

# House File 2698 - Reprinted

HOUSE FILE \_\_\_\_\_  
BY COMMITTEE ON STATE GOVERNMENT

(SUCCESSOR TO HSB 624)

Passed House, Date \_\_\_\_\_ Passed Senate, Date \_\_\_\_\_  
Vote: Ayes \_\_\_\_\_ Nays \_\_\_\_\_ Vote: Ayes \_\_\_\_\_ Nays \_\_\_\_\_  
Approved \_\_\_\_\_

## A BILL FOR

1 An Act concerning the funding and providing of services by the  
2 department of administrative services, including the authority  
3 of customer councils, and providing an effective date.  
4 BE IT ENACTED BY THE GENERAL ASSEMBLY OF THE STATE OF IOWA:  
5 HF 2698  
6 ec/es/25

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1 1 Section 1. Section 8A.121, subsection 1, Code 2005, is  
1 2 amended to read as follows:  
1 3 1. ~~The department governor, in consultation with customer~~  
1 4 ~~councils and the department, shall establish a process by~~  
1 5 ~~which the department shall determine, annually, which services~~  
1 6 provided by the department shall be funded by an appropriation  
1 7 to the department and which services shall be funded by the  
1 8 governmental entity receiving the service.

1 9 Sec. 2. Section 8A.121, subsection 2, Code 2005, is  
1 10 amended to read as follows:

1 11 2. a. For services which the ~~department governor~~  
1 12 determines shall be funded by the governmental entity  
1 13 receiving the service, the ~~department governor~~ shall establish  
1 14 a process for determining whether the department shall be the  
1 15 sole provider of the service or not.

1 16 b. ~~If~~ For services which the ~~department governor~~  
1 17 determines that ~~it~~ the department shall be the sole provider  
1 18 of ~~a~~ the service, the department shall establish, by rule, a  
1 19 customer council responsible for overseeing departmental  
1 20 operations with regard to the service provided to ensure that  
1 21 the department meets the needs of affected governmental  
1 22 entities and the citizens those entities serve. The rules  
1 23 adopted shall provide for, at a minimum, ~~for~~ the method of  
1 24 appointment of members to the council by governmental entities  
1 25 required to receive the service from the department, the  
1 26 procedure for resolving complaints concerning the service  
1 27 provided, and ~~for~~ the powers and duties of the council as it  
1 28 relates to the service provided, which shall include the  
1 29 authority of ~~approving, on an annual basis, business plans~~  
1 30 ~~submitted by the department for performance of the service,~~  
1 31 ~~the procedure for resolving complaints concerning the service~~  
1 32 ~~provided, and the procedure for setting to annually review,~~  
1 33 ~~negotiate, and determine the scope, levels of service, and~~  
1 34 rates for the service provided. The scope, levels of service,  
1 35 and rates determined by the customer council should be

2 1 mutually acceptable to the affected government entities, as  
2 2 represented by the customer council, and the department. The  
2 3 rules may also provide an impasse resolution mechanism to  
2 4 resolve disputes which may allow for the imposition of a  
2 5 temporary rate for the service provided for up to three months  
2 6 while the impasse is resolved. In addition, if the service to  
2 7 be provided may also be provided to the judicial branch and  
2 8 legislative branch, then the rules shall provide that the  
2 9 chief justice of the supreme court and the legislative council  
2 10 may, in their discretion, each appoint a member to the  
2 11 applicable customer council.

2 12 Sec. 3. Section 8A.121, subsection 3, Code 2005, is  
2 13 amended by striking the subsection.

2 14 Sec. 4. EFFECTIVE DATE. This Act, being deemed of  
2 15 immediate importance, takes effect upon enactment.

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