Senate File 360 - Reprinted

SENATE FILE BY COMMITTEE ON COMMERCE (SUCCESSOR TO SSB 1142)

Passed	Senate,	Date	Passed	House,	Date
Vote:	Ayes	Nays	Vote:	Ayes	Nays
Approved				-	_

A BILL FOR

1 An Act relating to various provisions administered by the insurance division of the department of commerce concerning premium tax refunds, the interstate insurance compact, insurer insolvency proceedings, individual health insurance, the small 5 employer carrier reinsurance program, insurance applications, 6 the Iowa comprehensive health association, fire insurance 7 policies, the Iowa insurance guaranty association, the FAIR 8 plan, motor vehicle service contracts, investments by county 9 and state mutual associations, reciprocal or interinsurance contract premium rates, unauthorized activity of insurance 10 11 producers, and annuity contracts for cemetery and funeral 12 merchandise and funeral services, and making fees and 13 penalties applicable and providing effective and retroactive applicability dates. 14 15 BE IT ENACTED BY THE GENERAL ASSEMBLY OF THE STATE OF IOWA: 16 SF 360

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Section 1. Section 322.19, subsection 2, paragraph a, Code
   2 2005, is amended to read as follows:
          a. A motor vehicle service contract as defined in section
    4 516E.1.
          Sec. 2.
                     Section 432.1, subsection 6, paragraph d, Code
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   6 2005, is amended to read as follows:
7 d. The sums prepaid by a company or association under this
8 subsection shall be allowed as credits against its premium tax
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   9 liability for the calendar year during which the payments are
  10 made. If a prepayment made under this subsection exceeds the 11 annual premium tax liability, the excess shall be allowed as a
1 12 credit against subsequent prepayment or tax liabilities. The
  13 commissioner of insurance shall authorize the department of 14 revenue to make a cash refund to an insurer, in lieu of a 15 credit against subsequent prepayment or tax liabilities, if
1 16 the insurer demonstrates the inability to recoup the funds
  17 paid via a credit. The commissioner shall adopt rules
  18 establishing eligibility criteria for such a refund and a 19 refund process. The commissioner may suspend or revoke the
1 20 license of a company or association that fails to make a
1 21 prepayment on or before the due date.
1 22 Sec. 3. Section 505A.1, Article II, section 8, Code 2005,
1 23 is amended to read as follows:
  8. "Member" means the person chosen by a compacting state its representative to the commission, or the person's
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1 26 designee. The commissioner of insurance shall be the
      representative member of the compact for the state of Iowa. Sec. 4. Section 507C.2, Code 2005, is amended by adding
  28
1 29 the following new subsections:
          NEW SUBSECTION. 01. "Affiliate" of or "affiliated" with a
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  31 specific person, means a person that directly or indirectly,
  32 through one or more intermediaries, controls or is controlled
1 33 by, or is under common control with, the person specified.
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          NEW SUBSECTION . 2A.
                                       "Commodity contract" means any of the
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  35 following:
          a. A contract for the purchase or sale of a commodity for
   2 future delivery on, or subject to the rules of, a board of
   3 trade designated as a contract market by the commodity futures 4 trading commission under the federal Commodity Exchange Act, 7
   5 U.S.C. } 1 et seq., or a board of trade outside the United
    6 States.
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An agreement that is subject to regulation under 8 section 19 of the federal Commodity Exchange Act, 7 U.S.C. } 1 9 et seq., and that is commonly known to the commodities trade 2 10 as a margin account, margin contract, leverage account, or 2 11 leverage contract. 2 12

c. An agreement or transaction that is subject to 13 regulation under section 4c(b) of the federal Commodity 14 Exchange Act, 7 U.S.C. } 1 et seq., and that is commonly known 2 15 to the commodities trade as a commodity option.
2 16 NEW SUBSECTION. 2B. "Control" means the same as defined

17 in section 521A.1, subsection 3.

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NEW SUBSECTION. 8A. "Forward contract" means a contract 19 for the purchase, sale, or transfer of a commodity, as defined 20 in section 1 of the federal Commodity Exchange Act, 1 et seq., or any similar good, article, service, right, or 22 interest that is presently or in the future becomes the 23 subject of dealing in the forward contract trade, or product 24 or byproduct thereof, with a maturity date more than two days 25 after the date the contract is entered into, including, but 26 not limited to, a repurchase transaction, reverse repurchase 27 transaction, consignment, lease, swap, hedge transaction, 28 deposit, loan, option, allocated transaction, unallocated 29 transaction, or a combination of them or option on any of "Forward contract" does not include a commodity 30 them. 31 contract.

NEW SUBSECTION. 12A. "Netting agreement" means an 33 agreement, including terms and conditions incorporated by 34 reference therein, including a master agreement, which master 35 agreement, together with all schedules, confirmations, 1 definitions, and addenda thereto and transactions under any 2 thereof, shall be treated as one netting agreement, that 3 documents one or more transactions between parties to the 4 agreement for or involving one or more qualified financial 5 contracts and that provides for the netting or liquidation of 6 qualified financial contracts or present or future payment obligations or payment entitlements thereunder, including 8 liquidation or closeout values relating to such obligations or 9 entitlements among the parties to the netting agreement.
10 NEW SUBSECTION. 13A. "Qualified financial contract" means

11 a commodity contract, forward contract, repurchase agreement, 12 securities contract, swap agreement, and any similar agreement 13 that the commissioner determines by regulation, resolution, or 3 14 order to be a qualified financial contract for the purposes of 3 15 this chapter.

NEW SUBSECTION. 15A. "Repurchase agreement" means an 3 17 agreement, including related terms, that provides for the 3 18 transfer of certificates of deposit, eligible bankers' 19 acceptances, or securities that are direct obligations of, or 20 that are fully guaranteed as to principal and interest by, the 21 United States or an agency of the United States against the 22 transfer of funds by the transferee of the certificates of 23 deposit, eligible bankers' acceptances or securities, with a 24 simultaneous agreement by the transferee to transfer to the 25 transferor certificates of deposit, eligible bankers' 26 acceptances, or securities as described above, at a date 27 certain not later than one year after the transfers or on 28 demand against the transfer of funds. For the purposes of 29 this definition, the items that may be subject to a repurchase 30 agreement include, but are not limited to, mortgage=related 31 securities, a mortgage loan, and an interest in a mortgage 32 loan, but shall not include any participation in a commercial 33 mortgage loan, unless the commissioner determines by rule, 34 resolution, or order to include the participation within the 35 meaning of the term. Repurchase agreement also applies to a 1 reverse repurchase agreement.
2 NEW SUBSECTION. 16A. "Securities contract" means a

3 contract for the purchase, sale, or loan of a security, 4 including an option for the repurchase or sale of a security, certificate of deposit, or group or index of securities, 6 including an interest therein or based on the value thereof, or an option entered into on a national securities exchange 8 relating to foreign currencies, or the guarantee of a 9 settlement of cash or securities by or to a securities 10 clearing agency. For the purposes of this definition, the 11 term "security" includes a mortgage loan, mortgage=related 12 securities, and an interest in any mortgage loan or mortgage= 13 related security.

4 14 NEW SUBSECTION. 18A. "Swap agreement" means an agreement, 4 15 including the terms and conditions incorporated by reference 4 16 in an agreement, that is a rate swap agreement, basis swap, 4 17 commodity swap, forward rate agreement, interest rate future,

4 18 interest rate option, forward foreign exchange agreement, spot 4 19 foreign exchange agreement, rate cap agreement, rate floor 4 20 agreement, rate collar agreement, currency swap agreement, 4 21 cross=currency rate swap agreement, currency future, or 4 22 currency option or any other similar agreement, and includes 4 23 any combination of agreements and an option to enter into an 4 24 agreement.

Sec. 5. NEW SECTION. 507C.28A QUALIFIED FINANCIAL 4 26 CONTRACTS.

- 1. Notwithstanding any other provision of this chapter to 4 28 the contrary, including any other provision of this chapter 4 29 permitting the modification of contracts, or other law of a 4 30 state, a person shall not be stayed or prohibited from 31 exercising any of the following:
 - a. A contractual right to terminate, liquidate, or close 33 out any netting agreement or qualified financial contract with 34 an insurer because of any of the following:
 - The insolvency, financial condition, or default of the (1)insurer at any time, provided that the right is enforceable under applicable law other than this chapter.
 - The commencement of a formal delinquency proceeding (2) 4 under this chapter.

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- b. Any right under a pledge, security, collateral, or 6 guarantee agreement or any other similar security arrangement 7 or credit support document relating to a netting agreement or 8 qualified financial contract.
- c. Subject to any provision of section 507C.30, subsection 10 2, any right to set off or net out any termination value, 11 payment amount, or other transfer obligation arising under 12 in connection with a netting agreement or qualified financial 13 contract where the counterparty or its guarantor is organized 14 under the laws of the United States or a state or foreign 15 jurisdiction approved by the securities valuation office or 16 the national association of insurance commissioners as 17 eligible for netting.
- 2. Upon termination of a netting agreement, the net or 19 settlement amount, if any, owed by a nondefaulting party to an 20 insurer against which an application or petition has been 21 filed under this chapter shall be transferred to or on the 22 order of the receiver for the insurer, even if the insurer is 23 the defaulting party, notwithstanding any provision in the 24 netting agreement that may provide that the nondefaulting 25 party is not required to pay any net or settlement amount due 26 to the defaulting party upon termination. Any limited two= 27 way payment provision in a netting agreement with an insurer 28 that has defaulted shall be deemed to be a full two=way 29 payment provision as against the defaulting insurer. Any such 30 amount shall, except to the extent it is subject to one or 31 more secondary liens or encumbrances, be a general asset of 32 the insurer.
- 33 3. In making any transfer of a netting agreement or 34 qualified financial contract of an insurer subject to a 35 proceeding under this chapter, the receiver shall do either of 1 the following:
- a. Transfer to one party, other than an insurer subject to 3 a proceeding under this chapter, all netting agreements and 4 qualified financial contracts between a counterparty or any 5 affiliate of the counterparty and the insurer that is the 6 subject of the proceeding, including all of the following: 7 (1) All rights and obligations of each party under each
 - such netting agreement and qualified financial contract.
- (2) All property, including any guarantees or credit 10 support documents, securing any claims of each party under each such netting agreement and qualified financial contract. 11
- 6 12 b. Transfer none of the netting agreements, qualified 6 13 financial contracts, rights, obligations, or property referred 6 14 to in paragraph "a" with respect to the counterparty and any 6 15 affiliate of the counterparty.
 6 16 4. If a receiver for an insurer makes a transfer of one or
- 17 more netting agreements or qualified financial contracts, the 6 18 receiver shall use the receiver's best efforts to notify any 19 person who is a party to the netting agreements or qualified 20 financial contracts of the transfer by noon of the receiver's 21 local time on the business day following the transfer. For 22 purposes of this subsection, "business day" means a day other 23 than a Saturday, Sunday, or any day on which either the New 24 York stock exchange or the federal reserve bank of New York is 25 closed.
- 5. Notwithstanding any other provision of this chapter to 27 the contrary, a receiver shall not avoid a transfer of money 6 28 or other property arising under or in connection with a

29 netting agreement or qualified financial contract, or any 6 30 pledge security, collateral, or guarantee agreement or any 6 31 other similar security arrangement or credit support document 32 relating to a netting agreement or qualified financial 33 contract, that is made before the commencement of a formal 34 delinquency proceeding under this chapter. However, a 35 transfer may be avoided under section 507C.28 if the transfer was made with actual intent to hinder, delay, or defraud the insurer, a receiver appointed for the insurer, or existing or 3 future creditors.

In exercising any of its powers under this chapter to 5 disaffirm or repudiate a netting agreement or qualified financial contract, the receiver must take action with respect to each netting agreement or qualified financial contract and all transactions entered into in connection therewith, in its Notwithstanding any other provision of this chapter 9 entirety. 10 to the contrary, any claim of a counterparty against the 11 estate arising from the receiver's disaffirmance or 12 repudiation of a netting agreement or qualified financial 13 contract that has not been previously affirmed in the 7 14 liquidation or in the immediately preceding rehabilitation 7 15 case shall be determined and shall be allowed or disallowed as 7 16 if the claim had arisen before the date of the filing of the 17 petition for liquidation or, if a rehabilitation proceeding is 18 converted to a liquidation proceeding, as if the claim had 19 arisen before the date of filing the petition for 20 rehabilitation. The amount of the claim shall be the actual direct compensatory damages determined as of the date of the 22 disaffirmance or repudiation of the netting agreement or The term "actual direct 23 qualified financial contract. 24 compensatory damages" does not include punitive or exemplary 25 damages, damages for lost profit or lost opportunity, or 26 damages for pain and suffering, but does include normal and 27 reasonable costs of cover or other reasonable measures of 28 damages utilized in the derivatives market for the contract

29 and agreement claims. 7. The term "contractual right" as used in this section 31 includes any right, whether or not evidenced in writing, 32 arising under statutory or common law, a rule or bylaw of a 33 national securities exchange, national securities clearing 34 organization or securities clearing agency, a rule or bylaw, 35 or a resolution of the governing body of a contract market or

its clearing organization, or under law merchant.
8. This section shall not apply to persons who are affiliates of the insurer that is the subject of the

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9. All rights of a counterparty under this chapter shall 6 apply to netting agreements and qualified financial contracts entered into on behalf of the general account or separate 8 accounts, provided that the assets of each separate account 9 are available only to counterparties to netting agreements and 10 qualified financial contracts entered into on behalf of that 11 separate account.

Section 507C.30, subsection 2, paragraph a, Sec. 6. 13 subparagraphs (4) and (5), Code 2005, are amended to read as 8 14 follows:

8 15 (4) The obligation of the person is owed to the affiliate of the insurer, or any other entity or association other than

the insurer.

(4) (5) The obligation of the person is to pay an 8 18 8 19 assessment levied against the members or subscribers of the 8 20 insurer, or is to pay a balance upon a subscription to the 8 21 capital stock of the insurer, or is in any other way in the 8 22 nature of a capital contribution.

(5) <u>(6)</u> The obligation of the person is to pay earned 24 premiums to the insurer

Sec. 7. Section 509.3, subsection 1, Code 2005, is amended to read as follows:

The policy shall have a provision that a copy of the 28 application, if any, of the policyholder shall be attached to 29 the policy when <u>issued or shall be furnished to the</u> 30 policyholder within thirty days after the policy is issued, 31 that all statements made by the policyholder or by the persons 8 32 insured shall be deemed representations and not warranties, 33 and that no statement made by any person insured shall be used 34 in any contest unless a copy of the instrument containing the 35 statement is or has been furnished to such person.

Sec. 8. Section 513B.12, Code 2005, is amended by adding

the following new subsection:

NEW SUBSECTION. 6. During the period of time that the 4 operation of the small employer carrier reinsurance program is

suspended pursuant to section 513B.13, subsection 14, a small employer carrier is not required to make an application to become a risk-assuming carrier pursuant to this section. Sec. 9. Section 513B.13, subsection 3, Code 2005, is amended by adding the following new paragraph: 9 9 10 NEW PARAGRAPH. During the period of time that the e. program is suspended pursuant to subsection 14, the size of 9 11 the board may be reduced with the approval of the 13 commissioner. 14 Sec. 10. Section 513B.17, subsection 4, Code 2005, is 9 14 9 15 amended by striking the subsection. Sec. 11. Section 513C.6, Code 2005, is amended by adding 16 9 17 the following new subsection: 18 <u>NEW SUBSECTION</u>. 7. An individual who has coverage as a 19 dependent under a basic or standard health benefit plan may, 9 20 when that individual is no longer a dependent under such 21 coverage, elect to continue coverage under the basic or 22 standard health benefit plan if the individual so elects 23 immediately upon termination of the coverage under which the 9 24 individual was covered as a dependent. 25 Sec. 12. Section 514A.5, subsection 1, Code 2005, is 26 amended to read as follows: 9 The insured shall not be bound by any statement made in 9 2.7 28 an application for a policy unless a copy of such application is attached to or endorsed on the policy when issued as a part 2.9 30 thereof or is furnished to the policyholder within thirty days 9 31 after the policy is issued. If any such policy delivered or 9 32 issued for delivery to any person in this state shall be 9 33 reinstated or renewed, and the insured or the beneficiary or 9 34 assignee of such policy shall make written request to the 35 insurer for a copy of the application, if any, for such 1 reinstatement or renewal, the insurer shall within fifteen 9 10 2 days after the receipt of such request at its home office or 10 10 any branch office of the insurer, deliver or mail to the 10 person making such request, a copy of such application. 10 5 such copy shall not be so delivered or mailed, the insurer 10 6 shall be precluded from introducing such application as evidence in any action or proceeding based upon or involving such policy or its reinstatement or renewal. 10 10 8 10 9 Sec. 13. Section 514B.13, unnumbered paragraph 2, Code 10 10 2005, is amended to read as follows: 10 11 Health maintenance organizations providing services 10 12 exclusively on a group contract basis may limit the open 10 13 enrollment provided for in this section to all members of the 10 14 group covered by the contract, including those members of _10 group who previously waived coverage Sec. 14. Section 514E.2, subsection 1, paragraph a, Code 2005, is amended to read as follows:

a. All carriers and all organized delivery systems 10 16 10 18 10 19 licensed by the director of public health providing health 10 20 insurance or health care services in Iowa, whether on an 10 21 individual or group basis, and all other insurers designated 10 22 by the association's board of directors and approved by the 10 23 commissioner shall be members of the association. 10 24 Sec. 15. Section 514E.2, subsection 5, paragraph 1, Code 10 25 2005, is amended to read as follows: 10 26 1. Develop a method of advising applicants of the 10 27 availability of other coverages outside the association, and 10 28 shall promulgate a list of health conditions the existence of 10 29 which would make an applicant eligible without demonstrating a 10 30 rejection of coverage by one carrier 10 31 16. Section 514E.2, subsection 7, Code 2005, is 10 32 amended by adding the following new unnumbered paragraph: NEW UNNUMBERED PARAGRAPH. For purposes of this subsection, 10 33 10 34 "total health insurance premiums" and "payments for subscriber 10 35 contracts" include, without limitation, premiums or other 11 amounts paid to or received by a member for individual and group health plan care coverage provided under any chapter of the Code or Acts, and "paid losses" includes, without 11 11 11 4 limitation, claims paid by a member operating on a self-funded 11 5 basis for individual and group health plan care coverage provided under any chapter of the Code or Acts. For purposes of calculating and conducting the assessment, the association 11 11 11 8 shall have the express authority to require members to report on an annual basis each member's total health insurance 11 11 10 premiums and payments for subscriber contracts and paid 11 11 losses. A member is liable for its share of the assessment 11 12 calculated in accordance with this section regardless of 11 13 whether it participates in the individual insurance market. 11 14 Sec. 17. Section 514E.7, subsection 1, Code 2005, is 11 15 amended by adding the following new paragraphs:

NEW PARAGRAPH. d. That the individual has a health 11 17 condition that is established by the association's board of 11 18 directors, with the approval of the commissioner, to be eligible for plan coverage.

NEW PARAGRAPH. e. That the individual has coverage under 11 20 11 21 a basic or standard health benefit plan under chapter 513C. Sec. 18. Section 514E.8, subsection 1, Code 2005, is 11 22 11 23 amended to read as follows: 1. An association policy shall contain provisions under 11 25 which the association is obligated to renew the coverage for 11 26 an individual until the day the individual becomes eligible 11 27 for Medicare coverage based on age, provided that any 28 individual who is covered by an association policy and is 11 29 eligible for Medicare coverage based on age prior to January 11 30 1, 2005, may continue to renew the coverage under the association policy. Sec. 19. Section 515.138, sixth subsection, paragraph 11 32 11 33 entitled concealment == fraud, Code 2005, is amended to read 11 34 as follows: CONCEALMENT == FRAUD. This entire policy shall be void if, 11 35 whether before or after a loss, the an insured has willfully concealed or misrepresented any material fact or circumstance 12 12 12 concerning this insurance or the subject thereof, or the 12 interest of the an insured therein, or in case of any fraud or false swearing by the an insured relating thereto.

Sec. 20. Section 515.138, sixth subsection, paragraph entitled perils not included, Code 2005, is amended to read as 12 12 12 12 8 follows: 12 PERILS NOT INCLUDED. This company shall not be liable for 12 10 loss by fire or other perils insured against in this policy caused, directly or indirectly, by: (a) Enemy attack by armed forces, including action taken by military, naval or air 12 11 12 12 12 13 forces in resisting an actual or an immediately impending 12 14 enemy attack; (b) invasion; (c) insurrection; (d) rebellion; 12 15 (e) revolution; (f) civil war; (g) usurped power; (h) order of 12 16 any civil authority except acts of destruction at the time of 12 17 and for the purpose of preventing the spread of fire, provided 12 18 that such fire did not originate from any of the perils 12 19 excluded by this policy; (i) neglect of the an insured to use 12 20 all reasonable means to save and preserve the property at and 12 21 after a loss, or when the property is endangered by fire in 12 22 neighboring premises; (j) nor shall this company be liable for 12 23 loss by theft. 12 24 Sec. 21. Section 515.138, sixth subsection, paragraph 12 25 entitled conditions suspending or restricting insurance, Code 12 26 2005, is amended to read as follows: 12 27 CONDITIONS SUSPENDING OR RESTRICTING INSURANCE. 12 28 otherwise provided in writing added hereto this company shall 12 29 not be liable for loss occurring <u>under any of the following</u> 30 circumstances: 31 a. While t a. While the hazard is <u>created or</u> increased by any means within the control or knowledge of the <u>an</u> insured; or. 12 31 12 32 12 33 b. While a described building, whether intended for 12 34 occupancy by owner or tenant, is vacant or unoccupied beyond a 12 35 period of sixty consecutive days ; or. 13 c. As a result of explosion or riot, unless fire ensue, 13 and in that event for loss by fire only. Sec. 22. Section 515B.2, subsection 4, paragraph b, subparagraph (7), Code 2005, is amended to read as follows: 13 13 13 (7) That would otherwise be a covered claim, but is an 13 6 obligation to or on behalf of a person who has a net worth, on the date of the occurrence giving rise to the claim, greater 8 than that allowed by the guarantee fund law of the state of 13 9 residence of the claimant, and which state has denied coverage 13 13 10 to that claimant on that basis.
13 11 Sec. 23. Section 515B.17, Code 2005, is amended to read as 13 12 follows: 13 13 TIMELY FILING OF CLAIMS. 515B.17 Notwithstanding any other provision of this chapter, a 13 14 13 15 covered claim shall not include any claim filed with the 13 16 association after twenty=four months from the date of the 13 17 order of liquidation or after the final date set by the court 13 18 for the filing of claims against the insolvent insurer or its 13 19 receiver, whichever occurs first. 13 20 Sec. 24. Section 515F.3 amended to read as follows: Section 515F.36, subsection 2, Code 2005, is 13 21 13 22 2. The committee shall consist of seven members, one of whom. 13 23 13 24 <u>Five of the members</u> shall be elected by <u>to</u> the 13 25 committee, with one member from each of the following: a. (1) American insurance association.

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             b. (2) Alliance of American insurers Property casualty
     28 insurers association of America.
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             c. National association of independent insurers.
         d. (3) Iowa insurance institute.
e. (4) Mutual insurance association of Iowa.
f. (5) Independent insurance agents of Iowa.
g. b. All other insurers Two of the members shall be elected to the committee by other insurer members of the plan.
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              Sec. 25. Section 516E.1, Code 2005, is amended to read as
 14 1 follows:
14 2 516E.
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              516E.1 DEFINITIONS.
              For the purposes of this chapter:
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              1. "Administrator" means the deputy administrator
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       5 appointed pursuant to section 502.601.
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                         "Commissioner" means the commissioner of insurance
            <del>1.</del>
 14 7 as provided in section 505.1 or the deputy administrator
<del>-14</del>
      8 appointed under section 502.601.
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              3. "Maintenance agreement" means a contract of limited
 14 10 duration that provides for scheduled maintenance only.

14 11 2. 4. "Mechanical breakdown insurance" means a policy,

14 12 contract, or agreement that undertakes to perform or provide

14 13 repair or replacement service, or indemnification for that
 14 14 service, for the operational or structural failure of a motor
 14 15 vehicle due to a defect in materials or skill of work or 14 16 normal wear and tear, and that is issued by an insurance
 14 17 company authorized to do business in this state.
 14 18 3. 5. "Motor vehicle" means any self=propelled vehicle 14 19 subject to registration under chapter 321.
            4. "Motor vehicle service contract" or "service contract"
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14 21 means a contract or agreement given for consideration over and
-14 22 above the lease or purchase price of a new or used motor 14 23 vehicle having a gross vehicle weight rating of less than
14 24 sixteen thousand pounds that undertakes to perform or provide
14 25 repair or replacement service, or indemnification for that
 14 26 service, for the operational or structural failure of a motor
-14 27 vehicle due to a defect in materials or skill of work or
-14 28 normal wear and tear, but does not include mechanical
-14 29 breakdown insurance or maintenance agreements providing -14 30 scheduled repair and maintenance services for leased vehicles.
14 31 5. 6. "Motor vehicle service contract provider" or 14 32 "provider" "Provider" means a person who issues, makes, 14 33 provides, sells, or offers to sell a motor vehicle service
 14 34 contract.
 14 35 6. "Motor vehicle service contract reimbursement insurance
15 1 policy" or "reimbursement insurance policy" means a policy of 15 2 insurance providing coverage for all obligations and
15 3 liabilities incurred by a motor vehicle service contract
15 4 provider under the terms of motor vehicle service contracts
15 5 issued by the provider.
 15 6 7. "Record" means information stored or preserved in any
15 7 medium, including in an electronic or paper format. A record
15 8 includes but is not limited to documents, books, publications,
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      9 accounts, correspondence, memoranda, agreements, computer
 15 10 files, film, microfilm, photographs, and audio or visual
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     11 tapes.
 15 12
              8.
                   "Reimbursement insurance policy" means a policy of
15 13 insurance issued to a service company and pursuant to which
 15 14 the insurer agrees, for the benefit of the service contract
15 15 holders, to discharge all of the obligations and liabilities
 15 16 of the service company under the terms of service contracts
 15 17 issued by the service company in the event of nonperformance
15 18 by the service company. For the purposes of this definition,
15 19 "all obligations and liabilities" include, but are not limited
15 20 to, failure of the service company to perform under the
     21 service contract and the return of the unearned service
     22 company fee in the event of the service company'
 15 23 unwillingness or inability to reimburse the unearned service
     24 company fee in the event of termination of a service contract.
25 9. "Service company" means a person who issues and is
 15 26 obligated to perform, or arrange for the performance of,
<u>15 27 services pursuant to a service contract.</u>
     28 <u>10. "Service contract" means a contract or agreement given</u>
29 for consideration over and above the lease or purchase price
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15 30 of a new or used motor vehicle having a gross vehicle weight
 15 31 rating of less than sixteen thousand pounds, that undertakes 15 32 to perform or provide repair or replacement service, or
15 33 indemnification for that service, for the operation or
     34 structural failure of a motor vehicle due to a defect in 35 materials or skill of work or normal wear and tear, but does
 16 1 not include mechanical breakdown insurance or maintenance
      2 agreements.
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"Service contract holder" means a person who
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    4 purchases a motor vehicle service contract.
           12. "Third=party administrator" means a person who
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     6 contracts with a service company to be responsible for the 7 administration of the service company's service contracts.
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16 8 including processing and adjudicating claims pursuant to a
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     9 service contract.
 16 10
           Sec. 26. Section 516E.2, Code 2005, is amended to read as
16 11 follows:
           516E.2 INSURANCE REQUIRED REQUIREMENTS FOR DOING BUSINESS.
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           1. A motor vehicle service contract shall not be issued,
16 14 sold, or offered for sale in this state unless the provider of
16 15 the service contract is insured under a motor vehicle service
16 16 contract reimbursement insurance policy issued by an insurer
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    17 authorized to do business in this state. service company does
16 18 all of the following:
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           a. Provides a receipt for the purchase of the service
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       contract to the service contract holder.
           b. Provides a copy of the service contract to the service
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16 22 contract holder within a reasonable period of time after the
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    <u>23 date of purchase of the service contract.</u>
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           2. The issuer of a reimbursement insurance policy shall
16 25 not cancel a reimbursement insurance policy unless a written
16 26 notice has been received by the commissioner and by each
-16 27 applicable provider, including automobile dealers and third-
16 28 party administrators. The notice shall fix the date of
16 29 cancellation at a date no earlier than ten days after receipt
-16 30 of the notice by the commissioner and by the applicable -16 31 provider. The notice may be made in person or by mail and a
16 32 post office department receipt of certified or registered
    33 mailing shall be deemed proof of receipt of the notice.
 16 34 service company shall not issue a service contract or arrange
16 35 to perform services pursuant to a service contract unless the
       service company is registered with the commissioner.
     2 service company shall file a registration with the
 17 3 commissioner annually, on a form prescribed by the
   4 commissioner, accompanied by a registration fee in the amount 5 of five hundred dollars.
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           3. In order to assure the faithful performance of
     7 service company's obligations to its service contract holders,
     8 the administrator may by rule require financial responsibility
   9 standards.
 17 10
          4. The commissioner may issue an order denying,
       suspending, or revoking any registration if the commissioner
    12 finds that
                   the order is in the public interest and finds any
 17 13 of the following:
 17 14
           a. The registration is incomplete in any material respect
 17 15 or contains any statement which, in light of the circumstances 17 16 under which the registration was made, is determined by the
 17 17 commissioner to be false or misleading with respect to any
17 18 material fact.
17 19 b. A provi
           b. A provision of this chapter or a rule, order, or
 17 20 condition lawfully imposed under this chapter, has been
 17 21 willfully violated in connection with the sale of service
    22 contracts by any of the following persons:
23 (1) The person filing the registration, but only
 17 23
 17 24 person filing the registration is directly or indirectly
17 25 controlled by or acting for the service company.
17 26 (2) The service company, any partner, officer,
 17 27 of the service company or any person occupying a similar
   28 status or performing similar functions for the service
    <u> 29 company, or any person directly or indirectly controlling or</u>
 17 30 controlled by the service company.
           c. The service company has not filed a document or
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       information required under this chapter.
d. The service company's literature or advertising is
17 33
 17 34 misleading, incorrect, incomplete, or deceptive.
              The service company has failed to pay the proper filing However, the commissioner shall vacate an order issued
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           <u>e.</u>
       fee.
18 2 pursuant to this paragraph when the proper fee has been paid
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           f. The service company does not have the minimum net
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       worth, as determined in accordance with generally accepted
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   5 accounting principles, required under this chapter.
           The commissioner may vacate or modify an order issued under
18 6
18 7 this subsection if the commissioner finds that the conditions
18 8 which prompted the entry of the order have changed or that it
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   9 is otherwise in the public interest to do so.
           Sec. 27. Section 516E.3, Code 2005, is amended to read as
 18 10
18 11 follows:
18 12
           516E.3 FILING AND FEE REQUIREMENTS.
18 13
           1. <u>SERVICE COMPANIES.</u>
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18 15 sold, or offered for sale in this state unless a true and 18 16 correct copy of the service contract, and the provider's 18 17 <u>service company's</u> reimbursement insurance policy have been 18 18 filed with the commissioner <u>by the service company</u>. 18 19 2. b. In addition to any other required filings, an -18 20 accurate copy of the service contract and the provider's -18 21 reimbursement insurance policy, the A service company shall 18 22 file a consent to service of process on the commissioner, and 18 23 such other information as the commissioner requires shall be 18 24 filed annually with the commissioner no later than the first 18 25 day of August. If the first day of August falls on a weekend 18 26 or a holiday, the date for filing shall be the next business 18 27 day. In addition to the annual filing, the provider service
18 28 company shall promptly file copies of any amended documents if 18 29 material amendments have been made in the materials on file 18 30 with the commissioner. If an annual filing is made after the 18 31 first of August and sales have occurred during the period when 18 32 the provider service company was in noncompliance with this 18 33 section, the commissioner shall assess an additional filing 18 34 fee that is two times the amount normally required for an 18 35 annual filing. A fee shall not be charged for interim filings 19 1 made to keep the materials filed with the division current and accurate. The annual filing shall be accompanied by a filing fee determined by the commissioner which shall be sufficient 19 19 4 to defray the costs of administering this chapter. 19 19 3. a. c. A motor vehicle service contract provider service company shall promptly file the following information 19 19 with the insurance commissioner: 19 8 (1) A change in the name or ownership of the provider service company.
(2) The termination of the provider's service company's 19 9 19 10 19 11 business. b. (3) The provider service company is not required to 19 12 19 13 submit a fee as part of this filing. 2. PROVIDERS. 19 14 19 15 a. A service contract shall not be sold or offered for 19 16 sale in this state unless a true and correct copy of the 19 17 service contract has been filed with the commissioner by the 19 18 provider. b. A provider shall file a consent to service of process on the commissioner and such other information as the 19 21 commissioner requires annually with the commissioner no 19 22 than August 1. If August 1 falls on a weekend or a holiday,
19 23 the date for filing shall be the next business day. In
19 24 addition to the annual filing, the provider shall promptly 19 25 file copies of any amended documents if material amendments 26 have been made in the materials on file with the commissioner. 27 If an annual filing is made after August 1 and sales have 19 28 occurred during the period when the provider was in 19 29 noncompliance with this section, the commissioner shall assess 19 30 an additional filing fee that is two times the amount normally 19 31 required for an annual filing. A fee shall not be charged for 32 interim filings made to keep the materials filed with the 19 33 division current and accurate. The annual filing shall be 19 34 accompanied by a filing fee in the amount of one hundred 19 35 dollars. 20 A provider shall promptly file the following information with the commissioner: 20 20 (1) A change in the name or ownership of the provider. (2) The termination of the provider's business.
(3) A provider is not required to submit a fee 20 20 A provider is not required to submit a fee as part of _20 this filing. Sec. 28. Section 516E.4, Code 2005, is amended by striking the section and inserting in lieu thereof the following: 20 20 8 516E.4 REIMBURSEMENT INSURANCE POLICY REQUIREMENTS. 2.0 20 10 1. REQUIRED DISCLOSURES. A reimbursement insurance policy 20 11 insuring a service contract issued, sold, or offered for sale 20 12 in this state shall conspicuously state that, upon failure of 20 13 the service company to perform under the contract, including 20 14 but not limited to a failure to return the unearned 20 15 consideration paid for a service contract in excess of the 20 16 premium, the insurer that issued the policy shall pay on 20 17 behalf of the service company any amount that is owed to the 20 18 service contract holder by the service company to satisfy the 20 19 service company's obligations under a service contract issued 20 20 or sold by the service company. 20 21 2. TERMINATION. As applicable, an insurer that issued a 20 22 reimbursement insurance policy shall not terminate the policy 20 23 unless a written notice has been received by the commissioner

20 24 and by each applicable provider, service company, or third=

a. A motor vehicle service contract shall not be issued,

20 25 party administrator. The notice shall fix the date of 20 26 termination at a date no earlier than ten days after receipt 20 27 of the notice by the commissioner and by the applicable 20 28 provider, service company, or third-party administrator. 20 29 notice may be delivered in person or sent by mail, and a 20 30 restricted certified mail return receipt shall be deemed proof of receipt of notice. The termination of a reimbursement insurance policy shall not reduce the issuer's responsibility 20 31 of receipt of notice. 20 32 20 33 for a service contract issued by a service company prior to 20 34 the date of termination. 20 35

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3. INDEMNIFICATION OR SUBROGATION. This section does not prevent or limit the right of an insurer that issued a 2 reimbursement insurance policy to seek indemnification from or subrogation against a service company if the insurer pays or is obligated to pay a service contract holder sums that the 5 service company was obligated to pay pursuant to the 6 provisions of a service contract or pursuant to a contractual agreement

Sec. 29. Section 516E.5, Code 2005, is amended to read as 9 follows:

21 10 516E.5 DISCLOSURE TO SERVICE CONTRACT HOLDERS == CONTRACT 21 11 PROVISIONS.

21 12 1. A motor vehicle service contract shall not be issued, 21 13 sold, or offered for sale in this state unless the contract 21 14 conspicuously states that the obligations of the provider 21 15 service company to the service contract holder are guaranteed 21 16 under the service contract a reimbursement insurance policy, and unless the including a statement in substantially the following form: "Obligations of the service company under 21 17 21 19 this service contract are guaranteed under a reimbursement 21 20 insurance policy. If the service company fails to pay or 21 21 provide service on a claim within sixty days after proof of 22 loss has been filed with the service company, the service 23 contract holder is entitled to make a claim directly against
24 the reimbursement insurance policy." A claim against a
25 reimbursement insurance policy shall also include a claim for 26 return of the unearned consideration paid for the service 21 27 contract in excess of the premium paid. A service contract 21 28 shall conspicuously states state the name and address of the 21 29 issuer of the reimbursement <u>insurance</u> policy <u>for that service</u>

30 contract. 2. A motor vehicle service contract shall be written in 2.1 21 32 clear, understandable language and the entire contract shall 21 33 be printed or typed in easy=to=read type, size, and style, and 21 34 shall not be issued, sold, or offered for sale in this state 21 35 unless the contract does all of the following:

22 a. Clearly and conspicuously states the name and address 22 the service company, describes the service company's 3 obligations to perform services or to arrange for the 22 4 performance of services under the service contract, and states 22 5 that the obligations of the provider service company to the 22 6 service contract holder are guaranteed under a service contract reimbursement insurance policy. -22

8 b. Clearly and conspicuously states the name and address 9 of the issuer of the reimbursement insurance policy.

Identifies the motor vehicle service contract provider, 22 10 c. -22 11 the seller of the motor vehicle company obligated to perform 22 12 the service under the service contract, any third=party
22 13 administrator, and the service contract holder to the extent 22 14 that the name and address of the service contract holder has

22 15 been furnished by the service contract holder.
22 16 d. Sets forth the total purchase price of the service
22 17 contract and the terms under which the purchase price of the 22 18 service contract is to be paid.

- e. Sets forth the procedure for making a claim, including 22 20 a telephone number.
- 22 21 f. Clearly and conspicuously states the dates that 22 22 coverage starts and ends and the existence, terms, and 22 23 conditions of a deductible amount, if any.
- Specifies the merchandise or services, or both, to be 22 24 22 25 provided and clearly states any and all limitations, 22 26 exceptions, or exclusions.
- h. Sets forth the conditions on which substitution of 22 27 22 28 services will be allowed.
- 22 29 i. Sets forth all of the obligations and duties of the 22 30 service contract holder, including but not limited to the duty 22 31 to protect against any further damage to the motor vehicle, 22 32 and the obligation to notify the provider service company in

22 33 advance of any repair, if any.
22 34 j. Sets forth any and all terms, restrictions, or 22 35 conditions governing transferability of the service contract,

1 if any.
2 k. Describes or references any and all applicable 23 3 provisions of the Iowa consumer credit code, chapter 537. 23 1. States the name and address of the commissioner. m. Sets forth any and all conditions on which the service 23 2.3 6 contract may be canceled, the terms and conditions for the 7 refund of any portion of the purchase price, the identity of 23 23 23 the person primarily liable to provide any refund, and the 9 identity of any other person liable to provide any portion of 23 10 the refund. <u>If the service contract holder cancels the</u> 23 service contract, the service company shall mail a written 12 notice of termination to the service contract holder within 23 13 fifteen days of the date of the termination. n. Permits the service contract holder to cancel and return the service contract within at least twenty days of the 23 16 date of mailing the service contract to the service contract 23 17 holder or within at least ten days after delivery of the 23 18 service contract if the service contract is delivered at the 23 19 time of sale of the service contract, or within a longer 23 20 period of time as permitted under the service contract. 21 claim has been made under the service contract prior to its 22 return, the service contract is void and the full purchase 23 23 price of the service contract shall be refunded to the service 24 contract holder. A ten percent penalty shall be added each 25 month to a refund that is not paid to a service contract 24 contract holder. 23 26 holder within thirty days of the return of the service 23 27 contract to the service company. The applicable time period 28 for cancellation of a service contract shall apply only to the 29 original service contract holder that purchased the service 23 30 contract. 23 31 3. A complete copy of the terms of the motor vehicle
23 32 service contract shall be delivered to the prospective service 23 33 contract holder at or before the time that the prospective 23 34 service contract holder makes application for the service 23 35 contract. If there is no separate application procedure, 1 a complete copy of the motor vehicle service contract shall be 24 2 delivered to the service contract holder at or before the time 3 the service contract holder becomes bound under the contract. 24 the service contract holder becomes bound under the contract. 24 24 Sec. 30. Section 516E.6, Code 2005, is amended to read as 24 5 follows: 24 6 516E.6 COMMISSIONER MAY PROHIBIT CERTAIN SALES == 2.4 INJUNCTION. 24 The commissioner shall issue an order instructing the a 9 provider, service company, or third=party administrator to 24 10 cease and desist from selling or offering for sale motor vehicle service contracts if the commissioner determines that 11 24 12 the provider, service company, or third=party administrator 24 13 has failed to comply with a provision of this chapter. 24 14 the failure of a motor vehicle provider, service contract 24 15 provider company, or third-party administrator to obey a cease 24 16 and desist order issued by the commissioner, the commissioner 24 17 may give notice in writing of the failure to the attorney 24 18 general, who shall immediately commence an action against the 24 19 provider, service company, or third=party administrator to 24 20 enjoin the provider <u>service company</u>, or third=party <u>24 21 administrator</u> from selling or offering for sale motor vehicle 24 22 service contracts until the provider, service company, or 24 23 third=party administrator complies with the provisions of this 24 24 chapter and the district court may issue the injunction. 24 25 Sec. 31. Section 516E.7, Code 2005, is amended to read as 24 26 follows: 24 27 516E. 516E.7 RULES. 24 28 The commissioner may adopt rules as provided in chapter 17A 24 29 to administer and enforce the provisions of this chapter and 24 30 to establish minimum standards for disclosure of motor vehicle 24 31 service contract coverage limitations and exclusions. 24 32 Sec. 32. Section 516E.8, Code 2005, is amended to read as 24 33 follows: 24 34 EXEMPTION. 516E.8 24 35 This chapter does not apply to a motor vehicle service 25 1 contract issued by the manufacturer or importer of the motor 25 vehicle covered by the service contract or to any third party acting in an administrative capacity on the manufacturer's 25 25 4 behalf in connection with that service contract. 25 Sec. 33. Section 516E.9, Code 2005, is amended to read as 25 follows: 6 25 516E.9 MISREPRESENTATIONS OF STATE APPROVAL. 8 A motor vehicle service contract provider company shall not 9 represent or imply in any manner that the provider service 25 25

company has been sponsored, recommended, or approved or that

25 11 the provider's service company's abilities or qualifications

25 12 have in any respect been passed upon by the state of Iowa, 25 13 including the commissioner, the insurance division, or the 25 14 division's securities bureau.

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Sec. 34. Section 516E.10, Code 2005, is amended to read as 25 16 follows:

516E.10 PROHIBITED ACTS == UNFAIR OR DECEPTIVE TRADE 25 18 PRACTICES.

- 1. MISREPRESENTATIONS, FALSE ADVERTISING, AND UNFAIR 25 20 PRACTICES.
- 25 21 a. Unless licensed as an insurance company, a motor
 25 22 vehicle service contract provider company shall not use in its
 25 23 name, contracts, or literature, the words "insurance", 25 24 "casualty", "surety", "mutual", or any other words descriptive 25 25 of the insurance, casualty, or surety business or deceptively 25 26 similar to the name or description of any insurance or surety 25 27 corporation, or any other motor vehicle service contract 25 28 provider company.
- b. A motor vehicle service contract provider company shall 25 30 not, without the written consent of the purchaser, knowingly 25 31 charge a purchaser for duplication of coverage or duties 25 32 required by state or federal law, a warranty expressly issued 25 33 by a manufacturer or seller of a product, or an implied 25 34 warranty enforceable against the lessor, seller, or 25 35 manufacturer of a product.
 - c. A motor vehicle provider, service contract provider company, or third=party administrator shall not make, permit, 3 or cause a false or misleading statement, either oral or written, in connection with the sale, offer to sell, or 5 advertisement of a motor vehicle service contract.
- d. A motor vehicle provider, service contract provider company, or third=party administrator shall not permit or cause the omission of a material statement in connection with the sale, offer to sell, or advertisement of a motor vehicle service contract, which under the circumstances should have 26 10 26 11 been made in order to make the statement not misleading.
- e. A motor vehicle provider, service contract provider 26 13 company, or third=party administrator shall not make, permit, 26 14 or cause to be made a false or misleading statement, 26 15 oral or written, about the benefits or services available 26 16 under the motor vehicle service contract.
- f. A motor vehicle provider, service contract provider 26 18 company, or third=party administrator shall not make, permit, 26 19 or cause to be made a statement of practice which has the 26 20 effect of creating or maintaining a fraud.
- A motor vehicle provider, service contract provider 26 22 company, or third=party administrator shall not make, publish, 26 23 disseminate, circulate, or place before the public, or cause, 26 24 directly or indirectly, to be made, published, disseminated, 26 25 circulated, or placed before the public in a newspaper, 26 26 magazine, or other publication, or in the form of a notice, 26 27 circular, pamphlet, letter, or poster, or over a radio or 26 28 television station, or in any other way, an advertisement, 26 29 announcement, or statement containing an assertion, 26 30 representation, or statement with respect to the motor vehicle 26 31 service contract industry or with respect to a motor vehicle 26 32 provider, service contract provider company, or third-party <u>26 33 administrator</u> which is untrue, deceptive, or misleading. 26 34 is deceptive or misleading to use any combination of words, 26 35 symbols, or physical materials which by their content, 1 phraseology, shape, color, or other characteristics are so 2 similar to a combination of words, symbols, or physical 3 materials used by a manufacturer or of such a nature that the 4 use would tend to mislead a person into believing that the 5 solicitation is in some manner connected with the 6 manufacturer, unless actually authorized or issued by the
- manufacturer. h. A bank, savings and loan association, credit union, 9 insurance company, or other lending institution shall not 27 10 require the purchase of a motor vehicle service contract as a 27 11 condition of a loan.
- DEFAMATION. A motor vehicle provider, service contract 27 12 27 13 provider company, or third=party administrator shall not make, 27 14 publish, disseminate, or circulate, directly or indirectly, or 27 15 aid, abet, or encourage the making, publishing, disseminating, 27 16 or circulating of an oral or written statement or a pamphlet, 27 17 circular, article, or literature which is false or maliciously 27 18 critical of or derogatory to the financial condition of a 27 19 person, and which is calculated to injure the person.
- 27 20 3. BOYCOTT, COERCION, AND INTIMIDATION. A motor vehicle 27 21 provider, service contract provider shall not enter into an 27 22 company, or third=party administrator agreement to commit, or

27 23 by a concerted action commit, an act of boycott, coercion, or 27 24 intimidation resulting in or tending to result in unreasonable

27 25 restraint of, or monopoly in, the service contract industry.
27 26 4. FALSE STATEMENTS. A motor vehicle provider, service
27 27 contract provider company, or third=party administrator shall 27 28 not knowingly file with a supervisory or other public 27 29 official, or knowingly make, publish, disseminate, circulate, 27 30 or deliver to a person, or place before the public, or 27 31 knowingly cause directly or indirectly to be made, published, 27 32 disseminated, circulated, delivered to a person, or placed 27 33 before the public, a false material statement of fact as to 27 34 the financial condition of a person.

5. FALSE ENTRIES. A motor vehicle provider, service contract provider company, or third=party administrator shall not knowingly make a false entry of a material fact in a book, report, or statement of a person or knowingly fail to make a true entry of a material fact pertaining to the business of

the person in a book, report, or statement of the person.
6. USED OR REBUILT PARTS. A motor vehicle service contract provider company shall not repair a motor vehicle covered by a motor vehicle service contract with any of the

following:

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a. Used parts, unless the provider service company receives prior written authorization by the vehicle owner. b. Rebuilt parts, unless the parts are rebuilt according

to national standards recognized by the insurance division. 7. MARKETING. A provider, service company, or third=party 15 administrator shall not market, advertise, offer to sell, or 16 sell a service contract by using personal information obtained 28 17 in violation of the federal Driver's Privacy Protection Act,

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- 18 U.S.C. } 2721 et seq.
 7. 8. VIOLATIONS OF SECTION 714.16.
 a. A violation of this chapter or rules adopted by the 28 20 28 21 commissioner pursuant to this chapter is an unfair practice as 28 22 defined in section 714.16.
- b. An enforcement agreement between the commissioner and a 28 24 motor vehicle provider, service contract provider company, or 28 25 third=party administrator does not bar the attorney general 28 26 from bringing an action against the provider, service company, <u>27 or third=party administrator</u> under section 714.16 as to 28 28 allegations that a violation of this chapter constitutes a 28 29 violation of section 714.16.

Sec. 35. Section 516E.11, Code 2005, is amended to read as 28 31 follows:

- 516E.11 RECORDS == EXPLANATION OF REASONS FOR DENIAL OF 28 33 CLAIMS.
- 28 34 1. A motor vehicle provider, service contract provider 28 35 company, or third=party administrator shall keep accurate 1 records concerning transactions regulated under this chapter.
 - a. A motor vehicle service contract provider's records 3 Records of a provider, service company, or third=party 4 administrator shall include all of the following:
 - (1) Copies of all service contracts each type of service contract issued or sold.
 - The name and address of each service contract holder. (2)
 - (3) The Claim files which shall contain, at a minimum, the 9 dates, amounts, and descriptions of all receipts, claims, and expenditures related to service contracts.
- (4) Copies of all materials relating to claims which have 29 12 been denied.
- 29 13 b. A motor vehicle provider, service contract provider 29 14 company, or third=party administrator shall retain all 29 15 required records pertaining to a service contract holder for 29 16 at least two years after the specified period of coverage has 29 17 expired. A provider, service company, or third-party
 29 18 administrator discontinuing business in this state shall 29 19 maintain its records until the provider, service company, or third=party administrator furnishes the commissioner 20 29 21 satisfactory proof that the provider, service company, or 22 third=party administrator has discharged all obligations to 29 23 contract holders in this state.
- 29 24 c. Motor vehicle service contract providers Providers service companies, or third=party administrators shall make 29 26 all records concerning transactions regulated under the 29 27 chapter available to the commissioner for the purpose of 29 28 examination.
- 29 29 d. A provider, service company, or third=party 29 administrator may keep all records required under this chapter in an electronic form. If an administrator maintains records 30 29 31 29 32 in a form other than a printed copy, the records shall be 29 33 accessible from a computer terminal available to the

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29 34 commissioner and shall be capable of duplication to a legible
29 35 printed copy.
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            2. A motor vehicle service contract provider, service
     2 company, or third=party administrator shall promptly deliver a
3 written explanation to the service contract holder, describing
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     4 the reasons for denying a claim or for the offer of a
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     5 compromise settlement, based on all relevant facts or legal
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      6 requirements and referring to applicable provisions of the
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      7 service contract.
30 8 3. A provider, service company, or third=party
30 9 administrator shall keep accurate records concerning
30 10 transactions regulated under this chapter, including a list
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       the locations where service contracts are marketed, sold,
     12 offered for sale, or performed.
13 Sec. 36. Section 516E.12, Code 2005, is amended to read as
 30 13
 30 14 follows:
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                      SERVICE OF PROCESS.
            516E.12
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            The commissioner shall be the agent for service of process
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        upon a motor vehicle provider, service contract provider
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        company, or third=party administrator and an issuer of a
        reimbursement insurance policy.
Sec. 37. Section 516E.13, subsection 4, unnumbered
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30 21 paragraph 1, Code 2005, is amended to read as follows:
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            Upon the commissioner's determination that a provider_
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        service company, or third=party administrator has engaged, is
30 24 engaging, or is about to engage in any act or practice
 30 25 constituting a violation of this chapter or a rule adopted
30 26 pursuant to this chapter, the commissioner may issue a summary 30 27 order directing the person to cease and desist from engaging
 30 28 in the act or practice resulting in the violation or to take
30 29 other affirmative action as in the judgment of the 30 30 commissioner is necessary to comply with the requirements of
 30 31 this chapter.
 30 32
            Sec. 38.
                        Section 516E.14, Code 2005, is amended to read as
 30 33 follows:
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            516E.14
                      AUDITS.
30 35
            The commissioner may examine or cause to be examined the
     1 records of a motor vehicle provider, service contract provider 2 company, or third=party administrator for the purpose of 3 verifying compliance with this chapter. The commissioner may
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      4 require, by a subpoena, the attendance of the provider_
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        service company, or third=party administrator, or the
<del>-31</del>
     <del>-6 provider's</del> <u>a</u> representative <u>thereof</u>, and any other witness
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     7 whom the commissioner deems necessary or expedient, and the
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     8 production of records relating in any manner to compliance
     9 with this chapter if a provider, service company, third=party
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    10 administrator, or witness fails or refuses to produce the
    11 documents for examination when requested by the commissioner.
12 Sec. 39. Section 516E.15, subsection 1, paragraph b, Code
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31 13 2005, is amended to read as follows:
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            b. A motor vehicle provider, service contract provider who
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        company, or third=party administrator that fails to file
 31 16 documents and information with the commissioner as required
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        pursuant to section 516E.3 may be subject to a civil penalty.
31 18 The amount of the civil penalty shall not be more than four 31 19 hundred dollars plus two dollars for each motor vehicle
31 20 service contract that the person executed prior to satisfying
31 21 the filing requirement. However, a person who fails to file 31 22 information regarding a change in the provider's name or the
 31 23 termination of the provider's business of a provider, service
        company, or third=party administrator as required pursuant to section 516E.3 is subject to a civil penalty of not more than
 31 25
31 26 five hundred dollars.
            Sec. 40. Section 516E.15, subsection 2, Code 2005, is
31 27
 31 28 amended to read as follows:
31 29
            2. If the commissioner believes that grounds exist for the
 31 30 criminal prosecution of a motor vehicle provider, service
31 31 contract provider company, or third=party administrator for 31 32 violating this chapter or any other law of this state, the
 31 33 commissioner may forward to the attorney general or the county
 31 34 attorney the grounds for the belief, including all evidence in
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        the commissioner's possession for action deemed appropriate by
        the attorney general or county attorney. At the request of
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     2 the attorney general, the county attorney shall appear and 3 prosecute the action when brought in the county served by the
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        county attorney.
 32
            Sec. 41.
                        NEW SECTION.
                                          516E.16 COURT ACTION FOR FAILURE
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     6
        TO COOPERATE.
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                If a person fails or refuses to file a statement or
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      8 report or to produce any books, accounts, papers,
      9 correspondence, memoranda, purchase agreements, files, or
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32 10 other documents or records, or to obey a subpoena issued by 32 11 the commissioner, the commissioner may refer the matter to the 32 12 attorney general, who may apply to a district court to enforce

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32 13 compliance. The court may order any of the following: 32 14 a. Injunctive relief restricting or prohibiting the offer 32 15 or sale of service contracts.

- b. Production of documents or records including but not 32 17 limited to books, accounts, papers, correspondence, memoranda, 32 18 purchase agreements, files, or other documents or records. c. Such other relief as may be appropriate.
- 2. A court order issued pursuant to subsection 1 is effective until the person who is subject to the order files 32 21 32 22 the statement or report, produces the documents requested, or 32 23 obeys the subpoena.

Sec. 42. <u>NEW SECTION</u>. 516E.17 NET WORTH REQUIREMENT.

- A service company that has issued or renewed in the 32 26 aggregate one thousand or fewer service contracts during the 32 27 preceding calendar year shall maintain a minimum net worth of 32 28 forty thousand dollars. The minimum net worth to be 32 29 maintained shall be increased by an additional twenty thousand 32 30 dollars for each additional five hundred contracts or fraction 32 31 thereof issued or renewed, up to a maximum required net worth 32 32 of four hundred thousand dollars. At least twenty thousand
- 32 33 dollars of net worth shall consist of paid=in capital.
 32 34 Sec. 43. NEW SECTION. 516E.18 PUBLIC ACCESS TO RECORDS.
 32 35 1. The administrator shall keep a register of all filings and orders which have been entered. The register shall be open for public inspection.
- 2. Upon request and for a reasonable fee, the 4 administrator shall furnish to any person copies of any 5 register entry or any document which is a matter of public 6 record and not confidential. Copies shall be available during 7 normal business hours and may be certified upon request. In 8 any administrative, civil, or criminal proceeding, a certified copy is prima facie evidence of the contents of the document 33 10 certified.
 - 3. Pursuant to chapter 22, the administrator may maintain the confidentiality of information obtained during an investigation or audit.

- Sec. 44. <u>NEW SECTION</u>. 516E.19 ADMINISTRATION. 1. This chapter shall be administered by the commissioner. 33 16 The deputy administrator appointed pursuant to section 502.601 shall be the principal operations officer responsible to the 33 17 33 18 commissioner for the routine administration of this chapter 33 19 and management of the administrative staff. In the absence of 33 20 the commissioner, whether because of vacancy in the office, by 33 19 33 21 reason of absence, physical disability, or other cause, the 33 22 deputy administrator shall be the acting administrator and 33 23 shall, for the time being, have and exercise the authority 33 24 conferred upon the commissioner. The commissioner may from 33 25 time to time delegate to the deputy administrator any or all 33 26 of the functions assigned to the commissioner in this chapter. 33 27 The deputy administrator shall employ officers, attorneys, 33 28 accountants, auditors, investigators, and other employees as 33 29 shall be needed for the administration of this chapter.
- 2. Upon request, the commissioner may honor requests from 33 31 interested persons for interpretive opinions.

Sec. 45. Section 518.14, subsection 4, paragraph a, Code 2005, is amended to read as follows:

33 33

- 33 34 a. UNITED STATES GOVERNMENT OBLIGATIONS. Obligations 33 35 <u>Bonds or other evidences of indebtedness</u> issued, <u>assumed</u>, or 34 1 guaranteed by the United States <u>of America</u>, or <u>by an any</u> 34 2 agency or instrumentality of the United States of America 34 include investments in an open=end management investment 4 company registered with the federal securities and exchange
 5 commission under the federal Investment Company Act of 1940,
 6 15 U.S.C. } 80(a) and operated in accordance with 17 C.F.R. }
 7 270.2a=7, the portfolio of which is limited to the United
 8 States obligations described in this pagingaph, and which are 34 34 34 34 34 9 included in the national association of insurance
- 34
- 10 commissioners' securities valuation office's United States
 11 direct obligation = full faith and credit list.
 12 Sec. 46. Section 518A.12, subsection 4, paragraph a, Code 34 12
- 34 13 2005, is amended to read as follows: 34 14 a. UNITED STATES GOVERNMENT OBLIGATIONS. Obligations 34 15 Bonds or other evidences of indebtedness issued, assumed, 34 16 guaranteed by the United States of America, or an by any 34 17 agency or instrumentality of the United States of America include investments in an open=end management investment 34 19 company registered with the federal securities and exchange 34 20 commission under the federal Investment Company Act of 1940,

34 21 15 U.S.C. } 80(a) and operated in accordance with 17 C.F. 34 22 270.2a=7, the portfolio of which is limited to the United } 80(a) and operated in accordance with 17 C.F.R. 34 23 States obligations described in this paragraph, and which are 34 24 included in the national association of insurance
34 25 commissioners' securities valuation office's United States 34 26 direct obligation = full faith and credit list. Sec. 47. Section 520.19, Code 2005, is amended to read as 34 27 34 28 follows: 520.19 ANNUAL TAX == FEES. 34 30 In lieu of all other taxes, licenses, charges, and fees 34 31 whatsoever, such attorney shall annually pay to the 34 32 commissioner the same fees as are paid by mutual companies 34 33 transacting the same kind of business, and an annual tax of 34 34 two percent, if a domestic reciprocal organization, and two 34 35 percent, if a foreign reciprocal organization, based upon the 35 1 applicable percentage stated in section 432.1, subsection 4, 2 calculated upon the gross premiums or deposits collected from 3 subscribers in this state during the preceding calendar year, 35 35 35 4 after deducting therefrom returns, or cancellations, and all 35 5 amounts returned to subscribers or credited to their accounts 35 6 as savings, and the amount returned upon canceled policies and rejected applications covering property situated or on 35 35 8 business done within this state. 35 Sec. 48. Section 522B.17, Code 2005, is amended to read as 35 10 follows: 35 11 522B.17 PENALTY. An insurer or insurance producer who, after hearing, is 35 13 found to have violated this chapter may be <u>ordered to cease</u> 35 14 and desist from engaging in the conduct resulting in the <u>35 15 violation and may be</u> assessed a civil penalty pursuant to 35 16 chapter 507B. 35 17 A person found who, after hearing, is found to have acted 35 18 violated this chapter by acting as an agent of an insurer or 35 19 otherwise selling, soliciting, or negotiating insurance in 35 20 this state, or offering to the public advice, counsel, or 35 21 services with regard to insurance, who is not properly 35 22 licensed is subject to may be ordered to cease and desist from 23 engaging in the conduct resulting in the violation and may be 35 24 assessed a civil penalty according to the provisions of 35 25 chapter 507A. 35 26 If a person does not comply with an order issued pursuant to this section, the commissioner may petition a court of 35 28 competent jurisdiction to enforce the order. The court shall

35 29 not require the commissioner to post a bond in an action or 35 30 proceeding under this section. If the court finds, after 35 31 notice and opportunity for hearing, that the person is not : <u>35 32 compliance with an order, the court may adjudge the person to</u> 33 be in civil contempt of the order. The court may impose a 34 civil penalty against the person for contempt in an amount not 35 35 less than three thousand dollars but not greater than ten thousand dollars for each violation and may grant any other relief that the court determines is just and proper in the 3 circumstances.

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Sec. 49. <u>NEW SECTION</u>. 522B.17A INJUNCTIVE RELIEF. 1. An association with at least twenty=five insurance 6 producer members may bring an action in district court to 7 enjoin a person from selling, soliciting, or negotiating 8 insurance in violation of section 522B.2. However, before 9 bringing an action in district court to enjoin a person 36 10 pursuant to this section, an association shall file a 36 11 complaint with the insurance division alleging that the person 36 12 is selling, soliciting, or negotiating insurance in violation 36 13 of section 522B.2.

- 2. If the division makes a determination to proceed 36 14 36 15 administratively against the person for a violation of section 36 16 522B.2, the complainant shall not bring an action in district 36 17 court against the person pursuant to this section based upon 36 18 the allegations contained in the complaint filed with the 36 19 division.
- 36 20 3. If the division does not make a determination to 36 21 proceed administratively against the person for a violation of 36 22 section 522B.2, the division shall issue, on or before ninety 36 23 days from the date of filing of the complaint, a release to 36 24 the complainant that permits the complainant to bring an 36 25 action in district court pursuant to this section.
 36 26 4. The filing of a complaint with the division pursuant to

36 27 this section tolls the statute of limitations pursuant to 36 28 section 614.1 as to the alleged violation for a period of one 36 29 hundred twenty days from the date of filing the complaint.

36 30 5. Any action brought in district court by a complainant 36 31 against a person pursuant to this section, based upon the

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36 32 allegations contained in the complaint filed with the
36 33 division, shall be brought within one year after the ninety=
36 34 day period following the filing of the complaint with the
36 35 division, or the date of the issuance of a release by the
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     1 division, whichever is earlier.
             6. If the court finds that the person is in violation of
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     3 section 522B.2 and enjoins the person from selling, 4 soliciting, or negotiating insurance in violation of that
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     5 section, the court's findings of fact and law, and the
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     6 judgment and decree, when final, shall be admissible in any 7 proceeding initiated pursuant to section 522B.17 by the
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     8 commissioner against the person enjoined and the person
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     9 enjoined shall be precluded from contesting in that proceeding
37 10 the court's determination that the person sold, solicited, or
37 11 negotiated insurance in violation of section 522B.2.
             Sec. 50. Section 523A.402, subsection 6, paragraph c, Code
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37 13 2005, is amended to read as follows:
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                 The annuity shall not be contestable, or limit death
             C.
37 15 benefits in the case of suicide, with respect to that portion
37 16 of the face amount of the annuity which is required by 37 17 paragraph "b". The annuity shall <u>not</u> refer to physical 37 18 examination, or otherwise operate as an exclusion, limitation,
37 19 or condition other than requiring submission of proof of death
37 20 or surrender of the annuity at the time the prepaid purchase 37 21 agreement is funded, matures, or is canceled, as the case may
37 22 be.
37 23 Sec. 51. EFFECTIVE AND RETROACTIVE APPLICABILITY DATES. 37 24 This section and the sections of this Act amending sections
37 25 513C.6 and 514E.2, and amending section 514E.7, subsection 1,
37 26 by enacting paragraph "e", being deemed of immediate
37 27 importance, take effect upon enactment. The section of th 37 28 Act amending section 513C.6 is retroactively applicable to
                                                                    The section of the
37 29 January 1, 2005, and is applicable on and after that date.
37 30 The sections of the Act amending section 514E.2 are
37 31 retroactively applicable to July 1, 1986, and are applicable
37 32 on and after that date. The portion of the section of the Act
37 33 amending section 514E.7, subsection 1, by enacting paragraph
37 34 "e" is retroactively applicable to January 1, 2005, and is
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37 35 applicable on and after that date.

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