

IOWA DEPARTMENT ON AGING FY 2016-17 BUDGET PROPOSAL

Donna Harvey, Director



Iowa's Future

Today,

15.6%

of Iowa's population
is 65 or older¹



By 2030,

20.5%

of Iowa's
population will be
65 or older¹

Sources:

¹ U.S. Census Bureau (2013)



Older Iowans are Retiring in Iowa

- “The things that make a state a good place to retire make it a good place for everyone.”
- “The quality-of-life improvements retirees want are pretty much the same as everyone wants: better outdoor recreation, parks and trails, clean water, cultural and educational amenities, vibrant neighborhoods and communities, safe streets, a rich sense of place.”



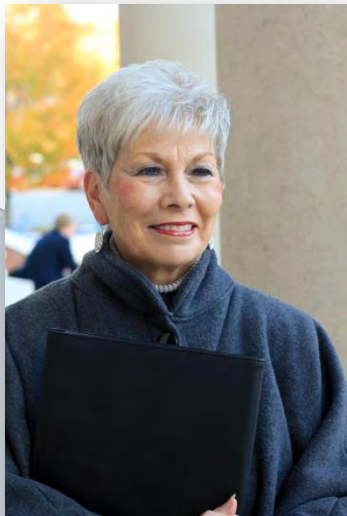
Source:

Doak, Richard. “An Iowa for retirees is a good Iowa for everyone.”

Des Moines Register. (Nov. 30, 2014)

Iowa Older American Community Service Employment Program (SCSEP):

- **831** Iowans over 55 received a training wage while providing **448,532 hours** of community service.
- **187** low-income older Iowans gained competitive employment, reducing dependency on public benefits.



Investing in Iowa's Future:

- 19% of Iowans age 65 and older are currently working.¹
- By 2020, that number is expected to climb to 25%.²

Sources:

¹ Iowa Secretary of State (2013)

² Bureau of Labor Statistics (2013)



Improving financial security for older Iowans

- LifeLong Links
- Office of Substitute Decision Maker
- Elder Abuse Prevention Program
- Legal Services Program



Providing caregivers support

- Iowa Family Caregiver Program
- Support Services including Respite and Homemaker
- Grandparents Raising Grandkids Program

Investing in Iowa's Future:

369,000 Iowans are the primary caregiver for an aging or disabled loved one, providing an economic value of **\$4.1 billion** in caregiving services.¹

Sources:

¹ AARP (2012)



2016 Governor's Conference on Aging: Disruptive Innovations

- May 23, 2016 Pre-Conference
- May 24, 2016 Full Day
- May 25, 2016 Full Day
- May 26, 2016 Half Day and Centenarian High Tea at Terrace Hill





What's New?



LifeLong Links

- Elder Abuse Specialists
- Vocational Rehabilitation
- Veterans Directed Home and Community-Based Services
- Balancing Incentive Program

Collaborative Efforts: Area Agencies on Aging (AAA), Iowa Medicaid Enterprise (IME)/Iowa Department of Human Services (DHS), Department of Transportation (DOT), Iowa Vocational Rehabilitation Services (IVRS), Administration for Community Living (ACL)

Access resources, make informed decisions and create a customized long-term plan for you and your loved ones.



■ Dementia Capable Project

- Designed to ensure that lowans with dementia and their family caregivers have access to a sustainable system of home and community-based services that is dementia capable.

Collaborative Efforts: Alzheimer's Association, Iowa State University

■ Falls Prevention Project

- Designed to increase participation in evidence-based falls prevention programs among older lowans and lowans with disabilities who are at risk for falls.

Collaborative Efforts: Iowa Falls Prevention Coalition

■ AmeriCorps VISTA Project

- Designed to increase capabilities of IDA and AAAs while providing valuable work experience to volunteers who are dedicated to ending poverty.

Collaborative Efforts: Corporation for National Community Service, Area Agencies on Aging

■ Governor's Council on National Service

- Designed to make recommendations on how to expand national service for Iowans to more efficiently and effectively carry out the work of government and engage a new generation of Iowans.

Collaborative Efforts: State Agencies, Higher Education, Private Sector

- Lifespan Respite Project

- Designed to implement and sustain a statewide Lifespan Respite Care Program that is integrated with Iowa's long-term services and supports system.

Collaborative Efforts: The Arc of Iowa

- Lifelong Smiles Project

- Designed to increase access to oral health care among older Iowans.

Collaborative Efforts: LifeLong Smiles Coalition

■ Iowa Aging Issues Mediation Project

- Designed to promote elder mediation as an option for families to find solutions in a variety of aging-related decisions — from end-of-life care to a parent's independent living situation.

Collaborative Efforts: Iowa Association of Mediators

■ Iowa Elder Law Expansion Grant

- Designed to expand the quality and quantity of legal and advocacy assistance as a means of ensuring a comprehensive elder rights system.

Collaborative Efforts: OSDM, DRI, ILA, AAAs, AG, DIA, DHS, private bar, Alzheimer's Association, AARP, OLSTCO, Hotline for older Iowans.



What's Next?

Community Forums – Spring 2015

- 16 locations across Iowa (mix of urban/rural)
- Designed to identify key issues affecting the quality of life among older Iowans
 - Support Services
 - Transportation
 - Medical Care
 - Office of Substitute Decision Maker
- Lessons learned will be promoted statewide

Forum Locations	
Allison	Burlington
Carroll	Cedar Rapids
Creston	Des Moines
Fort Dodge	Independence
Knoxville	Maquoketa
Mason City	New Hampton
Ottumwa	Sioux City
Spencer	Tipton

Iowa's Office of Substitute Decision Maker



Mission

- Preserve individual independence through a person-centered process by:
 - Providing education
 - Providing assistance to public and private substitute decision makers
 - Assisting in substitute decision making proceedings
 - Providing substitute decision making services in the least restrictive manner

Working for the best outcome for every lowan

- Providing technical assistance to multiple individuals/groups
- Educational sessions with members of the public and non-profit groups
- Outreach to member of the Iowa bench and bar.
- Development of informational materials and education modules

Looking to the future

- Continue to provide technical assistance as requested
- Obtain national guardian certification for key personnel
- Complete data-gathering and analysis of 50-state survey. Proposal for local presence.
- Develop and implement intake procedure
- Hold public dialog sessions across the state

Partnering across the state providing education

- University of Iowa, Drake University and Creighton University & Other locations TBD.
 - Early March - June
- UI School of Social Work
 - May/June

Addressing Noted Concerns

- The OSDM does not infringe on the jurisdiction of the judiciary.
- The requested budget of \$325,000 is consistent with the Governor's FY 15 and 16 budget.
- Any rumor of building construction is false. Dollars are focused on the provision of service.

Talking to Iowans

- Public Dialogue
 - 2/6 at the Iowa Bar Association
- Iowa Health Care Association
 - 2/3-Storm Lake; 2/5-Cedar Falls; 2/10-West Liberty; 2/11-Atlantic
- Johnson County Task Force on Aging
 - 2/9-Coralville
- Previous Presentations
 - Iowa Insurance Commission, Easter Seals, DHS, VA of Central Iowa,

Demand for assistance

- Director OSDM started 9/15/14; Coordinator started 10/30/14
- No publication or advertisement that OSDM was accepting referrals
- Averaging 2-3 inquiries per day since October.



RSVP Program

RSVP

- America's largest volunteer network for people aged 55 and older.
 - Nearly 500,000 volunteers across the country
 - 5,074 volunteers in Iowa
- State appropriation of \$279,946 helps leverage more than \$1 million in federal dollars and nearly \$800,000 in local contributions
 - Provides **\$9,622,003** worth of local services each year



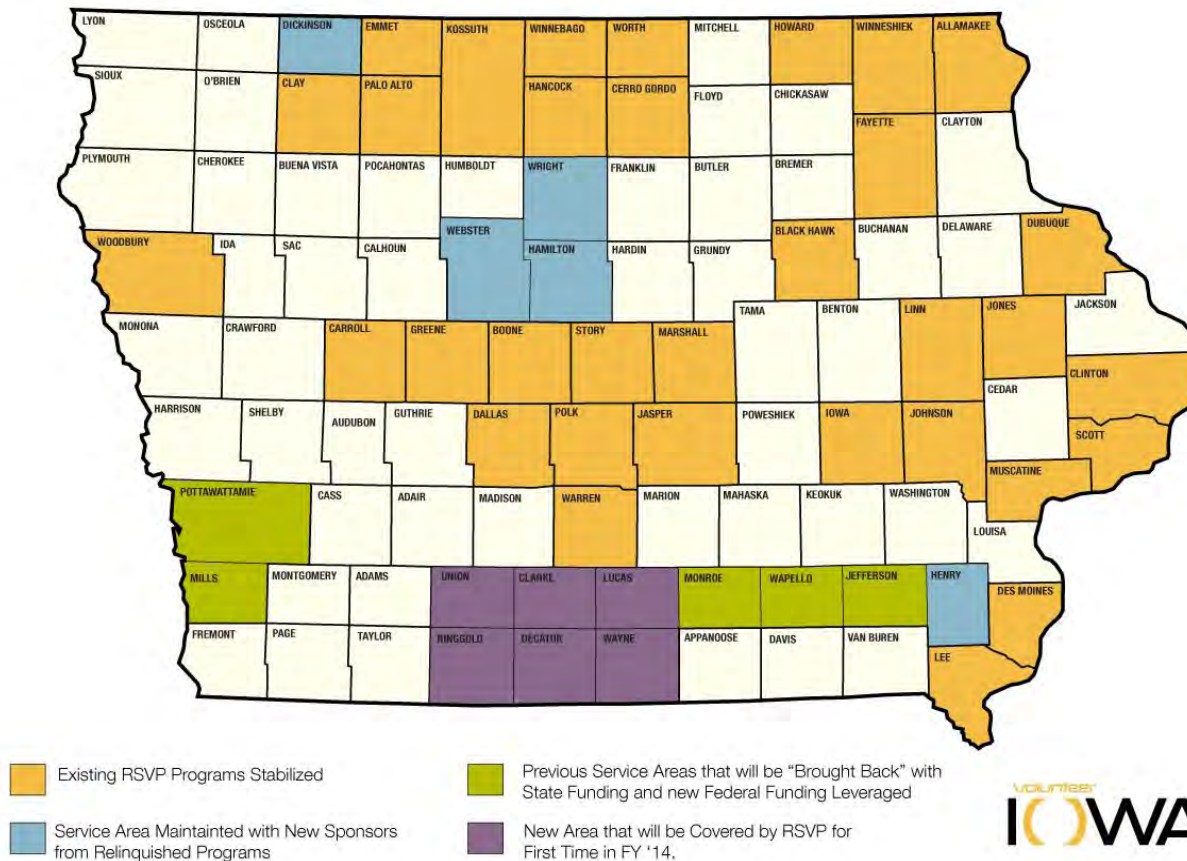
RSVP

- Volunteers provided **426,611** hours of service in 2013
- Results & Local Innovation:
 - RSVP of Linn and Jones Counties was one of 10 national “Service Enterprise Hub” pilots
 - RSVP of Henry County tripled its number of volunteers
 - RSVP of Boone County launched a reading program to help 4th graders who didn’t meet 3rd grade proficiency levels
 - Central Iowa RSVP weatherized 135 homes for low-income, aging and/or disabled Iowans and veterans



RSVP

RSVP Program Service Areas



IOWA





515.725.3333 | 866.236.1430 | www.iowaaging.gov

The mission of the Iowa Department on Aging is to develop a comprehensive, coordinated and cost-effective system of long-term living and community support services that helps individuals maintain health and independence in their homes and communities.

Office of the State Long-Term Care Ombudsman FY 2016-17 BUDGET PROPOSAL

Deanna Clingan-Fischer, State Long-Term Care Ombudsman

What's New

- Continue to serve the needs of some of the most vulnerable citizens – over 1,000 calls
 - Financial exploitation
 - Guardianship
 - Visitation concerns
 - Involuntary discharges



What's New

- Education, Training and Consultations
- Discharge Specialist
- Volunteer Ombudsman Program(VOP)

Discharge Specialist

- 88 Involuntary Discharge Notices
 - 36 Financial Reasons
 - 28 Level of Care
 - 17 Behavior
 - 7 Emergency



Volunteer Ombudsman Program (VOP)

- 263 Total Applications
- 120 Volunteers
- 113 Facilities
- 58 Applications in Process
- 1355 Visits (since September 2014)
- 2098 Hours (Since September 2014)
- Value to the state: \$43,911.14

Collaborations

- Collaborative efforts with many other state agencies to assist in resolving concerns:
 - Closure/Crisis Manual
 - Civil Money Penalty Grant
 - PACE and Medicaid
 - MDS Section Q Consultations
 - RSVP
 - VISTA
 - Volunteer Report
 - Subpoena for Records
 - Fraud Concerns





Office of the State Long-Term Care
OMBUDSMAN

Established within the Iowa Department on Aging

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