

TERRY E. BRANSTAD, GOVERNOR

DEPARTMENT OF GENERAL SERVICES  
JACK B. WALTERS, DIRECTOR

August 31, 1987

Mr. Bill Angrick  
Citizens Aide/Ombudsman  
515 East 12th Street  
LOCAL

RECEIVED.

*Hand Delivered*  
AUG 31 1987 *by M. P. J.*

CITIZENS' AIDE/OMBUDSMAN

Dear Bill:

Subject: Handicapped Accessibility - Brick House

Pursuant to our telephone conversation of Thursday, August 27, I have reviewed with Ralph Oltman and Bill Taylor the alternate proposals to address the issue of handicapped accessibility. These are listed on the drawing attached with the costs noted next to the title block. The costs have been obtained by working with contractors and are considered conservative but, nonetheless, realistic.

There are three construction proposals:

1. Install a concrete ramp - \$22,000.
2. Construct a wood ramp - \$15,000.
3. Install chair lift - \$13,000.

Each of these proposals includes \$5,000 to make the necessary modifications to the restroom to make it handicapped accessible also. My position, as Director of General Services, is that none of these proposals are acceptable and that to spend funds of this magnitude to continue the use of the "brick house" is a complete waste of funds regardless of the source.

This house has been used as a temporary home for the Ombudsman's office; it should continue to be thought of as temporary. Had there been the opportunity over the past few years, I would have relocated you to another State building and demolished the house. The current structure you are in is totally unsuitable and very unprofessional for us to conduct State business. Some of your staff are located on the second floor bedroom areas and the basement.

There are, or can be, temporary locations we could relocate you in the short-term if we are forced to do so but, quite frankly, none of those buildings are totally handicapped accessible either. Current space available exists in the Capitol Annex, old Historical Building, Vehicle Dispatcher Building, Records and Property Building, and Micrographics Building.

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The Capitol Annex does have an elevator to take handicapped persons to the first floor but only part of the first floor is accessible as there are steps up and down to some of the office areas and it is necessary to step down to the restrooms which are not properly equipped for handicapped.

The old Historical Building has a handicapped entrance and an elevator to all floors but the public restrooms are not handicapped accessible.

The Vehicle Dispatcher Building's second floor is not accessible to handicapped.

The Records and Property Center is not handicapped accessible.

The Micrographics Building is handicapped accessible and the restrooms can be converted at a very low cost. There is approximately 1,300 square feet of finished open space areas plus two enclosed offices which should very adequately meet your needs, with the exception it is removed from the Capitol Building itself and located on 7th Street.

I have asked Ralph Oltman to contact you and review all these spaces with you.

In the long-term, meaning within two years, as we finish the renovation of the Lucas Building, which currently is planned for January 1990, we could locate you on the first floor of that building adjacent to Human Rights, which includes the handicapped section. We could provide you several enclosed offices to fit your needs. It is one of the most handicapped accessible buildings we have. It is on the tunnel system to the Capitol Building and should be very suitable for your purposes. I would strongly recommend you remain where you are, without revision, until January 1990. As noted above, the brick house is not the only building on the complex that is not totally accessible to the handicapped.

I am sure we could arrange for the use of meeting rooms across the street in the Vocational Rehabilitation Center for those occasions where handicapped persons wish to meet with you on a personal basis in this interim period.

As you are well aware, there has been a budget crunch in Iowa for the past four years I have been associated with State government and capital funds have been very difficult to have appropriated.

m/BA1

There are many urgent requirements for the use of whatever capital funds we receive. We do set aside a portion of those funds, whenever possible, to make Code improvements. Our current major effort in this regard is to provide automatic door openers for the Hoover, Wallace, Job Service, and Capitol Buildings, similar to the type that is installed at the East entrance of the Lucas Building, ground floor, at the present time.

Several years ago we compiled a list of things that could, or should be done, on the complex to improve accessibility to the handicapped. This exceeded \$1 million in expenditures. Any time we are building a new building such as the Historical Building, or renovation of a building, such as the Lucas Building, the building is brought up to all current Code and handicapped requirements. In other words, your current building is no more in violation of handicapped accessibility requirements as are others on the complex. This is well known by people who are in a position to be concerned. We have made a conscientious effort to improve conditions and I believe as long as we continue to do so at every reasonable opportunity, we will continue to receive support. The responsibility is mine as Director of General Services; you should direct any questions relating to accessibility to me.

If you require any additional information or, if it is necessary for me to appear before the Legislative Council, please advise.

Sincerely,

  
Jack B. Walters, Director  
Department of General Services

JBW:jmh

cc: Joe O'Hern  
Ralph Oltman  
Cindy Eisenhauer

enclosure

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AUG 31 1987

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CITIZENS' AIDE/OMBUDSMAN

MEMORANDUM

DATE: August 21, 1987

TO: Jack B. Walters, Director, Dept. of General Services

FROM: Glen D. Anderson, Jr., Div. Administrator, G. S. Communications *GAH*

SUBJECT: Response to Legislative Service Committee

ITEM #1: On Attachment "A" you will find a complete list of all features available to Centron Users. These features are at no cost to the users however they are applied on a station by station basis.

ITEM #2: The estimated cost of a full time operator to cover the Legislative Inwats lines would be approximately \$1,500.00 per month.

ITEM #3: The estimated cost for a voice messaging or voice mail system to serve 200 users would not be greater than \$103,000.00. To serve 500 users would not be greater than \$228,000.00. This system would also be compatible with any new Capitol Complex Switch that would be installed in the future.

ITEM #4: An estimate on a bare bones 6,000 line switch for the Capitol Complex plus the added features to make the system run as efficiently as possible would be as follows:

Switch	\$3,000,000.00
Installation	350,000.00
Management System	125,000.00
Back-up Power	<u>32,000.00</u>
	\$3,507,000.00

ATTACHMENT A  
LIST OF FEATURES

1. Automatic Call Back (User Programmed)  
When you receive a busy tone from an extension you have dialed you will dial 3 digit Access Code. When the extension becomes free your phone will ring with a special distinctive ring. Pick up your phone and the extension you want will begin ringing.
2. Call Forward Variable (User Programmed)  
Used to forward all of your incoming calls to another extension.
3. Call Forward Busy (System Programmed)  
When your phone is busy, all of your incoming calls will be forwarded to another extension.
4. Call Forward No Answer (System Programmed)  
When your phone rings more than 3 to 5 times (system programmed) the call will be forwarded to another extension.
5. Call Hold (User Programmed)  
Dial a 3 digit code to put a call on hold.
6. Call Pickup (System Programmed)  
To answer another ringing extension in your area.
7. Call Waiting (System Programmed)  
When you are on your phone, another incoming call will give you a burst of tone alerting you of another call waiting.
8. 3 Way Conference (Standard All Phones)  
You may converse with 2 other parties at the same time.
9. Call Transfer (Standard All Phones)  
You may transfer a call you are on to another extension.

