

**House Study Bill 104 - Introduced**

SENATE/HOUSE FILE \_\_\_\_\_  
BY (PROPOSED DEPARTMENT OF  
HOMELAND SECURITY AND  
EMERGENCY MANAGEMENT BILL)

**A BILL FOR**

1 An Act relating to emergency telephone systems including next  
2 generation 911 systems and public safety answering points.  
3 BE IT ENACTED BY THE GENERAL ASSEMBLY OF THE STATE OF IOWA:

unofficial

1 Section 1. Section 34A.2, subsection 17, Code 2025, is  
2 amended to read as follows:

3 17. ~~"Next generation 911 network service provider"~~ "Next  
4 generation 911 core service provider" means a vendor or vendors  
5 selected by the department of homeland security and emergency  
6 management to provide next generation 911 network functionality.

7 Sec. 2. Section 34A.7A, subsection 2, paragraph b,  
8 subparagraph (2), unnumbered paragraph 1, Code 2025, is amended  
9 to read as follows:

10 The amount allocated under this paragraph "b" shall be ~~sixty~~  
11 fifty-five percent of the total amount of surcharge generated per  
12 calendar quarter allocated as follows:

13 Sec. 3. Section 34A.7A, subsection 2, paragraph b, Code 2025,  
14 is amended by adding the following new subparagraph:

15 NEW SUBPARAGRAPH. (4) Notwithstanding subparagraph (2), the  
16 amount allocated under this paragraph "b" shall be forty-six  
17 percent until completion of phase 1 and phase 2 of the next  
18 generation 911 transition as described in 47 C.F.R. pt. 9,  
19 subpt. J. This subparagraph is repealed upon completion of phase  
20 1 and phase 2 of the next generation 911 transition as described  
21 in 47 C.F.R. pt. 9, subpt. J. The department shall notify the  
22 Iowa Code editor upon the occurrence of this condition.

23 Sec. 4. Section 34A.7A, subsection 2, paragraph d,  
24 subparagraph (1), Code 2025, is amended to read as follows:

25 (1) The program manager shall reimburse next generation 911  
26 ~~network~~ core service providers, 911 call processing equipment  
27 providers, and 911 call transport providers, ~~and third-party~~  
28 ~~911 automatic location identification database providers~~ on  
29 a calendar quarterly basis for the costs of maintaining and  
30 upgrading the next generation 911 network functionality, 911  
31 call processing equipment, and 911 call transport from the next  
32 generation 911 network to public safety answering points and from  
33 the wireless originating service provider network to the next  
34 generation 911 network, ~~and the automatic location identification~~  
35 ~~database.~~

1 Sec. 5. Section 34A.7A, subsection 2, paragraph f,  
2 subparagraph (1), subparagraph division (a), Code 2025, is  
3 amended by striking the subparagraph division.

4 Sec. 6. Section 34A.8, Code 2025, is amended to read as  
5 follows:

6 **34A.8 Local exchange service information — penalty.**

7 1. A local exchange service provider shall furnish to the  
8 next generation 911 ~~network~~ core service provider, designated by  
9 the department of homeland security and emergency management, all  
10 names, addresses, and telephone number information concerning its  
11 subscribers ~~which~~ that will be served by the next generation  
12 911 network and shall periodically update the local exchange  
13 service information. The 911 service provider shall furnish  
14 the addresses and telephone number information received from the  
15 local exchange service provider to the director for use in the  
16 mass notification and emergency messaging system as defined in  
17 section 29C.2. The local exchange service provider shall receive  
18 as compensation for the provision of local exchange service  
19 information charges according to its tariffs on file with and  
20 approved by the Iowa utilities commission. The tariff charges  
21 shall be the same whether or not the local exchange service  
22 provider is designated as the next generation 911 ~~network~~ core  
23 service provider by the department of homeland security and  
24 emergency management.

25 2. a. Subscriber information remains the property of the  
26 local exchange service provider.

27 b. The director, program manager, joint 911 service board,  
28 local emergency management commission established pursuant to  
29 section 29C.9, the designated next generation 911 ~~network~~ core  
30 service provider, and the public safety answering point, and  
31 their agents, employees, and assigns, shall use local exchange  
32 service information provided by the local exchange service  
33 provider solely for the purposes of providing 911 emergency  
34 telephone service or providing related mass notification and  
35 emergency messaging services as described in section 29C.17A

1 utilizing only the subscriber's information, and local exchange  
2 service information shall otherwise be kept confidential. A  
3 person who violates this paragraph is guilty of a simple  
4 misdemeanor.

5 c. This chapter does not require a local exchange service  
6 provider to sell or provide its subscriber names, addresses,  
7 or telephone number information to any person other than the  
8 designated next generation 911 network core service provider.

9 Sec. 7. PUBLIC SAFETY ANSWERING POINT STUDY. The department  
10 of homeland security and emergency management shall study and  
11 make recommendations to the general assembly by January 1, 2026,  
12 regarding the following topics:

13 1. The concept of public safety answering point managed  
14 service where one or more public safety answering points could  
15 enter into an agreement with another public safety answering  
16 point or joint service board for the sharing of management,  
17 staffing, policies and procedures, and equipment and systems.

18 2. When the managed public safety answering point could  
19 operate at less than every hour of every day as needed while  
20 calls for the service area are answered by the managing public  
21 safety answering point.

22 3. Recommendations for funding arrangements and terminology  
23 for the managed public safety answering point and managing public  
24 safety answering point.

25 4. Identification of technical and operational considerations  
26 for public safety answering points entering into an agreement.

27 5. Identification of points where consolidation of systems  
28 and equipment are feasible.

29 Sec. 8. TRANSITION PROVISIONS.

30 1. It is the intent of this Act to implement the requirements  
31 of 47 C.F.R. pt. 9, subpt. J, to facilitate the transition to  
32 next generation 911 by originating service providers.

33 2. To further the development of the next generation 911  
34 network in the state, the department of homeland security  
35 and emergency management is directed to work with the Iowa

1 communications network to procure and implement new internet  
2 protocol routers for ingress by local exchange providers in a  
3 fashion that ensures modernization, redundancy, and resiliency of  
4 the next generation 911 network. Upon completion, the department  
5 of homeland security and emergency management shall notify the  
6 current legacy 911 selective router provider to decommission the  
7 existing legacy 911 selective routers.

8 3. Between the effective date of this Act and June 30, 2026,  
9 the department of homeland security and emergency management  
10 shall begin the process of preparing to fund wireline cost  
11 recovery. During this time period, the responsibility to fund  
12 wireline cost recovery shall remain with the joint 911 service  
13 board where applicable and as current practice exists immediately  
14 prior to the effective date of this Act.

15 4. Beginning July 1, 2026, and continuing until a valid  
16 phase 1 request is in place as described in 47 C.F.R. pt. 9,  
17 subpt. J, wireline cost recovery shall be the responsibility of  
18 the department of homeland security and emergency management.  
19 The responsibility to fund wireline cost recovery once a valid  
20 phase 1 request is in place shall follow the procedures set forth  
21 in 47 C.F.R. pt. 9, subpt. J.

22 EXPLANATION

23 The inclusion of this explanation does not constitute agreement with  
24 the explanation's substance by the members of the general assembly.

25 This bill relates to emergency telephone systems by  
26 implementing federal rules regarding next generation 911 systems  
27 and requiring a study on public safety answering points.

28 Under current law, the joint 911 service boards are allocated  
29 60 percent of the funds generated by the emergency communications  
30 service surcharge each quarter. The bill decreases this  
31 allocation to 46 percent until the completion of phase 1 and  
32 phase 2 of the next generation 911 transition as referenced in  
33 47 C.F.R. pt. 9, subpt. J, at which point, the percent of funds  
34 generated by the emergency communications service surcharge each  
35 quarter allocated by the program manager to joint 911 service

1 boards shall increase to 55 percent.

2 The bill changes the defined term "next generation 911 network  
3 service provider" to "next generation 911 core service provider"  
4 and makes corresponding changes of the term throughout the  
5 chapter.

6 Under current law, moneys collected due to the imposition of  
7 the emergency communications service surcharge are deposited in  
8 the 911 emergency communications fund. Moneys remaining in the  
9 911 emergency communications fund after paying all obligations  
10 may first be used to provide grants to public safety answering  
11 points agreeing to consolidate. The bill eliminates this  
12 distribution option.

13 The bill creates transition provisions in order to implement  
14 47 C.F.R. pt. 9, subpt. J. In a corresponding order, the  
15 federal communications commission stated that the purposes  
16 of the regulations are to expedite the transition to next  
17 generation 911, to help ensure the nation's 911 system functions  
18 effectively, and to support the deployment of advanced 911  
19 capabilities. The order defines responsibilities and sets  
20 deadlines for originating service providers to implement next  
21 generation 911 capabilities on their networks and deliver 911  
22 calls to next generation 911 systems.

23 The bill directs the department of homeland security  
24 and emergency management (department) to work with the Iowa  
25 communications network to procure and implement new internet  
26 protocol routers to improve the next generation 911 network.  
27 Once the department completes implementation of the new routers,  
28 the bill directs the current router provider to decommission the  
29 existing routers.

30 The bill directs the department, between the effective date of  
31 the bill and June 30, 2026, to begin the process of preparing to  
32 fund wireline cost recovery. During that time, joint 911 service  
33 boards shall fund wireline cost recovery as applicable. The bill  
34 states that wireline cost recovery will be the responsibility of  
35 the department from July 1, 2026, until a valid phase 1 request

1 is in place as described in 47 C.F.R. pt. 9, subpt. J. The  
2 responsibility to fund wireline cost recovery once a valid phase  
3 1 request is in place follows the procedures set forth in 47  
4 C.F.R. pt. 9, subpt. J.

5 The bill directs the department to study multiple topics  
6 concerning public safety answering points (PSAPs) and make  
7 recommendations to the general assembly by January 1, 2026. The  
8 topics include the concept of PSAP managed service where one  
9 or more PSAP could enter into an agreement with another PSAP  
10 or joint service board for the sharing of management, staffing,  
11 policies and procedures, and equipment and systems; when the  
12 managed PSAP could operate at less than every hour of every  
13 day as needed while calls for the service area are answered  
14 by the managing PSAP; funding arrangements and terminology for  
15 the managed PSAP and managing PSAP; technical and operational  
16 considerations for PSAPs entering into an agreement; and points  
17 where consolidation of systems and equipment are feasible.