HOUSE FILE 2317 BY COMMITTEE ON HEALTH AND HUMAN SERVICES

(SUCCESSOR TO HF 537)

A BILL FOR

An Act relating to the requirements for authorized electronic
 monitoring in nursing facilities, and providing penalties.
 BE IT ENACTED BY THE GENERAL ASSEMBLY OF THE STATE OF IOWA:

1 Section 1. NEW SECTION. 135C.49 Definitions.

2 As used in this subchapter, unless the context otherwise 3 requires:

4 1. "Electronic monitoring" means the placement and use
5 of an electronic monitoring device by a resident or resident
6 representative in the resident's room in accordance with this
7 subchapter.

8 2. "Electronic monitoring device" means a video camera that 9 livestream broadcasts video only that is placed in a resident's 10 room and is used to monitor the resident or activities in the 11 room. "Electronic monitoring device" does not include video 12 phone calls or video conferencing where a resident either 13 initiates or joins a call or conference.

14 3. "Resident" means an individual admitted to a nursing 15 facility in a manner prescribed in section 135C.23.

16 4. "Resident representative" means one of the following in 17 the order of priority listed, to the extent the person may 18 reasonably be identified and located:

19 a. The guardian of the resident if one has been appointed 20 pursuant to chapter 633.

21 b. The attorney in fact designated to make treatment
22 decisions for the resident in accordance with chapter 144B.

23 Sec. 2. <u>NEW SECTION</u>. 135C.50 Electronic monitoring. 24 1. A resident, or a resident representative when acting 25 on behalf of a resident, may conduct electronic monitoring 26 of the resident's room through the use of an electronic 27 monitoring device placed in the resident's room pursuant to 28 this subchapter.

29 2. A nursing facility or resident of the nursing facility 30 shall not engage in electronic monitoring or the use of 31 electronic monitoring devices in a resident's room without the 32 written permission of the nursing facility and the written 33 consent of the resident or resident representative when 34 consenting on behalf of a resident.

35 3. Nothing in this section precludes the use of electronic

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1 monitoring otherwise allowed by law.

2 Sec. 3. <u>NEW SECTION</u>. 135C.51 Consent to electronic 3 monitoring.

4 1. Except as otherwise provided in this subchapter, 5 a resident must consent to electronic monitoring in the 6 resident's room in writing on a notification and consent 7 form prescribed by the department. If the resident has 8 not affirmatively objected to electronic monitoring and 9 the resident's health care professional determines that the 10 resident lacks the ability to understand and appreciate the 11 nature and consequences of electronic monitoring, the resident 12 representative may consent on behalf of the resident. For 13 purposes of this subsection, a resident affirmatively objects 14 when the resident orally, visually, or through the use of 15 auxiliary aids or services declines electronic monitoring. The 16 resident's response shall be documented on the notification and 17 consent form.

18 2. Prior to a resident representative consenting on behalf 19 of a resident, the resident shall be asked if the resident 20 wants electronic monitoring to be conducted. The resident 21 representative shall explain all of the following to the 22 resident:

a. The type of electronic monitoring device to be used. *b.* The standard conditions or restrictions that may be
placed on the electronic monitoring device's use including as
specified in the list of standard conditions or restrictions
contained in the notification and consent form completed by the
resident as provided in section 135C.55.

29 c. The resident's ability to decline all electronic 30 monitoring.

31 3. A resident, or resident representative when consenting 32 on behalf of the resident, shall consent to electronic 33 monitoring with the standard conditions or restrictions 34 contained in the notification and consent form completed by the 35 resident as provided in section 135C.55.

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4. A nursing facility employee may be present to witness
 the completion of the written notification and consent form
 and to answer any questions relating to conducting electronic
 monitoring in a resident's room.

5 Sec. 4. <u>NEW SECTION</u>. 135C.52 Consent to electronic 6 monitoring — shared room.

7 l. If a resident resides in a shared room, all of the 8 following shall apply:

9 a. The resident, or resident representative, as applicable, 10 shall request and obtain the written consent on the 11 notification and consent form of any existing roommate residing 12 in the shared room, prior to initiating electronic monitoring 13 in the resident's room.

14 b. The resident, or resident representative, as applicable, 15 who is currently conducting electronic monitoring in the 16 resident's room, shall immediately remove or disable an 17 electronic monitoring device prior to a new roommate moving 18 into a shared room, and shall not resume electronic monitoring 19 unless the resident or resident representative requests 20 and obtains written consent on the notification and consent 21 form, of the new roommate or the new roommate's resident 22 representative.

2. a. An existing or new roommate, or the roommate's
24 resident representative, as applicable, shall have thirty
25 calendar days from receipt of the request for consent to
26 electronic monitoring to complete the notification and consent
27 form.

b. Failure of an existing or new roommate, or the roommate's resident representative, to complete the notification and consent form within the thirty-calendar-day period, shall le considered an affirmative objection to the initiating or resuming of electronic monitoring, and the resident or resume are resident's representative shall not initiate or resume electronic monitoring in the resident's room.

35 3. After obtaining an existing or new roommate's, or the

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1 roommate's resident representative's signed notification 2 and consent form and submitting the form to the nursing 3 facility as required under section 135C.54, the resident or 4 resident representative may initiate or resume electronic 5 monitoring of the resident's room only after the expiration of 6 a thirty-calendar-day waiting period commencing on the date 7 the signed notification and consent form is submitted to the 8 nursing facility.

9 4. The resident, the existing or new roommate, the 10 resident's resident representative, or the roommate's resident 11 representative, as applicable, may withdraw consent to 12 electronic monitoring at any time and the withdrawal of consent 13 shall be documented on the original notification and consent 14 form.

15 Sec. 5. <u>NEW SECTION</u>. 135C.53 Refusal of roommate to consent 16 — accommodations.

17 1. If a resident is residing in a shared room, and the 18 resident or resident representative, when acting on behalf of 19 the resident, wants to initiate or resume electronic monitoring 20 but an existing or new roommate refuses to consent to the 21 electronic monitoring as required under section 135C.52, the 22 nursing facility shall make a reasonable attempt to accommodate 23 the resident or resident representative who wants to conduct 24 electronic monitoring.

25 2. A nursing facility has met the requirement to make 26 a reasonable attempt to accommodate a resident or resident 27 representative who wants to initiate or resume electronic 28 monitoring under subsection 1 when, upon notification of the 29 nursing facility by a resident or resident representative 30 that an existing or new roommate has refused to consent to 31 electronic monitoring in the shared room, the nursing facility 32 offers to move the resident or roommate to another shared room 33 that is available at the time of the request that accommodates 34 the resident or roommate.

35 3. If a resident chooses to reside in a private room in

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1 order to accommodate the use of an electronic monitoring 2 device, the resident shall be subject to the private room rate. 3 4. If a nursing facility is unable to accommodate a 4 resident's request to conduct electronic monitoring under this 5 section, the nursing facility shall reevaluate the request 6 periodically until the request is fulfilled.

7 Sec. 6. <u>NEW SECTION</u>. 135C.54 Notice and consent form 8 submitted to nursing facility.

Electronic monitoring of a resident's room may be 9 1. 10 conducted only after all of the following conditions are met: (1) If the resident resides in a private room, the 11 a. 12 resident, or the resident representative when acting on behalf 13 of the resident, completes a notification and consent form and 14 submits the signed and completed form to the nursing facility. 15 (2)If the resident resides in a shared room, the resident 16 or the resident representative when acting on behalf of 17 the resident, and any roommate or the roommate's resident 18 representative, completes notification and consent forms and 19 submit the signed and completed forms to the nursing facility. Any required waiting period prior to the initiating or 20 b. 21 resuming of electronic monitoring has expired.

22 2. Upon receipt of any required, completed notification 23 and consent form, the nursing facility shall place a copy of 24 the form in the resident's file and a copy of the form in any 25 roommate's file. The nursing facility shall provide a copy 26 of any notification and consent form received to the resident 27 and the resident's roommate, or to the resident's resident 28 representative or the roommate's resident representative, as 29 applicable.

30 3. If a resident or roommate, or the resident representative 31 or roommate's resident representative if the representative 32 is consenting on behalf of the resident or roommate, chooses 33 to withdraw consent to electronic monitoring, the nursing 34 facility shall make available the original notification and 35 consent form so that the original form may be updated. Upon

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1 receipt of the updated original form, the nursing facility
2 shall place a copy of the updated form in the resident's file.
3 The nursing facility shall provide a copy of the updated form
4 to the resident and the resident's roommate or to the resident
5 representative or roommate's resident representative, as
6 applicable.

4. If a new roommate, or the new roommate's resident 8 representative when consenting on behalf of the new roommate, 9 does not consent to electronic monitoring and submit a 10 completed notification and consent form to the nursing 11 facility, and the resident or resident representative 12 conducting the electronic monitoring does not remove or disable 13 an existing electronic monitoring device, the nursing facility 14 shall provide the resident or the resident representative, as 15 applicable, a twenty-four-hour notice to remove or disable the 16 electronic monitoring device. If the device is not removed 17 or disabled within twenty-four hours of notification to the 18 resident or resident representative, the nursing facility may 19 disable or remove the electronic monitoring device.

5. If an existing roommate, or the existing roommate's resident representative when withdrawing consent on behalf of existing roommate, submits an updated notification and consent form withdrawing consent and the resident or resident representative conducting electronic monitoring does not remove or disable the electronic monitoring device, the nursing facility shall provide the resident or resident representative a twenty-four-hour notice to remove or disable the electronic monitoring device. If the device is not removed or disabled within twenty-four hours of notification to the resident or resident representative, the nursing facility may disable or remove the electronic monitoring device.

32 Sec. 7. <u>NEW SECTION</u>. 135C.55 Notification and consent form 33 requirements.

The notification and consent form completed by the
 resident shall include, at a minimum, all of the following

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l information:

a. The resident's signed consent to electronic monitoring or
the signature of the resident representative, if applicable.
If a resident representative signs the notification and consent
form, the form shall document all of the following:

6 (1) The date the resident was asked if the resident wants7 electronic monitoring to be conducted.

8 (2) The name of any person present when the resident was9 asked.

10 (3) An acknowledgment that the resident did not 11 affirmatively object.

(4) The source of authority allowing the resident
representative to sign the notification and consent form on the
resident's behalf, including any court order, as applicable. *b*. The resident's roommate's signed consent or the signature
of the roommate's resident representative, if applicable. If a
roommate's resident representative signs the notification and
consent form, the form shall document all of the following:
(1) The date the roommate was asked if the roommate wants

20 electronic monitoring to be conducted.

21 (2) The name of any person present when the roommate was 22 asked.

23 (3) An acknowledgment that the roommate did not 24 affirmatively object.

(4) The source of authority allowing the resident
representative to sign the notification and consent form on the
roommate's behalf, including any court order, as applicable. *c.* The type of electronic monitoring device to be used. *d.* Any installation needs, such as mounting a device to a
wall or ceiling, and the costs associated with installation
and use, which are to be paid by the resident or the resident
representative, and the resident's liability for potential
damage and repairs due to installation.

34 e. Fourteen days' notice of the proposed date of35 installation for scheduling purposes.

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f. A copy of any contract for maintenance of the electronic
 2 monitoring device by a commercial entity.

3 g. A list of standard conditions or restrictions for the use 4 of the electronic monitoring device including but not limited 5 to all of the following:

6 (1) Prohibiting audio recording.

7 (2) Prohibiting video recording.

8 (3) Turning off the electronic monitoring device or
9 blocking the lens of the electronic monitoring device for the
10 duration of an exam or procedure by a health care professional.

11 (4) Turning off the electronic monitoring device or 12 blocking the lens of the electronic monitoring device while 13 dressing or bathing is performed.

14 (5) Turning off the electronic monitoring device for 15 the duration of a visit with a spiritual adviser, ombudsman, 16 attorney, financial planner, intimate partner, or other 17 visitor.

18 (6) Prohibiting drop-in video access.

19 (7) Requiring visual verification when the electronic 20 monitoring device is in use.

21 (8) Requiring conspicuously visible placement of the22 electronic monitoring device inside the resident's room.

(9) Prohibiting the electronic monitoring device from being24 placed outside the resident's living quarters.

25 h. A signature box to document if the resident or roommate 26 withdraws consent.

A nursing facility shall make the notification and
 consent form available to residents and inform residents of the
 option to conduct electronic monitoring of the resident's room.

30 Sec. 8. <u>NEW SECTION</u>. 135C.56 Cost and installation. 31 1. A resident who chooses to conduct electronic monitoring 32 shall do so at the resident's own expense, including payment 33 of any purchase, installation, maintenance, removal costs, and 34 costs for returning the resident's room to preinstallation 35 condition.

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If a resident chooses to place an electronic monitoring
 device that uses internet technology for visual monitoring, the
 resident shall be responsible for contracting with an internet
 service provider.

5 3. The nursing facility shall make a reasonable attempt to 6 accommodate the resident's installation needs.

4. All electronic monitoring device installations and
8 supporting services shall comply with all applicable building
9 codes.

10 5. A nursing facility shall not charge a resident a fee 11 for the costs of electricity used by the electronic monitoring 12 device.

13 Sec. 9. <u>NEW SECTION</u>. 135C.57 Notice to visitors.
14 1. If electronic monitoring is being conducted, a nursing
15 facility shall post a sign at each nursing facility entrance
16 accessible to visitors that states "Electronic monitoring
17 devices may be present in the rooms of residents to observe
18 persons and activities".

19 2. A nursing facility shall post a sign clearly and 20 conspicuously at the entrance to a resident's room where 21 electronic monitoring is being conducted. The notice shall 22 state "This room is electronically monitored".

3. The nursing facility is responsible for installing and24 maintaining the signage required in this section.

25 Sec. 10. <u>NEW SECTION</u>. 135C.58 Obstruction of electronic 26 monitoring devices.

27 A person shall not knowingly hamper, obstruct, tamper 28 with, or destroy an electronic monitoring device placed in 29 a resident's room without the permission of the resident or 30 resident representative, as applicable.

31 Sec. 11. <u>NEW SECTION</u>. 135C.59 Immunity from liability — 32 licensee discipline — inadmissibility of recordings.

A nursing facility is not civilly or criminally liable
for the disclosure of an unlawful recording captured by an
electronic monitoring device.

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2. A nursing facility is not civilly or criminally liable
 2 for a violation of a resident's right to privacy arising out
 3 of any electronic monitoring conducted in accordance and in
 4 compliance with this subchapter.

5 3. The resident and resident representative, as applicable, 6 are responsible for complying with local, state, and federal 7 privacy laws and for firewall protections to prevent images 8 that may violate obscenity laws from being inadvertently shown 9 on the internet via the electronic monitoring device.

10 4. A nursing facility that knowingly violates this 11 subchapter shall be subject to licensee discipline.

12 5. If a resident fails to comply with the nursing facility 13 policies and residency agreement relating to the use of an 14 electronic monitoring device, nursing facility staff may 15 report the failure to the office of long-term care ombudsman 16 and law enforcement, as applicable. Continued failure by a 17 resident to comply with such nursing facility policies and 18 residency agreement may constitute grounds for termination of a 19 resident's residency agreement.

6. Audio or video recordings obtained in violation of this
21 chapter are inadmissible in a regulatory or other disciplinary
22 proceeding.

23 Sec. 12. NEW SECTION. 135C.60 Resident protections.

24 1. A nursing facility shall not do any of the following: 25 a. Refuse to admit a potential resident or remove a resident 26 because the nursing facility disagrees with the potential 27 resident's or the resident's decisions regarding electronic 28 monitoring, whether the decision is made by a resident or a 29 resident representative acting on behalf of the resident. 30 Retaliate or discriminate against any resident for b. 31 consenting or refusing to consent to electronic monitoring. 32 C. Prevent the placement or use of an electronic monitoring 33 device by a resident who has provided the nursing facility 34 with any notification and consent form as required under this 35 subchapter.

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2. Any contractual provision prohibiting, limiting,
 2 or otherwise modifying the rights and obligations in this
 3 subchapter is contrary to public policy and is void and
 4 unenforceable.

5 Sec. 13. <u>NEW SECTION</u>. 135C.61 Report to the department. 6 A nursing facility shall report to the department, during 7 the nursing facility's recertification survey, the number of 8 electronic monitoring device notification and consent forms 9 received by the nursing facility.

10 Sec. 14. Section 633.635, subsection 3, Code 2024, is
11 amended by adding the following new paragraph:

<u>NEW PARAGRAPH</u>. *d*. Consenting to electronic monitoring
 conducted in accordance with chapter 135C.

14 Sec. 15. DIRECTIVE TO DEPARTMENT OF INSPECTIONS, APPEALS, 15 AND LICENSING. The department of inspections, appeals, and 16 licensing shall prescribe by rule pursuant to chapter 17A the 17 notification and consent form described in this Act, and shall 18 make the form available on the department's internet site.

19 Sec. 16. CODE EDITOR DIRECTIVE. The Code editor may codify 20 the provisions of this Act as a new subchapter of chapter 135C 21 entitled "Electronic Monitoring".

22

EXPLANATION

23The inclusion of this explanation does not constitute agreement with24the explanation's substance by the members of the general assembly.

25 This bill provides for authorized electronic monitoring in 26 nursing facilities.

The bill provides that a nursing facility resident or a resident representative, as applicable, may conduct electronic monitoring of the resident's room through the use of electronic monitoring devices placed in the resident's room pursuant to the bill. The bill specifies the consents that must be obtained for a resident to conduct electronic monitoring in the resident's room, including from any roommate; the process to he followed if a roommate refuses to consent; the provision of notification to the nursing facility; the notification and

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1 consent form requirements; the responsibility for costs and 2 installation relating to the electronic monitoring; notice 3 to visitors; prohibited obstruction of electronic monitoring 4 devices; immunity from liability, licensee discipline, and 5 inadmissibility of recordings related to violations of the 6 bill; resident protections; and reporting requirements. The 7 bill also directs the department of inspections and appeals 8 to prescribe the notification and consent form described in 9 the bill and to make the form available on the department's 10 internet site.

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