Iowa Public Information Board Budget

JANUARY 29, 2024



Year Highlights



New executive director in March

In July, upgraded case management system to allow for electronic records

State-wide website upgrade

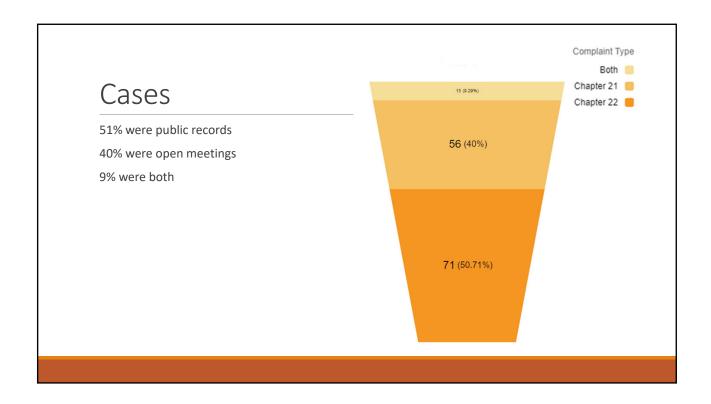
All Board materials posted to the website beginning summer 2023

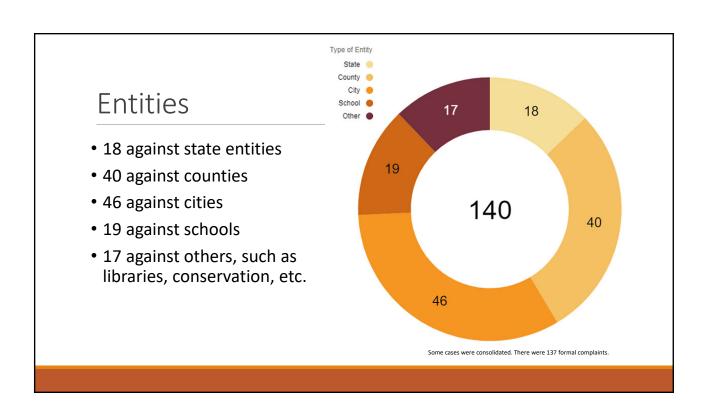
Focus on formal complaint and questions tracking rather than informal communications

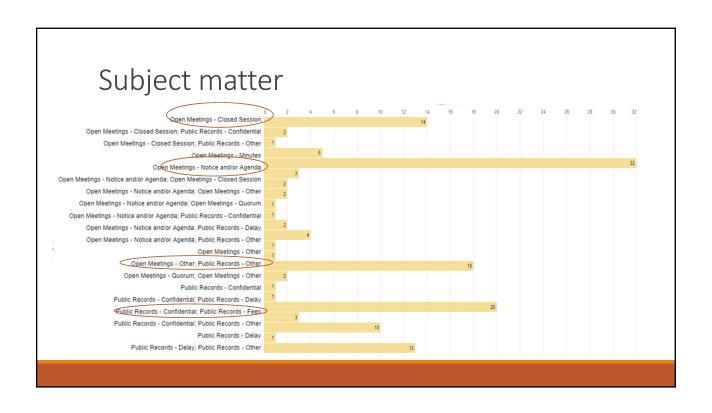
137 formal complaints filed

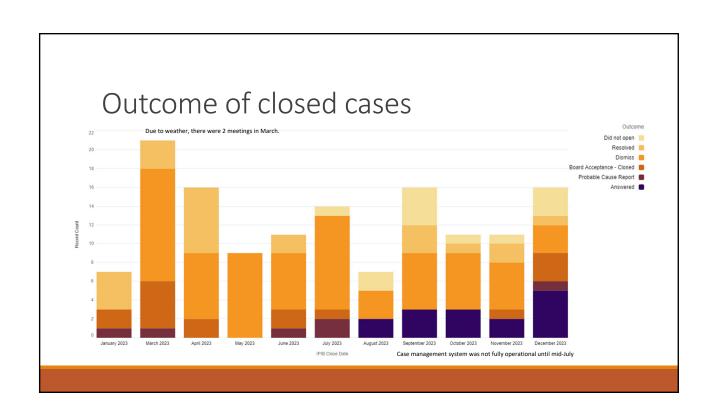
Focus on providing official guidance via advisory opinions

More outreach and training



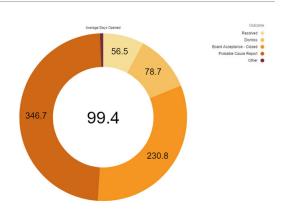




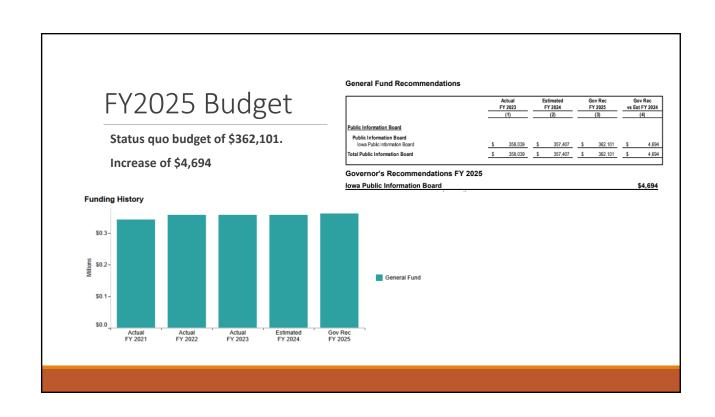


Average days to close a file by outcome

- 57 days to resolve
- 78 days to dismiss
- 231 days for informal resolution completion
- 347 days for probable report
- Average days per case= 100.



Cases are not closed until Board action.



FY2025 Goals



Upgrading transparency-

Livestreaming and posting all board meetings

Providing more training opportunities

- Short videos on common issues and advisory opinions
- Updating training materials and FAQs

Increase resources for the public regarding open meetings and public records

Work on handbook

Continue to collaborate with groups with common interests in open meetings and public records

Challenges



More formal complaints this year, expect this trend to continue

Small staff, so wear multiple hats:

• investigation, legal analysis, mediation, administration, technology, communications