

Redesign Evaluation

The Environment in 2002 – prior to redesign

- ✘ The child welfare/protection system was very under-funded.
- ✘ Provider rates had not improved for 3 years.
- ✘ Foster Families were being over-utilized and too many children put in many homes.
- ✘ There was a cap on group care.
- ✘ Child Welfare Providers were bogged down with burdensome paperwork and RTSS requirements.
- ✘ Provider salaries were capped at 80% of comparable state salaries with the goal to raise providers' salaries to a comparable level. Provider's salaries were never increased.

Redesign Goals

Actual Outcome

Redesign was to include all children, both CHINA and Juvenile Court Children	Redesign only includes some abused children. Many other children and families will receive very little or inadequate services
Reduce paperwork by 50%	There will be no paperwork reduction through redesign.
Streamlining	Providers received a 63-page document outlining all of the rules and regulations providers must follow. This will be helpful in finding where all of the rules and regulations are as they are scattered in numerous places and have been difficult to find.
Purchase outcomes, not process	DHS is trying to move in this direction but has made minimal progress.
Clarify the public and private agencies roles and that of the DHS institutions	The roles have not been clarified , but private agencies have been given the opportunity to bid on Community Cares. State institutions have not been discussed in redesign at all.
Flexibility in Service Provision	Providers have gained very little flexibility except in the Community Cares RFP. In the existing services, no flexibility has been gained.
Better Results for Kids	Many children will be left behind by redesign . Children will not get services they need.

The environment in 2005

- ✘ The child welfare/protection system is very under funded
- ✘ Provider rates have not changed in 5 years.
- ✘ Group care remains capped
- ✘ Shelter services have been capped and 140 children per day are being refused shelter services.
- ✘ There are too few foster families and too many children are being placed in many homes.
- ✘ Family Centered service is very under funded.
- ✘ Providers are still bogged down with regulations and huge amounts of paperwork.
- ✘ Provider salaries were never increased. They are currently below 70% of comparable DHS salaries.

Deleted: The Executive Branch did not request rate increases for next year.

Deleted: 132

Redesign has not changed the basic flaws in the child welfare system.