

Iowa Department of
REVENUE

**Presentation for the
Administration and Regulation Budget
Subcommittee**

January 25, 2022
Kraig Paulsen, Director

About the Department

Mission

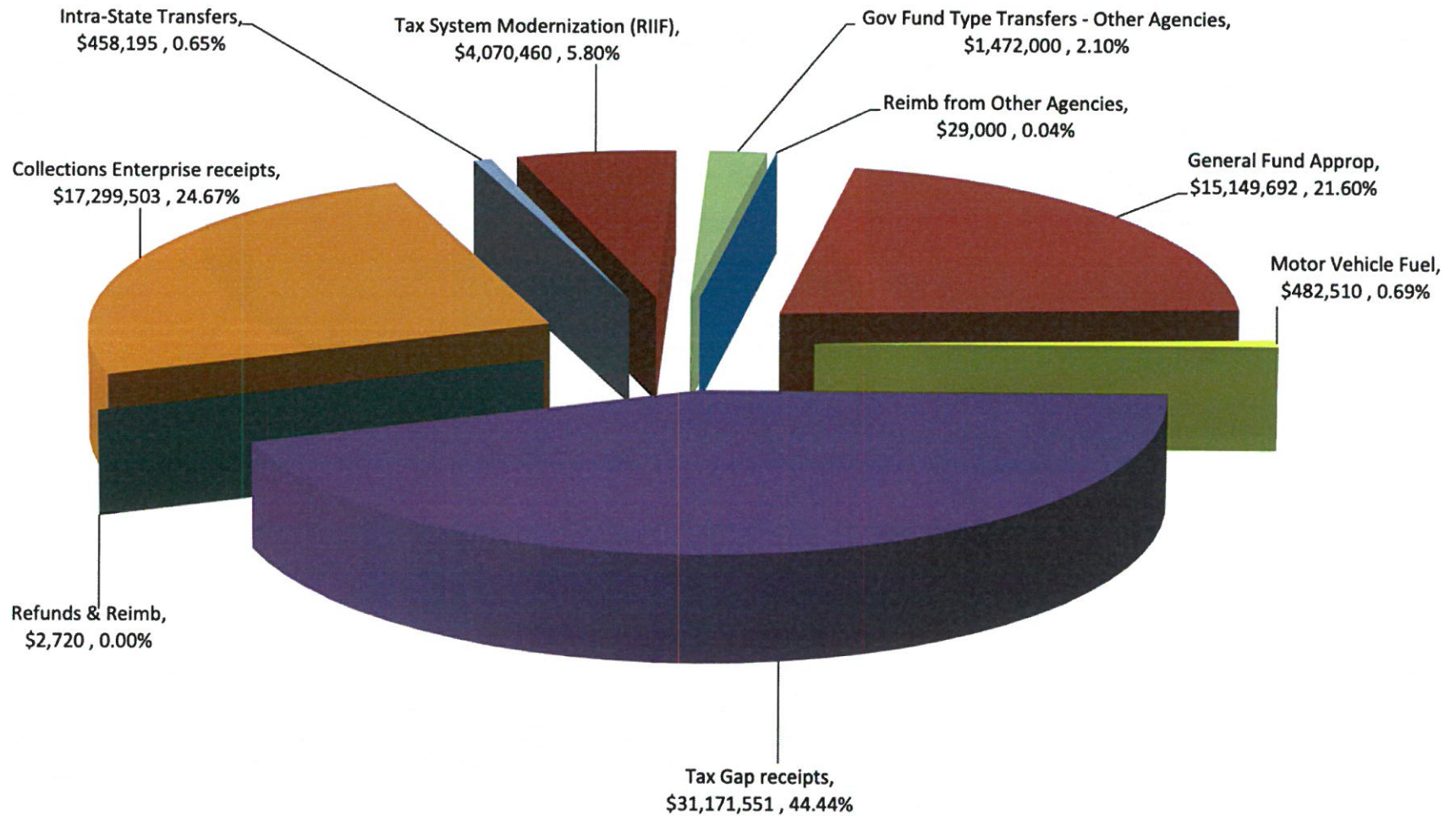
To serve Iowans and support State Government by collecting all taxes required by law, but no more.

Vision

Iowa will be a state where it is easy to understand and comply with tax obligations for all Iowa tax filers.

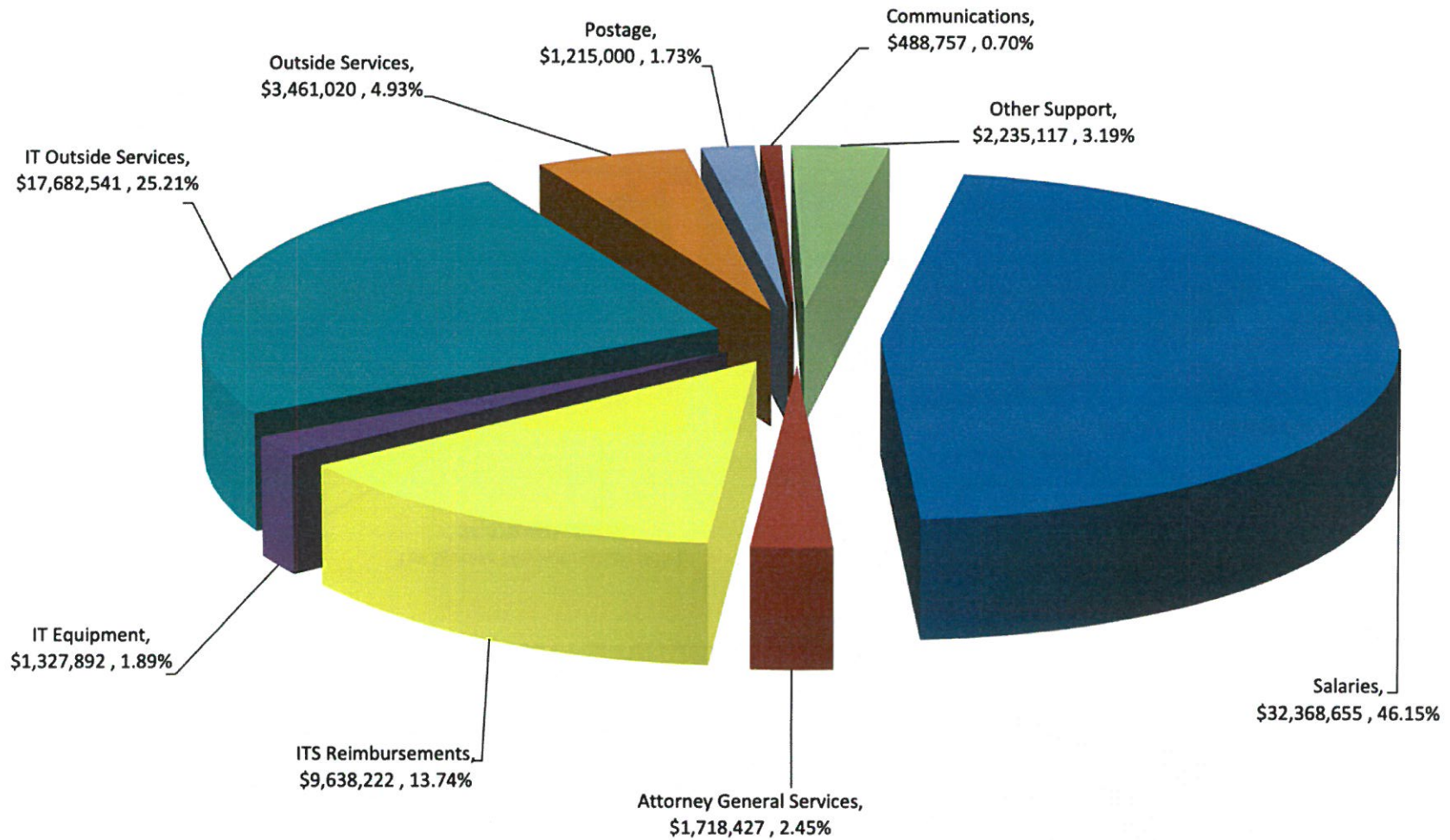
FY 2023 Governor's Proposed Budget

Total Revenue: \$70.1M

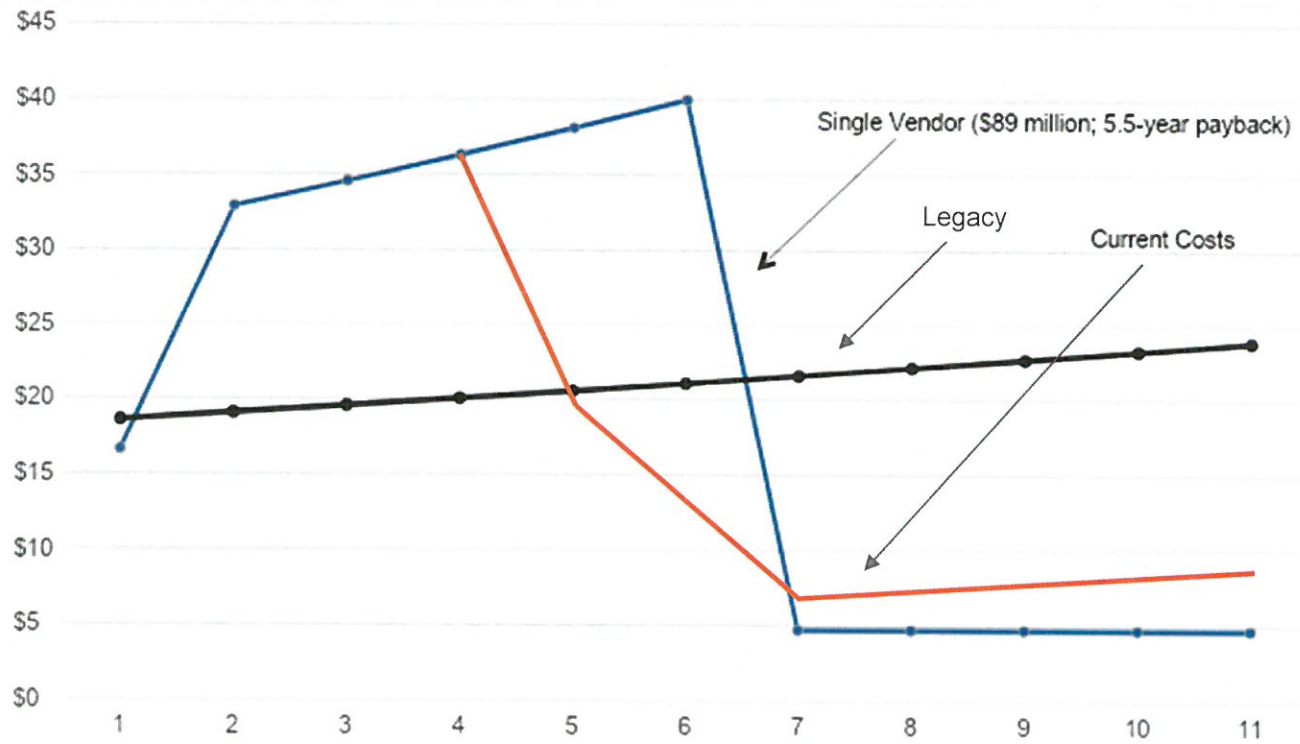


FY 2023 Projected Expenses

Total Expenses: \$70.1M



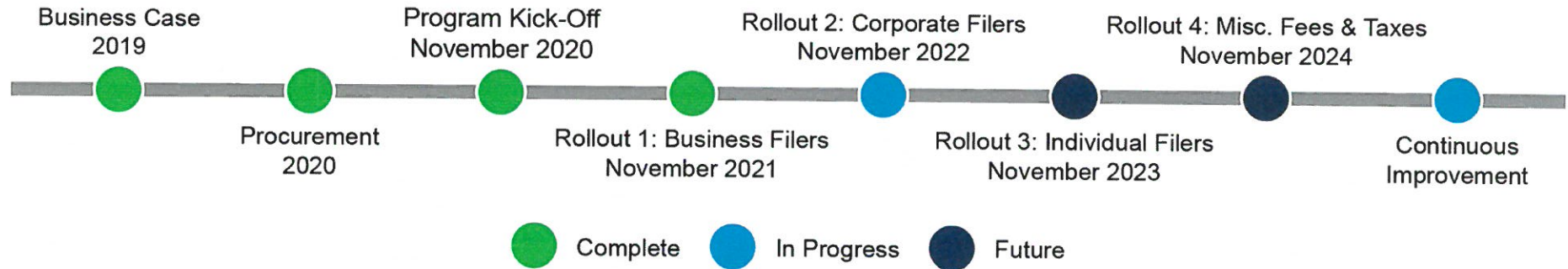
IDR will realize significant cost savings



Tax Modernization

- Launched: November 15, 2021
- Name:  **IMPACT**
 - Returns: 51,388
 - Payments: 27,742
 - Amount: \$1,228,663,968.57
- Internal Active Users: 308 users from four State of Iowa agencies
- Online Portal:  **GovConnectIowa**
 - Customer Logons: 43,437 connected to 69,499 tax accounts
 - 235,850 submissions
 - New business registrations: 5,273

Tax Modernization Timeline



Tax Modernization Rollout Schedule

Rollout	Scope	Dates
1	Business Filers: Withholding Tax, State Sales Tax, Use Tax, Hotel/Motel Tax, Local Option Sales Tax, Automobile Rental Tax, Water Service Excise Tax, E911 Fees, Fuel Tax, internal and external Permit/License Registrations, associated distributions and tax credits	Nov 2020 - Nov 2021
2	Corporate Filers: Corporate Income Tax (S-Corp, C-Corp and Partnership), Franchise Tax, Tax Credits, associated distributions	Nov 2021 - Nov 2022
3	Individual Filers: Individual Income Tax, Fiduciary Tax, Inheritance Tax, Individual Income Tax School District Surtax/Emergency Medical Services, Setoffs, Non-tax debt, associated distributions	Nov 2022 - Nov 2023
4	Miscellaneous Taxes, Fees: Monies and Credits Tax, Motor Vehicle One-Time Registration Fee, Cigarette Tax, Tobacco Products Tax, Drug Stamp Tax, Rent Reimbursement Local Government Oversight: Equalization Local Government Distributions: Credits, Exemptions, etc. Other: Utility Replacement Tax, Central Assessments, Statewide Property Tax	Nov 2023 - Nov 2024

Workforce Productivity Software

- ActivTrak is a leading workforce analytics and productivity software platform enabling users to:
 - Track productivity trends across teams and individuals
 - Assess focus and engagement for remote and in-office teams
 - Identify and resolve workflow bottlenecks
 - Enable manager to better coach employees
 - Positive employee response

What's happening at IDR

- Tax Season
 - Unemployment compensation
 - 30 days or less to process individual income refunds
 - Filing deadline extended to June 1
- IRS (virtual) audit complete
- Employee training program
- Administrative rules reorganization
- Interns

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Thank You

