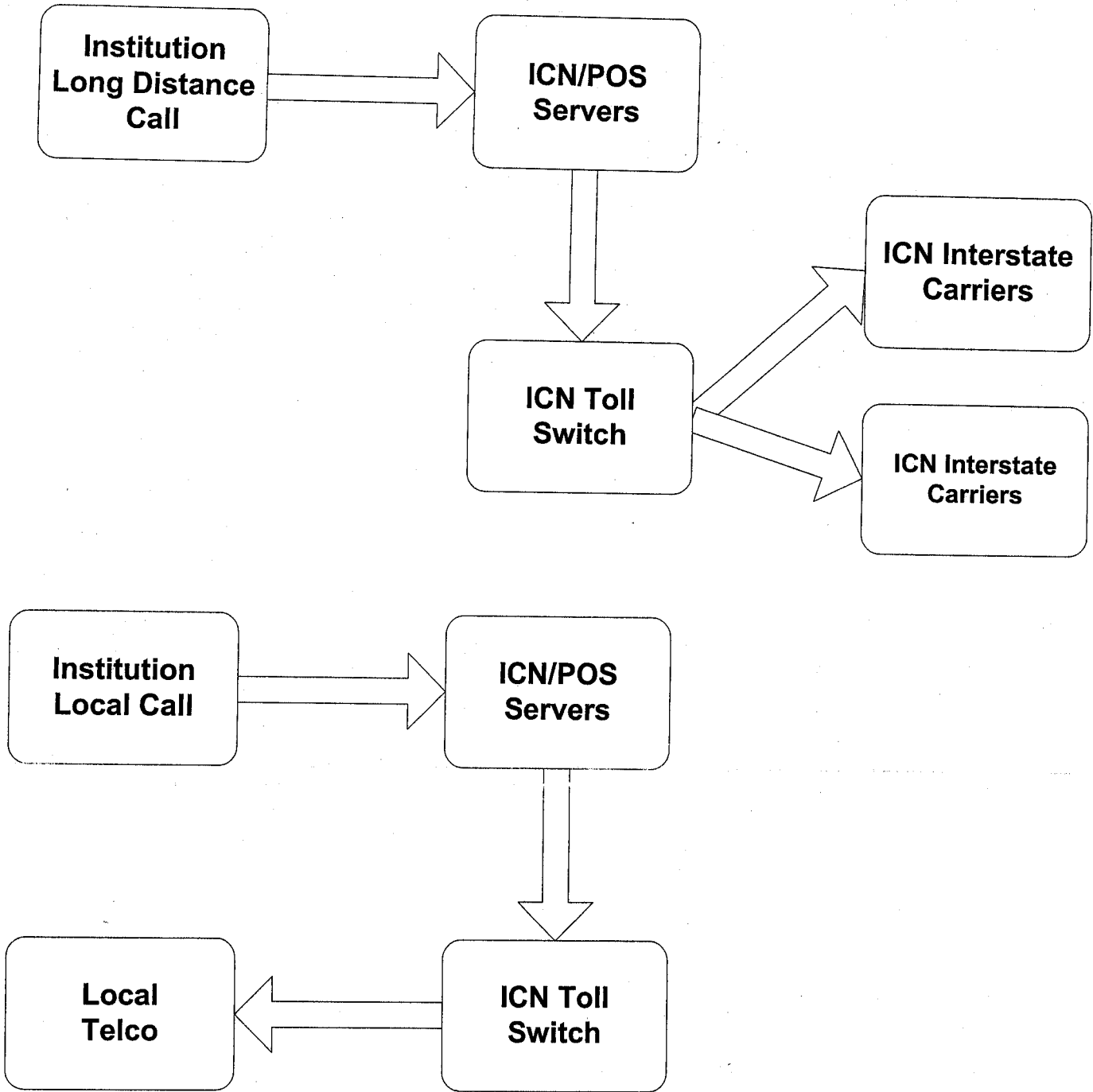
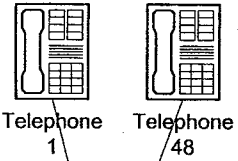


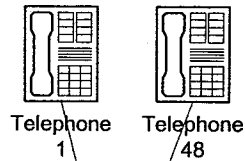
Call Processing Flow Chart



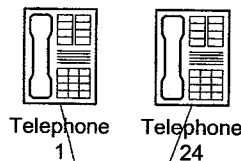
Anamosa



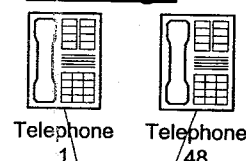
Clarinda



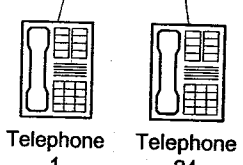
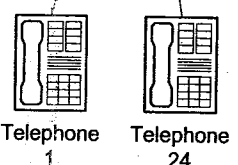
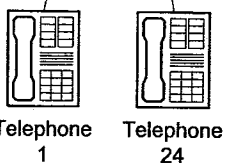
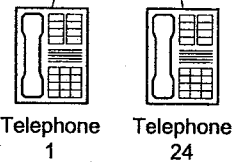
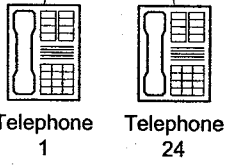
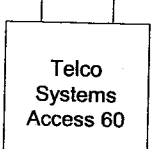
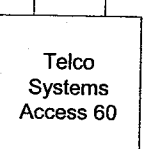
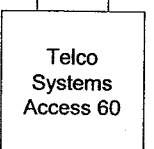
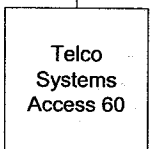
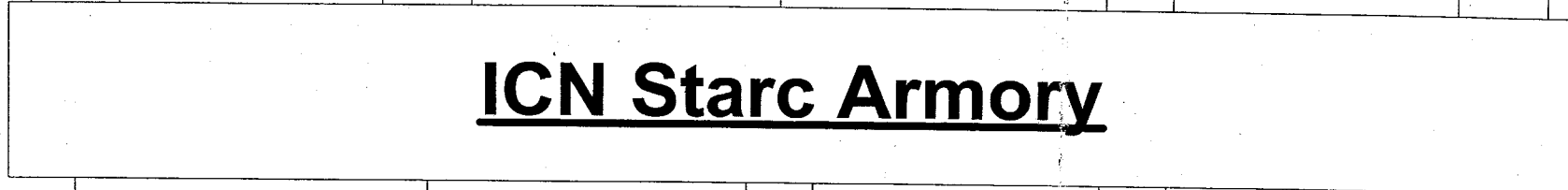
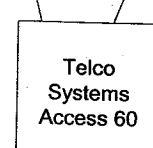
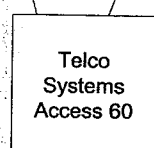
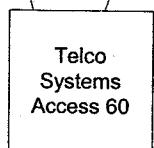
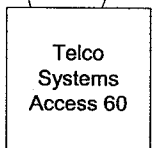
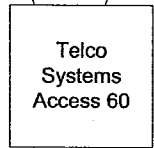
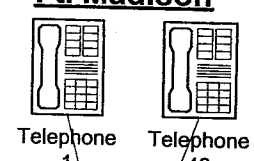
Newton CRC



Ft. Dodge



Ft. Madison



Mitchelville

Mt. Pleasant

Newton Correctional

Oakdale

Rockwell City

Corrections - Site Diagram

Iowa Department of Corrections
FY 02 Telephone Rebate Proposed Expenditures
Board Review 1.30.2002

FY 2002 Program Spending Plan	Total Budget
Victims Assistance Program	80,000.00
Inmate Legal Services	150,000.00
Inner Change Program Costs (non-sectarian costs)	229,950.00
Inner Change Lease Costs	120,075.00
Statewide Religion Coordinator	26,768.00
Prepaid Deposit Management (Oakdale)	180,000.00
TOTAL INMATE TELEPHONE SPENDING PLAN	<u>786,793.00</u>

Iowa Department of Corrections
 Inmate Telephone Rates -- FY 2002
 January 2002 Board Presentation

	1999 MCI	2000 Tnetix	2001 Tnetix	Revised Projection, based on Actual to Date	FY 2002 Projection less Revised Projected	Explanation
Average Cost per Call	3.92	3.70	3.61	4.34	0.15	call mix
Direct Telephone Expenses per Cal						
Vendor Expenses per Call	1.88	2.71	2.86	2.46	0.09	# calls higher
Deposit Administration Costs per Call	-	-	-	0.19	0.17	using have the projected staff
Total Direct Telephone Expenses per Call	1.88	2.71	2.86	2.65	0.26	
Program Costs per Call	1.74	1.44	1.00	0.86	0.36	# calls higher, uneven cash flow
Net Revenue to DOC per Call	0.30	(0.45)	(0.25)	0.83	(0.47)	
Actual Program Cost per Minute	0.1541	0.1442	0.0847	0.0742	0.0190	due to # calls, minutes increase
Actual Deposit Administration Cost per Minute	-	-	-	0.0122	0.0167	due to # calls, minutes increase
Projected or Actual Program Cost per Call				0.8489	0.2169	call and minute change
Projected or Actual Deposit Administration cost per Call				0.1399	0.1909	fewer staff
				0.9888	0.4078	