



**Department of
Management**

**Administration & Regulation
FY27 Presentation
Director Kraig Paulsen**

March 9, 2026

Agenda

- DOM Overview
- Budget
- Major Updates
 - Consolidation
 - AI
 - LEAN
 - Local Budget Division
 - Broadband

DOM Organization

- **Division of Budget, Finance, and Human Resources**
 - Manage Governor's budget recommendations and appropriations bills
 - Prepare economic and revenue projections for the Revenue Estimating Conference
 - Monitor expenditures from appropriation to fiscal closeout
 - Certify local budgets and property tax rates
 - Human resource and fiscal management for the department
 - Monitor & report on CARES Act, CSLFRF, and ARPA funds
- **Division of Data, Planning, and Improvement**
 - Administer the Taxpayer Transparency Act (Chap 8G)
 - Administer the Accountable Government Act (Chap 8E)
 - Lean / OCM
 - Coordinate Strategic Planning and Operational Plans for agencies
 - State Appeal Board
- **Division of Information Technology**
 - Manage IT for all supported entities
 - Procure IT for all supported entities
 - Ensure proper cyber hygiene / security for all supported entities

State Appropriations

DOM Operational Appropriations	Est. FY26	Gov's Rec FY27
DOM Operations	\$3,666,154	\$3,666,154
Cybersecurity Office Operations	\$4,421,887	\$4,421,887
Road Use Fund tax	\$56,000	\$56,000



State Appropriations

DOM Non-Operational Appropriations Standings and Funds

	Est. FY26	Gov's Rec FY27
State Appeal Board Claims	\$4,504,630	\$4,504,630
Transportation Equity Fund	\$32,653,499	\$33,306,569
Special Olympics Fund	\$100,000	\$100,000
TRF from RIIF	\$18,269,217	\$39,925,002
Environment First Fund	\$42,000,000	\$42,000,000
Disaster Response	\$23,250,000	\$21,230,000

New

Enterprise AI Capacity Expansion		\$2,510,000
DPS/DOT - MACH & TraCS Modernization		\$2,000,000

TRF

Cybersecurity Tools	\$2,947,658	\$2,947,658
Transparency Project	\$45,000	\$45,000
Iowa Grants Management Implementation	\$70,000	\$70,000
Local Government Budget Tax System	\$120,000	\$120,000
Iowa Data Hub License	\$358,429	\$358,429
Integrating Justice Data Systems	\$1,400,000	\$1,400,000
Justice Data Warehouse	\$282,664	\$282,664
Justice Data Transition	\$290,000	-

Financial Benefits of IT Reorganization

- Identified Savings

- IT Ticket platform consolidation, \$1,000,000/yr
- Okta contract consolidation, \$220,000/yr
- JFHQ mainframe decommission, \$310,000/yr
- DOT mainframe decommission, \$1,094,937/yr
- Hoover I/3 server decommission, \$675,000

Cost Savings	One Time Savings	Annual Savings
IT Cost Savings - 2025	\$2,027,402	\$4,957,165
IT Cost Savings - 2026	\$3,635,566	\$4,817,935
Returned IT Vacancies	-	\$10,886,523
Total	\$5,662,968	\$20,661,623

- Initiatives Underway

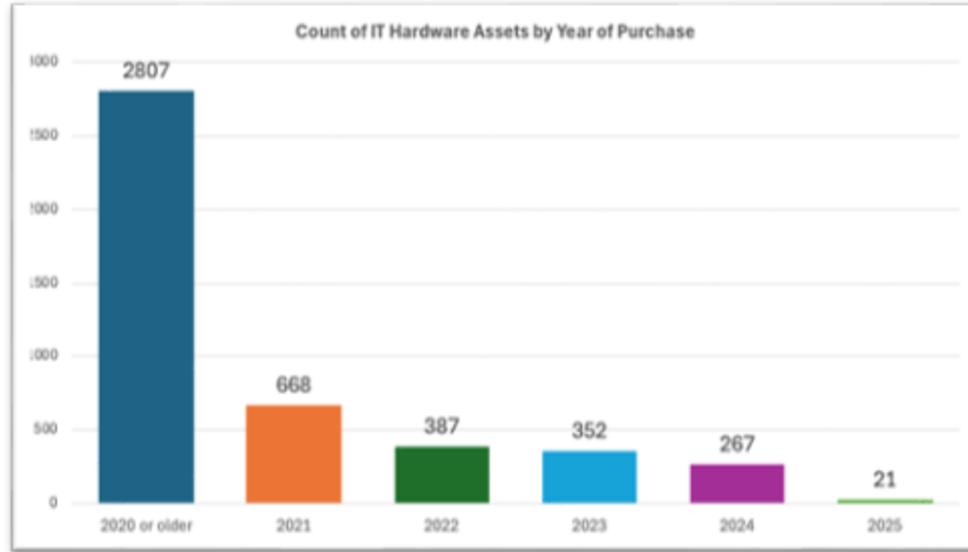
- Mobile phone consolidation, \$2,700,000/yr
- Call center consolidation-projected savings of \$7,620,626 over 5 yrs

Savings and efficiencies are realized by agencies

IT Hardware Inventory

DOM has collected all IT hardware/software investments made by agencies to provide for stronger budget planning, efficiency identification, and alignment with agency strategic objectives.

We estimate \$10 million in server replacements need to occur in CY2026 due to aged hardware.



To date, DOM has identified 4500+ IT hardware capital assets owned by agencies totaling \$160M+ in spend. Of these, 62% are five or more years old.

Major IT Deployments

- Vision-Google
- SNAP/TANF-Deloitte
- MVD 360-FAST
- Call Center-AWS
- Cell Phones-T-Mobile

IT Contract Consolidation

- Moved ~60 IT contracts from DAS to DOM
- Supports streamlining and improving the acquisition of IT goods and services by enabling DoIT to:
 - **Manage IT contracts** - renew and update contracts to include IT terms and conditions.
 - **Monitor vendor performance** - establish a vendor scorecard for agencies to review and evaluate as they determine how to engage with vendors for IT business needs.
 - **Provide a comprehensive view of IT across the State** including managed services, hardware/software, products, and vendors.

AI Objectives

- **Efficiency** - Leverage AI to find efficiencies through the enterprise by reducing the need for manual interaction throughout business workflows
- **Improved citizen service** - Provide AI enhanced systems to provide real-time information to citizens without having to search websites or make phone calls
- **Improved safety & security** - Improved risk analysis in business areas including cyber security and in services provided to lowans
- **Maximized workforce productivity** - Help the State of Iowa workforce to make better decisions and reduce menial tasks
- **Increased accuracy of business processes** - Applying AI to our data sets will uncover insights, detect fraud, and improve our forecasting capabilities

AI Center of Excellence

Central Coordination Hub

- Serving all executive branch agencies
- Single point of contact for AI initiatives
- ITGP and AI working group

AI Marketplace

- One-stop shop for approved AI solutions
- Ready-to-deploy projects for agencies
- Streamlined path from interest to implementation



Local Budgets Division

- Local Budgets
 - Establish forms and computer software for all 3,547 local governments for use in annual budget estimates, and determining property tax levies (includes 99 counties, 1,595 townships, 938 cities, 324 school districts, and 591 miscellaneous budgets)
 - Deliver training and provide technical support for budget forms and processes by phone and email.
 - Facilitate local hearings and information gathering for budget protests filed with State Appeal Board
 - Compile consolidated property tax rates and certify final property tax levies for all taxing jurisdictions to county auditors.
 - Coordinate three local finance committees, (City, County and Utility Replacement Tax task Force.)

Local Budgets Division

- Property Valuation
 - Provide technical assistance, training, and instructions to counties filing annual property valuations with DOM.
 - Work with Department of Revenue to compute and distribute annual Utility Replacement Tax liability reports to county treasurers.
- Annual Urban Renewal Report
 - Provide technical assistance, instructions, training, and procedural information for city, county, and Rural Improvement Zones reporting on their use of Urban Renewal Areas and Tax Increment Financing.
- City and County Annual Financial Reports
 - Provide technical assistance, instructions, training, and procedural information for completion of city annual financial reports and county GAAP and CASH annual financial reports.

Local Budgets Division

- Schools
 - Determine estimated and final School Aid Amounts.
 - Split among State General Fund, Property Taxes, and Income Surtaxes.
 - Calculate School District Spending Authority.
 - Provide research and reports to the School Budget Review Committee (SBRC).
 - Annual Presentations to Superintendents and Business Managers related to budgets and School Aid Calculations.
 - Document and maintain Voter and Board approval documents for school levies.

Local Budget Division

- Calculate and issue annual CPI updates to certain city and county debt limitations.
- Collect debt issuance information from cities and county annually via their annual financial reports.

Local Gov't Debt	Counties	Cities
General Obligation	\$1,574,655,985	\$6,643,626,081
Revenue	\$73,622,000	\$4,405,448,893
TIF Revenue / TIF Agreement	\$42,602,330	\$1,289,268,747
Other	\$37,691,900	\$361,366,708
Total	\$1,728,572,215	\$12,699,710,429

* 11% of the total number of debts and 13% of the total amount of debt issued required an election

Lean Overview

Delivering Value for Iowans

- DOM oversees the statewide Lean effort to eliminate waste and increase value.
- By applying Lean principles, agencies are transforming how they serve the public.



Lean Results

Agency	Focus	Former State	Changes for Future State
Dept. of Transportation	Property Claims	Manual process Outdated paper forms Open/unbilled claims backlog	Increased recoveries - \$1.6 million in additional billing Total billing - \$8.6 million (doubled output in 6 months) Time savings - 2000 hours of staff time
Dept. of Corrections	Iowa Domestic Abuse Program	8 different districts with divergent policies, fees, & practices Inability to effectively measure the performance of programming	Standardized fee structure, ensuring consistency and fairness for all clients Uniformed, intake process Defined criteria for absolving state monitoring for non-reoffenders
Dept. of Management	State Appeal Board Claims	Paper process Manual entry of claim information Outdated system/multiple spreadsheets Lack of standardized information requested	Manual entries reduced 30-35% Centralized document repository Accessible by multiple agencies More security repository for confidential information 

Broadband Equity Access and Deployment Funds

Iowa was allocated: **\$415,331,313**

Projects Awarded: 109

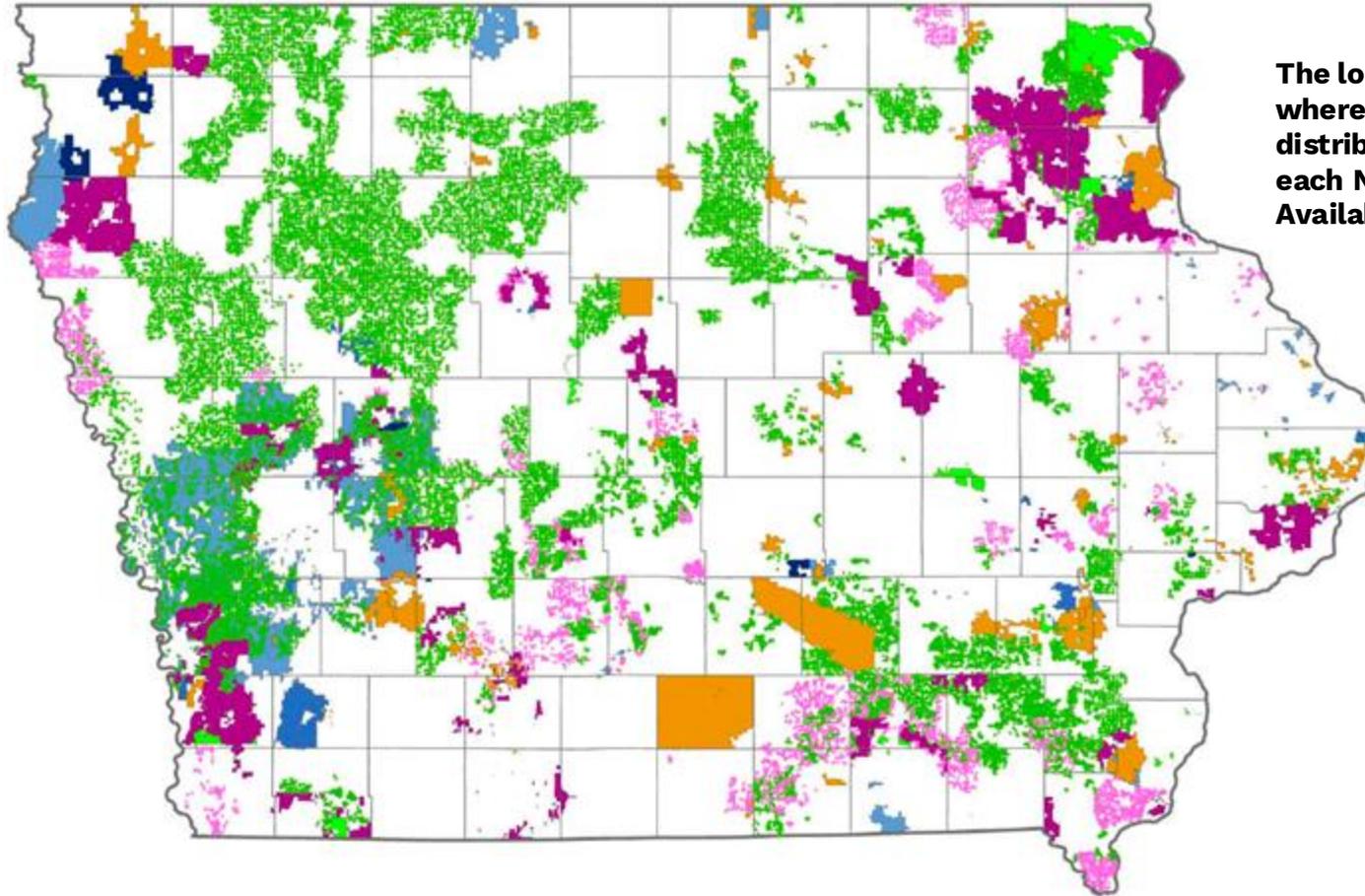
Money Awarded: \$182,302,422.06

Money Remaining: \$211,025,115.07

In total since 2018, DoIT and the Empower Rural Iowa Grant program to accelerate broadband expansion in unserved and underserved locations across the State of Iowa.

- 8 State and Federal rounds of funding to date
- \$500 million in State and Federal funds awarded
- Estimated 106,000 homes, schools, and businesses served in 99 counties upon project completion

Broadband - Award Locations



The locations highlighted show where prior funds were distributed by DOM-DoIT under each Notice of Funding Availability (NOFA).

- NOFA #001
- NOFA #002
- NOFA #003
- NOFA #004
- NOFA #005
- NOFA #006
- NOFA #007
- NOFA #008



**Department of
Management**

Thank you – questions?