

Reinvention Progress Update

Child Welfare Project:

- The design component of The Child Welfare and Juvenile Justice Redesign is nearing completion. The first draft of the redesign was completed in early September. View the most recent draft of the design at: <http://www.dhs.state.ia.us/BetterResultsforKids/default.asp>. A third and final draft of the design will be posted, October 17th.
- In the past several weeks, PSG engaged in a series of very successful meetings with stakeholders. These included the Provider Interface Panel (9/23), the Legislative Monitoring Committee (9/24) five Interface Panels (9/25). The Steering Committee also received a pre-briefing on the draft on September 18.
- Design Timeline:

<i>10/17/03</i>	Final Design Posted on DHS website
<i>10/22/03</i>	Legislative Monitoring Committee meets to review design
<i>10/23/03</i>	Providers Interface Panel and Implementation Interface Panels meet concurrently to review Final Design
<i>10/27/03</i>	Steering Committee reviews Final Design
<i>11/7/03</i>	DHS Director announces decision on Final Design

State & Local Government Project:

- The State and Local Government Conference focused on changing the state-local relationship, a key deliverable and outcome of Phase Two, was scheduled for October 20 and 21 at the Johnston Conference Center.
- PSG completed a first draft of a white paper on state-local relationships across the United States in preparation for the conference.
- Best Practices. Collection of information continues on best practices in Iowa local government. Examples are being highlighted in our bi-weekly newsletter.
- Flexibilities Legislation. Information is being compiled for additional legislation to provide flexibility for counties and cities.
- Rules were developed and filed for the Innovations Fund.
- Initial planning meetings were facilitated to develop an action plan to move forward with implementing a state-wide approach to enabling electronic service delivery for Real Estate Records.
- PSG has provided facilitation assistance for a number of specific local government projects, has several workshops planned, and is in discussion with others regarding providing additional assistance.

Charter Agency Project:

- All Charter Agency Agreements were completed and signed in September and Charter agencies and the project team got together for a kick-off meeting. Charter Agencies include the Department of Revenue, Department of Natural Resources, Department of Human Services, Department of Corrections, Veterans' Home, Alcoholic Beverage Division of Department of Commerce and Lottery.
- The First meeting of the Charter Agency Steering Committee was held on September 23. The committee will meet every fourth Tuesday.

- Charter Agency representatives for each charter agency were named.
- Charter Agency directors attended the first Charter Agency Directors' Forum on September 19.
- October 23 has been tentatively set as the date for an initial Reinvention Workshop for Charter Agency directors, their teams of 7-10 people, their Reinvention Advisors at PSG and legislators.
- Charter agencies are in the process of selecting Reinvention Advisors from PSG. These advisors will be available to assist the agencies in accomplishing their performance targets.
- PSG is working with the Department of Revenue to plan a design lab and a Kaisan process that the department has requested to assist it in effective service delivery.

Reinvention Services:

- **Management Coaching.** PSG continues to provide coaching to a number of directors, deputy directors and other managers.
- **Internet Based Community.** The Iowa ReGov site is up and running.
- **Learning-On-The Go.** The gathering of lessons learned in Phase I of the Smart Spending was completed in September and a brief memo on conclusions was issued.
- **Reinvention Forums.** PSG has added Reinvention Forums to its Reinvention Partnership Activities.
- **Coming to Reinvention Services in October:** PSG will issue a Reinvention Update e-newsletter that will be available on the Iowa ReGov website beginning in October and issued every two weeks.