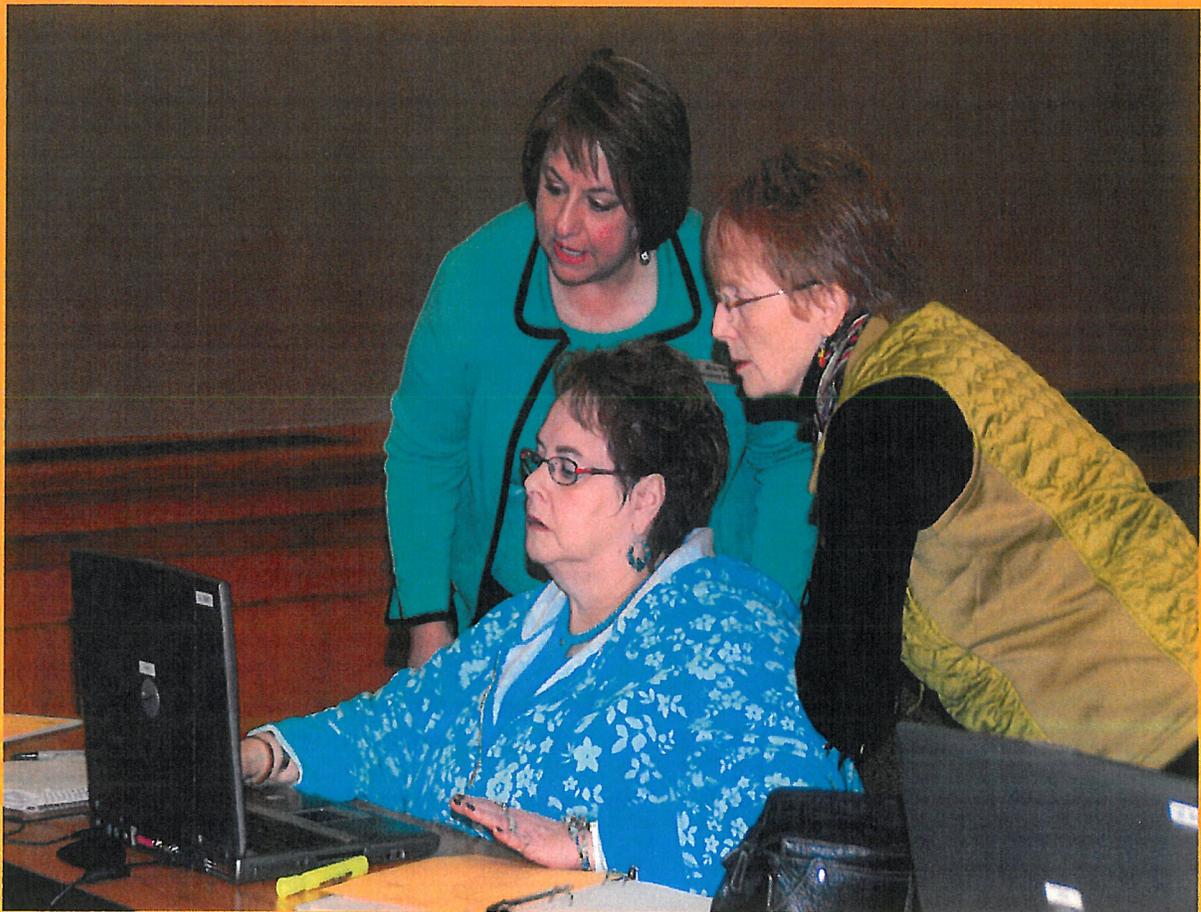


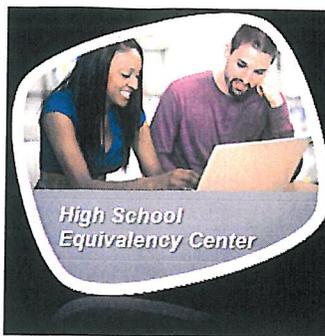
Iowa Library Services / State Library of Iowa

Serving Iowans through their libraries



“Thank you so much for presenting the program for the library trustees in our county. The county librarians and trustees really appreciate your time and expertise. I know our trustees gained some valuable information they can use in governing our libraries.” - Iowa public library director to State Library Consultant.

LearningExpress Library



***Job-related
courses and
practice tests
online***

- Improve job skills with interactive skill-building courses.
- Practice tests with customized feedback.
- Available 24/7.

LearningExpress Library helps with GED preparation; job search and workplace skills; jobs and careers; skill-building for adults; U.S. citizenship; computer and Internet basics; college preparation; and is helpful to students from elementary school through college.

"LearningExpress Library is a wonderful resource in our community. Many thanks to state government for paying for this service because we couldn't afford it otherwise." From Iowa librarian.

Online Books, Magazines & Databases

- Available 24/7 to all Iowans through their libraries.
- EBSCOhost was used more than 7 million times in FY14. The databases provide 1,000 business publications, 5,000 company profiles, 1,100 health pamphlets, 225 full-text newspapers, 91,000 images and maps, 88,000 biographies, and 160 reference and travel books.
- Two e-book consortia that provide downloadable media in audio and e-book formats: WILBOR and NEIBORS.
- 17,438 e-book titles available to Iowans.

***EBSCOhost
and
WILBOR/
NEIBORS***



Continuing Education and Consulting

There are six district offices plus the Des Moines office.

Last year there were:

- 168 course sessions for librarians: 90 in person, 77 online, 1 self-paced.
- 4,244 people registered for courses.
- 9,669 reference contacts (Main Library, Law Library & State Data Center).
- 12,378 consultant contacts with librarians/trustees.

Education and training for librarians, including individualized consulting support



“Words fail me; I am SO grateful to you!” said a librarian to one of the State Library Consultants. “Thank you so much for contacting Mandy Easter (Law Library). That was the CRUCIAL beginning of this happy tale. Last night was our city council meeting. A unanimous vote in favor of extending the city health insurance to cover myself and family occurred. I now know about the obligation municipalities have to their full-time employees. I think you are amazing.”

Question posted on “Live Chat” to a State Library staffer: “I am with the county engineer’s office and need a storm water permit from the Department of Natural Resources online. We have done this in the past with no problem, but today the web page doesn’t go to the payment option.” The State Library staffer sent the person two telephone numbers, and his response was “Thanks! I so appreciate your help. You people are awesome!”

“I just want to tell you how much I enjoyed and learned from the Summer Reading Program workshop. The instructors’ presentations were amazing. I came away with that rally-like feeling and can hardly wait for summer to arrive! I met some incredible people and it was a delight to be with those who share the same passions as me - reading and learning.” From a librarian to State Library staff.

“Thank you for the roundtable (meeting of librarians) this morning. Actually talking and listening to others makes me realize I don’t have it so bad here. Some days I just want to throw in the towel. I know all jobs have their ups and downs and working with the public is difficult. But sometimes getting together like we did this morning and just talking about it really helps regroup. Thank you for everything you do for us! You are amazing.” From a librarian to a State Library Consultant.

“As I have said before, the Law Library provides an invaluable service to practitioners.” From a local attorney to Law Library staff.

Technology Support for Iowa Libraries

Websites and Interlibrary Loan

- Statewide online catalog of library materials -
Iowa Locator - Nearly 4.5 million titles
Total number of holdings - More than 17.2 million
- SILO interlibrary loans - 88,254 in FY14
- PLOW (Putting Libraries on the Web) - Websites for more than 300 Iowa public libraries



Example of a PLOW library's website

Summer Library Programs for Children

Building reading skills through public libraries

- Programming ideas, program manuals and training delivered to Iowa public librarians.
- 101,780 Iowa children and 14,449 young adults registered for summer library programs last year.
- Children in every income group who read six or more books over the summer gain more in reading achievement than children who do not.
- Use of the public library during the summer is more productive of vocabulary gains than attending summer school.



Left, Dan Wardell of IPTV visits many Iowa public libraries for summer library programs.



State Data Center

- Helping Iowans use census data.
- Answered 2,000 data-intensive research questions last year.
- 150,000 website hits last year.
- Develop data profiles such as “African Americans in Iowa” and “Asian and Pacific Islanders in Iowa.”

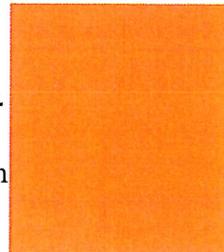
“I always enjoy looking at these profiles, but I found the ‘Asian & Pacific Islanders in Iowa’ especially informative and intriguing. Thanks for all the work you do on them.” From a State Data Center user.



**Population, housing,
business and
government
statistics
about Iowa**

Law Library

- Only public law library in Iowa.
- 77,907 visited the Law Library in FY14.
- Law Library staff answered 4,037 legal reference questions.
- Collaborated with the Secretary of State’s office to make a digital copy of the original *Constitution of Iowa* so that it can be viewed by anyone online. (photo of scanning below)



**Includes A.J. Small
special
collection of Iowa’s
seminal legal
documents**



“What would we public librarians do without you (Law Library)?” From an Iowa librarian.

“Wow! You are awesome. I had no idea such a valuable resource was at my fingertips!” From a local attorney.

“I just wanted to thank you for everything. The school tried to get my complaint dismissed, but was unsuccessful and it was all because of those citations you gave me that helped me get my point across. If it weren’t for you and the Law Library’s services, my son might not be getting the education he is entitled to.”

From an Iowa mother.

Iowa Publications Online

Online archive of reports, newsletters and other publications produced by state agencies for access by Iowa citizens.

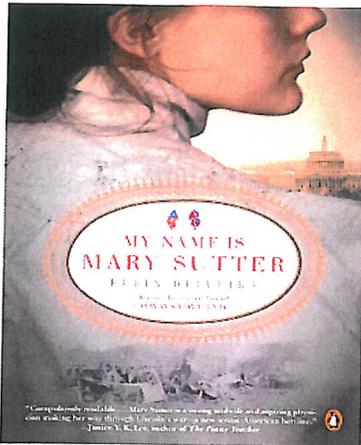
- 17,226 digital documents currently listed on Iowa Publications Online, including the scanned 1857 *Constitution of Iowa*.
- 70,589 web hits on the site last year.

**State documents
for the
general public**

Iowa Center for the Book

- All Iowa Reads - Statewide book discussion program where hundreds of Iowans discuss a single book title in a given year in their communities.
- Letters About Literature (LAL) - National reading/writing contest for students in grades 4-12.
- Online Iowa Author List established in 2007 - 400 authors listed.
- Traveling History of the Book Exhibit - Hands-on exhibit loaned to public libraries; intended to bring to life the invention of writing, paper and books.

*Stimulating
public
interest in books,
reading, literacy
and libraries*



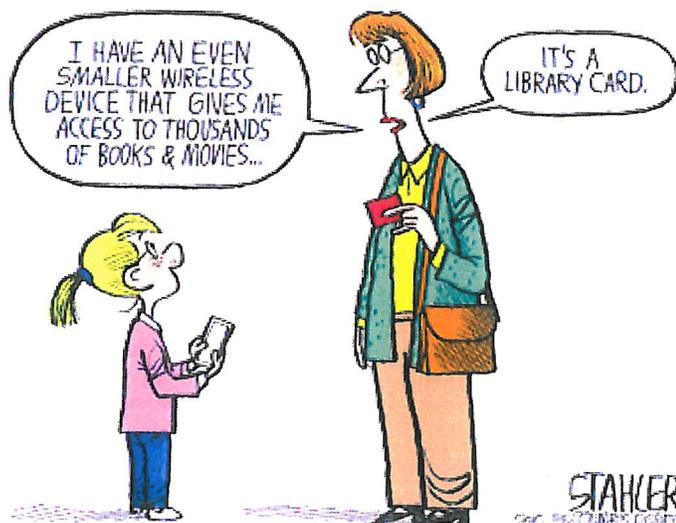
2015 All Iowa Reads selection

“Last year we had a number of people come in that have never used our library before. They loved the idea of being part of a book discussion group that was open to everyone so we could hear differing viewpoints.”

From a public librarian.



2014 First Place LAL winner Quinton Jenkins, an 11th grader at Carlisle High School, is shown with Governor Terry Branstad at a ceremony for winners and runners-up.



More than two-thirds of all Iowans, 2,043,716, have *active* public library cards.

Iowans made nearly 17.9 million visits to public libraries in FY14. That's about 49,000 visits *every day*.

Iowans checked out *27.8 million items* from their public libraries in FY14.