are these measures listed somewhere so the public can see them?**

*The Department of Public Safety has 56 performance measures that we monitor and track. The Department submits annual performance plans in July and performance reports in December. Our FY2014 performance report, indicates the results for 56 measures which align to the key services, programs and activities across our Department.*

*Our FY2014 performance reports is available online at the Department of Management's website – State Agency Performance Reports:*

*[http://www.dom.state.ia.us/planning\\_performance/plans\\_reports/reports.html](http://www.dom.state.ia.us/planning_performance/plans_reports/reports.html)*

*and the Results Iowa website: <http://www.resultsiowa.org/pubsafety.html>*

*and our department website: <http://www.dps.state.ia.us/index.shtm>*

**b. What data is available to show lowans that your program(s) are an effective investment of taxpayer dollars? Where can lowans find this data?**

*Our Department's performance reports as noted above.*

**c. Can you provide the committee with performance data for your programs over the last 5 or 10 years?**

*Our performance reports are available online from FY2004 – FY2014 at the Department of Management's website – State Agency Performance Reports:*

*[http://www.dom.state.ia.us/planning\\_performance/plans\\_reports/reports.html](http://www.dom.state.ia.us/planning_performance/plans_reports/reports.html)*

#### **PROGRAM EFFICIENCY**

**a. Have you examined what other states are doing to improve performance and reduce costs?**

*Our Department coordinates with other governments and national law enforcement organizations to stay abreast of national trends, new resources and best practices. For example, our Department is a member of and regularly participates in the Association of State Criminal Investigative Agencies and the International Association of Chiefs of Police (IACP), an organization for all state police organizations to network, to share best practices and lessons learned on a regular basis, both through bi-annual conferences as well as through various electronic means.*

*For example, the Iowa State Patrol networks with other police networks to identify savings, such as more fuel efficient patrol vehicles, and efficient use of limited resources for training of sworn personnel through the use of technology.*

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**b. Can you share with the committee what other states are doing?**

Recruitment is a high priority for our Department. Other states have focused on more directed recruiting to increase diversity among their workforce and the retention of sworn officers. Our Department is currently participating in a nation-wide survey of state police agencies regarding recruiting strategies, hiring practices, and retention of sworn personnel. Through our participation in this survey Iowa DPS will be able to network with other State Police Agencies to compare and evaluate other states' efforts with our own and to enhance our recruiting, hiring and retention efforts with proven strategies utilized by other like agencies hiring sworn personnel.

**c. Which of these ideas are you considering for implementation here in Iowa?**

Iowa DPS has established a "Recruiting for Diversity Working Group" to research Iowa demographic and available workforce data as well as innovative recruiting efforts being utilized in law enforcement agencies throughout the county. The goal of this working group is to provide recommendations to DPS Executive leadership to develop a more effective recruiting initiative with the goal of increasing diversity within our sworn personnel as well as increasing retention rate of our sworn personnel.

**d. Are there websites or organizations we could go to obtain more information on what other states' programs are doing to provide more efficient services?**

International Association of Chiefs of Police - <http://www.theiacp.org/>

National Alliance of State Drug Enforcement Agencies - <http://www.nasdea.org/>

Commission on Accreditation for Law Enforcement Agencies - <http://www.calea.org/>

Association of State Criminal Investigative Agencies - <https://www.ascia.org/>

National Institute of Justice - <http://www.nij.gov/Pages/welcome.aspx>

Community Oriented Policing Services, US Department of Justice - <http://www.cops.usdoj.gov/>

**e. Do you have an email address or a comment section on your website where Iowans can suggest improvements to your program or agency?**

Yes, Iowans can send suggestions via email to: [dpsinfo@dps.state.ia.us](mailto:dpsinfo@dps.state.ia.us). In addition, DPS has multiple specific points of contact to address particular issues. Examples include:

Iowa State Patrol	515-725-6090	<a href="mailto:ispinfo@dps.state.ia.us">ispinfo@dps.state.ia.us</a>
Division of Criminal Investigation	515-725-6010	<a href="mailto:dciinfo@dps.state.ia.us">dciinfo@dps.state.ia.us</a>
Division of Narcotics Enforcement	515-725-6300	<a href="mailto:dneinfo@dps.state.ia.us">dneinfo@dps.state.ia.us</a>
Division of Intelligence	515-725-6310	<a href="mailto:intinfo@dps.state.ia.us">intinfo@dps.state.ia.us</a>
State Fire Marshal Division	515-725-6145	<a href="mailto:fminfo@dps.state.ia.us">fminfo@dps.state.ia.us</a>
Weapon Permits	515-725-6230	<a href="mailto:wpinfo@dps.state.ia.us">wpinfo@dps.state.ia.us</a>
Administrative Rules	515-725-6188	<a href="mailto:admrule@dps.state.ia.us">admrule@dps.state.ia.us</a>

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These and other points of contact can be found at DPS's website Contact Information page:  
<http://www.dps.state.ia.us/contact.shtml>

In FY2014, DPS's "info" email addresses received 28,103 messages.

### **PROGRAM DUPLICATION**

#### **a. Are there any other programs that are providing the same or similar services?**

*Each division within the Department of Public Safety has unique services that they provide throughout the State. In addition, the Department collaborates with local law enforcement to provide expertise, resources, information and support.*

*This layered approach ensures responsiveness and coordination of resources. For example, with regard to statewide emergency communications, both the State Patrol and local entities/public safety answering points (PSAPs) answer 911 emergency calls.*

#### **b. Is there a reason why we need more than one program providing the same or similar service?**

*Yes, in the event of an emergency, excessive demand, requires that both additional resources and a back-up system is maintained by the Department of Public Safety. Without this redundancy, in the case of an emergency, calls may go unanswered, putting lives at risk.*

*To ensure critical emergency services are available to citizens and visitors of the State, all law enforcement agencies locally and nationally must have the ability to work together within the State.*

#### **c. Have you had any discussions with the other agencies or programs to find ways to maximize the use of the taxpayer's dollars?**

*We continually coordinate with local, state and federal agencies to maximize the use of taxpayer dollars by leveraging grant dollars when available, sharing equipment during major crimes/incident, sharing information through the Law Enforcement Intelligence Network, and collaborating with other law enforcement agencies to use public safety resources to their fullest ability. In addition, we maintain statewide systems, such as the Iowa Online Warrants and Articles System, a system to provide data to law enforcement on wanted/missing persons, stolen vehicles, sex offenders, drivers license records, etc.*

#### **d. Are there any laws or administrative rules that would limit your ability to work with the other programs or departments?**

*Currently, we have a \$2.5 million budget request to comply with a FCC mandate to provide police radio equipment. The equipment is needed for DPS officers and agents to communicate internally as well as with local law enforcement. Without compliant and functioning communication equipment, our ability to work with other law enforcement is greatly hindered.*

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**e. Are there any laws or administrative rules that could be changed to make your program or agency work better?**

*Adequately funding radio equipment would allow communication internally and with outside departments, allowing us to achieve our core mission and keep our officers safe.*

### **OTHER**

**a. Would it be a burden to your agency to ask that your presentations be delivered to the Legislative Services Agency 48 hours in advance of your appearance before the committee?**

*This would not be a burden.*

**b. If you are required to reduce your budget by 1%, 5%, or 10%, where would you suggest we focus our attention?**

*Our Department, like most others, is constantly reviewing our budget to maximize the use of resources.*

*The Department works continually to shift resources to address the ever changing face of crime. This directs where we allocate resources in an environment of status quo budgets.*

*The Department's largest expenditure is salaries; because this is a salary contract negotiation year, there is an unquantified budgetary impact that could be substantial for our Department.*

*Fully understanding the fiscal obligation of our Department would be necessary prior to evaluating any budget reductions.*