

**2015 BUDGET SUBCOMMITTEE QUESTIONS**  
**Answers provided by Iowa Secretary of State Paul D. Pate**

**PROGRAM PERFORMANCE**

- a. Do you have defined outcomes or measurements for your program(s)? **Yes.** What are they and are these measures listed somewhere so the public can see them? ***Business services processing measures are an integral part of an internally developed computer program written to measure and evaluate employee productive and accuracy. Program statistics are not available to the public because they are used in performance evaluation of employees.***
- b. What data is available to show lowans that your program(s) are an effective investment of taxpayer dollars? ***Daily tracking of business services processing takes place. The report indicates what day is being processed and whether or not filings are current. Where can lowans find this data? Annualized processing statistics are available by request and through the Iowa Secretary of State website.***
- c. Can you provide the committee with performance data for your programs over the last 5 or 10 years? **Yes**

**PROGRAM EFFICIENCY**

- a. Have you examined what other states are doing to improve performance and reduce costs? **Yes**
- b. Can you share with the committee what other states are doing? **Yes**
- c. Which of these ideas are you considering for implementation here in Iowa? ***We are currently evaluating the information we recently obtained. It is undetermined when it will be available to share.***
- d. Are there websites or organizations we could go to obtain more information on what other states' programs are doing to provide more efficient services? **Yes**
- e. Do you have an email address or a comment section on your website where lowans can suggest improvements to your program or agency? **Yes**

**PROGRAM DUPLICATION**

- a. Are there any other programs that are providing the same or similar services? **No**
- b. Is there a reason why we need more than one program providing the same or similar service? ***n/a***
- c. Have you had any discussions with the other agencies or programs to find ways to maximize the use of the taxpayer's dollars? ***The Iowa Secretary of State works closely with the Iowa Department of Transportation on implementation of motor voter legislation. The Secretary of State serves as the chief elections office for the State of Iowa working with multiple jurisdictions to conduct elections and register voters. Business services also works with Iowa Department of Revenue and Workforce Development to reinstate lapsed corporate filings.***
- d. Are there any laws or administrative rules that would limit your ability to work with the other programs or departments? ***Not that we are currently aware of.***

- e. Are there any laws or administrative rules that could be changed to make your program or agency work better? ***Not that we are currently able to identify.***

**OTHER**

- a. Would it be a burden to your agency to ask that your presentations be delivered to the Legislative Services Agency 48 hours in advance of your appearance before the committee? ***Yes.***
- b. If you are required to reduce your budget by 1%, 5%, or 10%, where would you suggest we focus our attention? ***Any reduction in our budget would result in immediate layoffs. Every 1% of reduction would result in 1 layoff. There is no place to look for reductions since the operation is so lean. The result would be reducing services that are required by law.***