

The General Counsel's Office provides legal information and advice to the Utilities Board and division staff. It defends board actions which are appealed to the courts. The General Counsel's Office also intervenes, on behalf of the board, in federal actions affecting Iowa utility ratepayers.

#### **Public Information**

*Twila Morris, bureau chief*

This bureau maintains contact with media representatives, with the Iowa legislature, and with customers who have questions or disputes with their local utility company. The staff of this bureau work closely with the staff of the agency to assure accurate and fair dissemination of agency information.

#### **Rates and Safety Evaluation, Bureau of**

*William Smith, bureau chief*

Expert economists, accountants, and engineers from this bureau are sponsored by the Office of Consumer Advocate before the board in contested cases when a rate-regulated gas, electric, telephone, or water company proposes a change in their rates. The staff reviews the tariffs proposed by the utility companies for rates and service compliance with the commission rules, orders, and state law. Evaluation of gas and electric safety and service programs are conducted. Those seeking approval to build and operate gas pipelines and electric transmission lines also work with the staff of this bureau.

## **CORRECTIONS, DEPARTMENT OF**

*Paul Grossheim, director; Capitol Annex, 523 E. 12th, Des Moines 50309; 515-281-4811*

GARY BAUGHER, Ankeny; term expires 1991

MILDRED ELLIOTT, Mt. Ayr; term expires 1993

JONI L. KEITH, Ottumwa, term expires 1993

HAROLD MC CORMICK, Manchester; term expires 1991

CYNTHIA OFFICER, Cedar Falls; term expires 1991

JACK PASCHALL, Anamosa; term expires 1990

DONALD VOLD, Forest City; term expires 1991

The Iowa Board of Corrections is a seven-member board appointed by the governor of the state of Iowa with members serving six-year terms. This board is a policy-setting board and is required to meet at least monthly.

The Iowa Department of Corrections activities fall into four areas: correctional institutions, community-based correctional services, corrections administration, and prison industries.

The institutions within the department offer educational, vocational, work, chemical dependency, medical, psychiatric, mental retardation, and other supportive programs and counseling services.

Iowa Prison Industries employs inmates in a work setting similar to factories in the free society and produces approximately 3,000 products for sale to government and non-profit agencies.

The Iowa Corrections Academy is located at Mt. Pleasant and is responsible for providing pre-service and in-service training for correctional officers and other direct service staff within the Department of Corrections.

Community-based corrections services provide programs for clients in an effort to divert individuals from the institutions. Services and supervision for those leaving the institutions and guidance in their transition back to the free society are also provided. The pre-institution services include pre-trial release, pre-sentence investigations, probation supervision, and residential supervision. The vast majority of individuals serviced by corrections in the state of Iowa are clients in this category. The post-institution services includes parole supervision, work release, and halfway house supervision. The community-based corrections programs are designed as local programs supervised through a judicial district department of corrections board that hires and provides direct supervision to the district director. The department is responsible for the development of programs, funding, and monitoring of the Department of Corrections services serving each of the eight judicial districts. In addition, community-based corrections provide supervision and direction for the State Jail Inspection Unit.