



1025 Ashworth Rd., Ste 400  
West Des Moines, IA 50265

To: Beth Lenstra, Senior Legislative Analyst, State of Iowa  
From: Micheal L. Thompson, Executive Director, Iowa Mediation Service, Inc.  
Re: Case Statistics

The following reflects a summary of the caseload for the fiscal year ending June 30, 2008.

During the year ending June 30, 2008, the Iowa Mediation Service, Inc. (hereinafter IMS) performed a number of tasks as per our contract with the Attorney General of the state of Iowa.

Hotline calls related to foreclosures	17,250*
Cases that resulted from foreclosure calls	1,230**
Mandatory Farm Mediation Cases By Creditor	479
Responses by farm families	(658)***
Other Mandatory Cases	
Care and Feeding	22
Nuisance	92
Voluntary Cases	33
Other Cases	21
Total Cases	1,877

IMS reports that 64% of our cases reach resolution through conciliation, mediation, and preparation.

\*Foreclosure calls are voluntary opportunities to work with borrowers and creditors – less than 8% culminate in cases as IMS reality tests what can be done to alleviate the situation. Many expect direct funds from IMS which IMS cannot provide. IMS established the hotline as per an agreement with Attorney General Miller.

\*\*This does not include cases initiated under a grant with Neighborworks/Iowa Finance Authority/IMS – an additional 900 cases have been initiated under that grant.

\*\*\*An additional 179 farmers are involved in the 647 cases. This also includes 428 additional loans and 57 third parties (renters or guarantors) who are impacted by the foreclosure process.

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