

2015 ADMINISTRATION AND REGULATION BUDGET SUBCOMMITTEE QUESTIONS

Department of Management (DOM)

PROGRAM PERFORMANCE

- a. Do you have defined outcomes or measurements for your program(s)? What are they and are these measures listed somewhere so the public can see them?

Yes, as required by the Accountable Government Act, DOM produces an annual Performance Plan and an annual Performance Report with measures for the department's services, products and activities. The Performance Plan includes fiscal year targets for the measures and the Performance Report includes the fiscal year results or outcomes for the measures. The Performance Plans and Reports are available via the following websites.

DOM

http://www.dom.state.ia.us/planning_performance/plans_reports/index.html

Results Iowa

<http://www.resultsiowa.org/manage.html>

Data.Iowa.Gov

https://data.iowa.gov/Government/State-of-Iowa-Accountable-Government-Act-Reports-a/b2q5-faxg/widget_preview?width=950&height=808&customization_id=9c2r-rgb3

- b. What data is available to show Iowans that your program(s) are an effective investment of taxpayer dollars? Where can Iowans find this data?

See answer above.

- c. Can you provide the committee with performance data for your programs over the last 5 or 10 years?

Yes, 10 years of data can be retrieved through the I3 data warehouse.

PROGRAM EFFICIENCY

- a. Have you examined what other states are doing to improve performance and reduce costs?

As a member of the National Association of State Budget Officers (NASBO) we receive regular communications on best practices and trends across the states.

- b. Can you share with the committee what other states are doing?

Lean has become an increasingly useful approach across the states.

- c. Which of these ideas are you considering for implementation here in Iowa?

DOM works regularly with departments to implement Lean.

<http://lean.iowa.gov/>

- d. Are there websites or organizations we could go to obtain more information on what other states' programs are doing to provide more efficient services?

The National Association of State Budget Officers website (nasbo.org) regularly monitors fiscal conditions in the states and provides policy updates and budget and revenue outlooks on a state by state basis.

- e. Do you have an email address or a comment section on your website where Iowans can suggest improvements to your program or agency?

The Department's main website (dom.state.ia.us) contains contact information for all staff, but there is no comment or suggestion section. The Results Iowa website does include a feedback and comment section <http://www.resultsiowa.org/feedback.html>

Last year, we received just one comment, related to an alleged child neglect situation. The comment was forwarded to DHS. The data.iowa.gov website includes a link to contact us via e mail. <https://data.iowa.gov/>

PROGRAM DUPLICATION

- a. Are there any other programs that are providing the same or similar services?

The enterprise-wide services provided by the Department of Management are unique to our agency.

- b. Is there a reason why we need more than one program providing the same or similar service?

The enterprise-wide services provided by the Department of Management are unique to our agency.

- c. Have you had any discussions with the other agencies or programs to find ways to maximize the use of the taxpayer's dollars?

Yes, this is an ongoing effort. One of the Governor's goals is to reduce the cost of government by 15%. DOM works regularly with departments to implement Lean.

<http://lean.iowa.gov/>

- d. Are there any laws or administrative rules that would limit your ability to work with the other programs or departments?

No

- e. Are there any laws or administrative rules that could be changed to make your program or agency work better?

No

OTHER

- a. Would it be a burden to your agency to ask that your presentations be delivered to the Legislative Services Agency 48 hours in advance of your appearance before the committee?

No

- b. If you are required to reduce your budget by 1%, 5%, or 10%, where would you suggest we focus our attention?

The Legislative Branch is responsible to craft an annual budget for the state. Management will continue to operate within the funding limits set by the Legislature.