

## Boyd, Willard L

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**From:** Buck, Elisabeth [IWD] [Elisabeth.Buck@iwd.iowa.gov]  
**Sent:** Monday, October 26, 2009 3:00 PM  
**To:** Boyd, Willard L  
**Subject:** FW: Non-Profit Doc Ready  
**Attachments:** Non-Profit Reg Partners 10-26-2009.docx; Points of Service Map 01-2008.JPG

Sandy, attached you will find a listing of some of the non-profits in Iowa that assist with job training or support services for Iowans in training. I have also included a map of the Iowa Workforce Regions so you can see what parts of the state are covered by our Iowa regions. The non-profit sector plays a very important role in direct and supportive services for Iowans going through training.

Please don't hesitate to contact me if you have additional questions. Elisabeth

Elisabeth Buck  
Director, Iowa Workforce Development  
1000 E Grand  
Des Moines, IA 50319  
515-281-5365

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**NON-PROFITS IN THE WORKFORCE ARENA  
OCTOBER 26, 2009**

Region 1

East Central Intergovernmental Association (ECIA) and Upper Explorerland Regional Planning Commission (UERPC) , are the Workforce Investment Act (WIA) Service Providers. Both of these non-profit agencies provide a variety of WIA services such as classroom training, work experience, on-the-job training, secondary education certification, objective assessment, and skill upgrading, as well as, support services including childcare assistance and transportation assistance.

ECIA and UERPC work collaboratively with a lot of other non-profit service providers in northeast Iowa to meet the diverse needs of low-income adults, low-income youth, and dislocated workers. Some of these agencies and the services that they provide would include:

- Eastern Iowa Regional Housing Authority - housing
- Four Oaks – family self-sufficiency
- Northeast Iowa Community Action Corp. – housing, transportation, weatherization, energy assistance, health, and family self-sufficiency
- Operation: New View – weatherization and energy assistance
- Regional Transit Authority – transportation

Region 2

Workforce Center partners include:

- Experience Works
- New Iowan
- Consumer Credit Counseling

Region 3-4

Upper Des Moines Opportunity (CAP Agency) is offering (as a result of the Community Services Block Grant and ARRA funding) an employment advocacy initiative program. Within the program they have hired job advocates that can assist qualified individuals to acquire the tools and education they need to get back into the workforce, or to increase their earning power. The advocates will provide the following services: cover letter writing, resume writing, interviewing skills, job search assistance, and financial assistance for transportation, tuition, books, educational expenses, interview attire, work related clothing, child care expenses, and tools.

Region 5:

- Experience Works—work experience, job search assistance for older workers
- Salvation Army—beginning computer skills training
- Proteus—job training, supportive services, job search assistance for farm workers
- Elderbridge Agency on Aging—job search assistance for older workers
- Life Works—sheltered workshop for those with disabilities to learn limited job skills

### Region 6

In Region 6, most non profits refer people (youth and adults) to the Workforce Center, where Iowa Valley Community College District, Iowa Workforce Development and other partners provide job training assistance. Other providers include:

- The American Indian Council provides WIA job training services to their targeted population.
- Salvation Army has a strong youth program that may provide some job training, primarily in the pre employment area.
- MICA (Mid Iowa Community Action) in Region 6, has gotten grants to assist with job training, in particular pre employment type activities.
- FaDSS programs, which in our area are operated by MICA and YSS (Youth and Shelter Services) sometimes gives individualized assistance with pre employment activities.

Region 7 – No response

Region 8 – No response

Region 9 – No response

### Region 10

The Region partners with Goodwill, AARP, Vocational Rehabilitation, Madge Phillips Center, Hope House, and Catherine McCauley Center. These partnerships exist in a variety of ways, no formal memorandum of agreements exist. Some examples:

- With regard to the college's GAP tuition fund we often partner with community based organizations and share costs (training, childcare, transportation, etc.) to put together the best resource plan for the participant
- We regularly partner with United Way and United Way partners to promote educational opportunities and leverage the case management support of the community-based organizations
- We are in regular communication with the partners above so they remain aware of training and educational opportunities for their participants, as well as additional resources for wrap around services
- The PROMISE JOBS case managers regularly work with community based organizations in providing services to PROMISE JOBS recipients both in training or working. Supportive services could include substance abuse intervention/training, family planning, budgeting, and mental health services
- Some non-profits do provide training such as Goodwill on workplace readiness skills, retail service skills, etc.; Madge Phillips Center provides tutoring to support their participants' achievement of their ABE/GED

### Region 11

Iowa Comprehensive Human Services (ICHS) provides services in Region 11 as follows:

- Youth ages 14-21 through the Workforce Investment Act (WIA), and ages 17-24 at the new Central Iowa Reengagement Center through WIA Set aside money.
- High risk youth to complete their education and become work ready to compete in the workforce. To do this, staff collaborates with many other Community Based Agencies (CBO's) to ensure that the barriers that are stopping them in succeeding are removed.

- Through WIA, provides support services to provide assistance with childcare, transportation, clothing, rent, tuition & books, & auto repair. ICBS uses relationships with other CBO's to get participants other services that may not be covered by WIA, such as counseling and housing.
- Partners with Iowa Homeless Youth Shelter (IHYS) in Central Iowa and participates in meetings surrounding participants that we have in common to share expenses that could over tax either agency, so that the participants have more resources. ICBS staff can assist their participants with pre-employment trainings and work experiences, then IHYS staff assist them with job placement.
- Works closely with Institute for Social & Economic Development (ISED) who often has education funding for health field careers. ISED also works with our participants on budgeting and assists them with savings plans (IDA's) that can match funds for purchases for school.
- ICBS has recently assisted in opening a reengagement center in Des Moines to try to reach out to individuals in the community to assist them in getting their GED's or high school diploma's and then to continue their education. ICBS works with many CBO's to encourage them to send their participant to the center to work on any educational plans that they may have to make sure they are more employable.

### Region 12

The following list of non-profits provides a variety of services such as: interpretive services, case management, outreach and recruitment, career counseling and guidance, career and academic assessments, disability and vocational counseling, substance abuse counseling/treatment, adult basic education, ESL, et al. There is also the potential for funding for: clothing, education, food, medications, utilities, childcare, and transportation.

- Goodwill Industries
- Job Training Partners
- Sanford Center, Siouxland Community Health Center
- Siouxland Human Investment Partnership
- United Way of Siouxland
- Women Aware

### Region 13

The following groups provide job training for people with disabilities:

- Goodwill Industries
- Vocational Development Center (VODEC)
- Nishna Productions
- Crossroads of Western Iowa
- Cass, Inc.
- STARS Scholarship Program helps non-traditional students who are also parents go back to school to receive an Associate's Degree or license. It provides money to cover expenses not covered by financial aid or other programs. It also offers a cohort to give the scholars emotional and academic support.
- Cross Training Center - provides life skills, education and vocational training to the impoverished and empower them to succeed through Biblical principles and disciplines.
- Open Door Mission in Omaha - provides job search/job club to Nebraska and Iowa residents. They have a "Journey to Work" program which "focuses on breaking the cycle of homelessness and poverty through personal development, money management, job training and educational skills. GED classes are also offered."

- Heartland Family Service is a non-profit agency but has “access to recovery funding” which can be spent on employment assistance depending on the clients individual needs.
- The Micah house a homeless shelter for families and woman has a class on job searching techniques and has a computer lab for people to utilize to conduct their job search.

#### Region 14

MATURA Action Agency is a CAP agency in region 14. MATURA has multiple programs available for low income residents. These include: Head Start, Low Income Home Energy Assistance, Weatherization, Family Development Self-Sufficiency, Emergency Food Pantries, Workforce Investment Act, Women Infants and Children, Emergency Food/Shelter Program, Homeless Prevention & Crisis Assistance. Low income families can and do use multiple resources to obtain support assistance while in training.

Additional programs include:

- Workforce Investment Act Adult/Dislocated Worker/Youth - - Childcare, transportation
- Head Start, Early childhood – Childcare. program for low income
- PROMISE JOBS- Grant monies that can be used for car repair/purchase
- FaDSS - Case management support for families
- Southern Iowa Regional Housing Authority - Low rent housing, Savings Accounts
- NISHNA Productions -Disabled Services for Job training/Job Development
- Midwest Opportunities -Disabled Services for Job training and Disabled Adult daycare
- Southern Iowa Resources for Families - Disabled Services for Job training/Job Development
- Innovative Industries - Disabled Services for Job training/Job Development
- Mosaic - Disabled Services for Job training/ Job Development
- Southern Iowa Trolley Public Transit - Low cost transportation

#### Region 15

- Head Start of Mahaska County
- Helping Hands of Monroe County
- Ottumwa Housing
- Goodwill
- Salvation Army
- Headstart – Child Care
- Second Time Around - Retailing
- New Focus – Working with handicapped individuals
- Ragtime Industries
- TENCO Industries
- New Focus
- Goodwill Industries
- United Way

#### Region 16

The following is the list of non-profit organizations that Region 16 works with in an effort to provide services to those participants that may need additional assistance while participating in job training:  
Mental Health:

- Res Care
- Young House Family Services

Substance Abuse:

- Juvenile Courts
- Alcohol and Drug Dependency Services
- Riverview Rehabilitation

Wellness:

- Des Moines County Public Health
- YM/YWCA

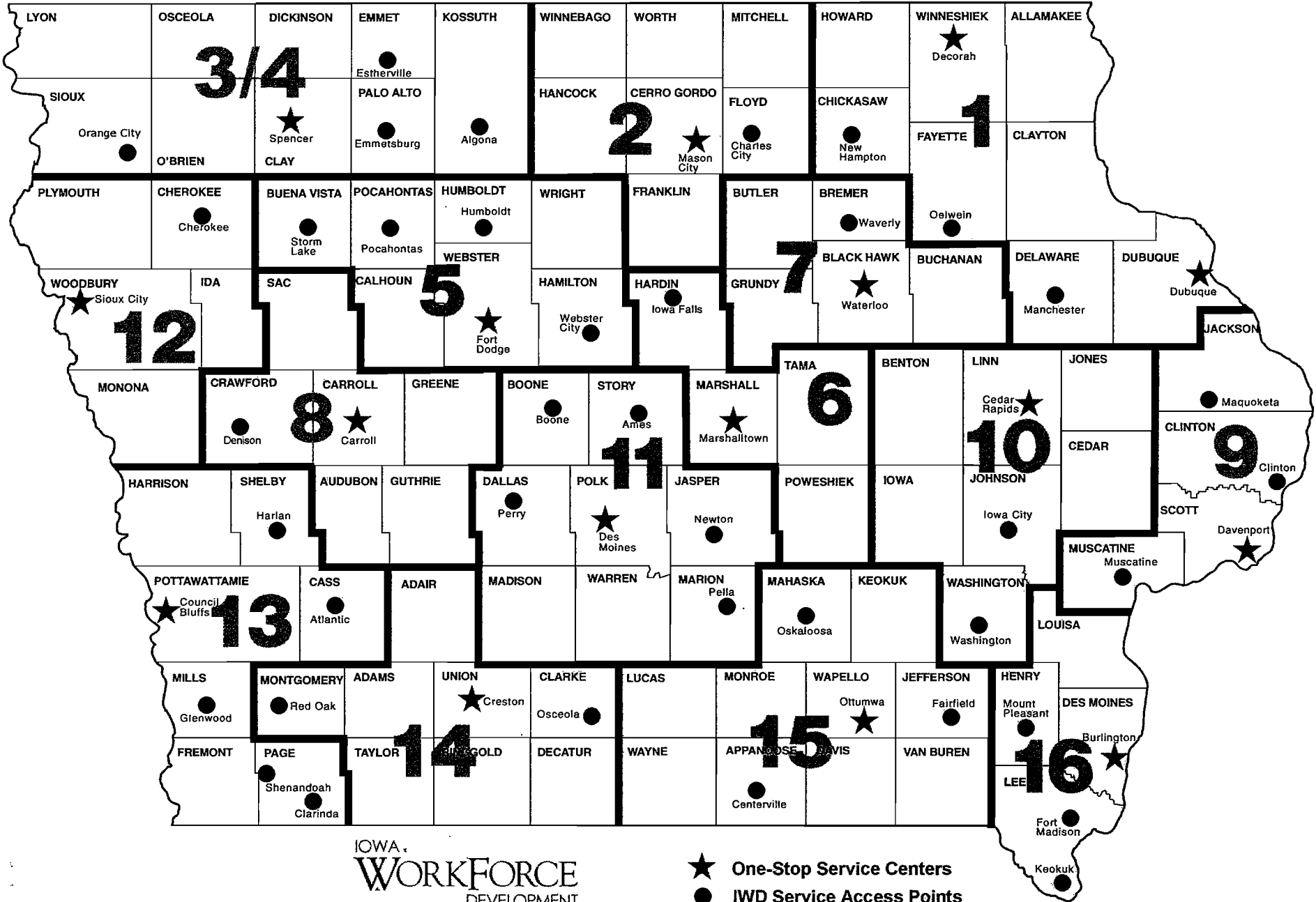
Supportive Services:

- Salvation Army
- Proteus

Older Worker Programs:

- Generations
- Experience Works

# Iowa Workforce Development Delivery System



IOWA.  
**WORKFORCE**  
 DEVELOPMENT

- ★ One-Stop Service Centers
- IWD Service Access Points