# House File 258 - Introduced

HOUSE FILE 258
BY COMMITTEE ON COMMERCE

(SUCCESSOR TO HSB 113)

## A BILL FOR

- 1 An Act relating to the financial exploitation of designated
- 2 eligible adults, and making an appropriation.
- 3 BE IT ENACTED BY THE GENERAL ASSEMBLY OF THE STATE OF IOWA:

- 1 Section 1. Section 502.607, subsection 2, Code 2021, is
- 2 amended by adding the following new paragraph:
- 3 NEW PARAGRAPH. g. A record obtained by the administrator or
- 4 by law enforcement under section 502.809.
- 5 Sec. 2. Section 502.607, subsection 3, Code 2021, is amended
- 6 to read as follows:
- 7 3. Administrator discretion to disclose. If disclosure
- 8 is for the purpose of a civil, administrative, or criminal
- 9 investigation, action, or proceeding or to a person specified
- 10 in section 502.608, subsection 1, the administrator may
- 11 disclose a record obtained in connection with an audit or
- 12 inspection under section 502.411, subsection 4, or a record
- 13 obtained in connection with an investigation under section
- 14 502.602 or section 502.809.
- 15 Sec. 3. NEW SECTION. 502.801 Definitions.
- 16 For purposes of this article, unless the context otherwise
- 17 requires:
- 18 1. "Eligible adult" means any of the following:
- 19 a. A person sixty-five years of age or older.
- 20 b. A dependent adult as defined in section 235B.2.
- 21 2. "Financial exploitation" means any act or omission taken
- 22 by a person to wrongfully and knowingly deprive an eligible
- 23 adult of money, assets, or property, or to obtain control over
- 24 or otherwise use, convert, or divert the benefits, property,
- 25 resources, or assets of the eligible adult by intimidation,
- 26 deception, coercion, fraud, extortion, or undue influence.
- 27 3. "Permissible third party" means any of the following:
- 28 a. A person the eligible adult previously designated to
- 29 receive the notification described in section 502.804.
- 30 b. A person otherwise permitted to receive the notification
- 31 described in section 502.804 by any state or federal law or any
- 32 rule issued by the financial industry regulatory authority.
- 33 4. "Qualified individual" means any of the following:
- 34 a. An agent who has received training pursuant to section
- 35 502.808.

- 1 b. An investment adviser representative who has received
- 2 training pursuant to section 502.808.
- 3 c. A person who has received training pursuant to
- 4 section 502.808 and who serves in a supervisory, compliance,
- 5 senior investor protection, or legal capacity for any of the
- 6 following:
- 7 (1) A broker-dealer.
- 8 (2) An investment adviser.
- 9 Sec. 4. NEW SECTION. 502.802 Notification to administrator.
- 10 If a broker-dealer, investment adviser, or qualified
- 11 individual reasonably believes financial exploitation of
- 12 an eligible adult has occurred, has been attempted, or is
- 13 being attempted, the broker-dealer, investment adviser, or
- 14 qualified individual may promptly notify the administrator.
- 15 The administrator may adopt rules regarding the form and manner
- 16 of the notification under this section.
- 17 Sec. 5. NEW SECTION. 502.803 Notification to administrator
- 18 immunity.
- 19 A broker-dealer, investment adviser, or qualified individual
- 20 who, acting reasonably and in good faith, makes a disclosure
- 21 of information to the administrator pursuant to this article
- 22 shall be immune from administrative or civil liability that
- 23 might otherwise arise from such disclosure or for any failure
- 24 to notify the eligible adult of the disclosure. Other than
- 25 matters related to the reporting of the financial exploitation
- 26 of an eligible adult pursuant to this section, this section
- 27 shall not abrogate or modify any existing statutory or common
- 28 law privileges or immunities.
- 29 Sec. 6. NEW SECTION. 502.804 Notification to permissible
- 30 third party.
- 31 1. If a broker-dealer, investment adviser, or qualified
- 32 individual reasonably believes financial exploitation of
- 33 an eligible adult has occurred, has been attempted, or is
- 34 being attempted, the broker-dealer, investment adviser, or
- 35 qualified individual may notify a permissible third party. The

jda/rn

- 1 administrator may adopt rules regarding the form and manner of
- 2 the notification under this section.
- 3 2. Broker-dealers, investment advisers, and qualified
- 4 individuals shall not notify a permissible third party the
- 5 broker-dealer, investment adviser, or qualified individual
- 6 reasonably suspects of financial exploitation or other abuse
- 7 of the eligible adult.
- 8 Sec. 7. NEW SECTION. 502.805 Notification to permissible
- 9 third party immunity.
- 10 A broker-dealer, investment adviser, or qualified individual
- 11 who, acting reasonably and in good faith, complies with section
- 12 502.804 shall be immune from any administrative or civil
- 13 liability that might otherwise arise from such disclosure.
- 14 Sec. 8. NEW SECTION. 502.806 Disbursements or transactions
- 15 delay.
- 16 l. If a broker-dealer, investment adviser, or qualified
- 17 individual reasonably believes a disbursement or transaction
- 18 will likely result in or contribute to the financial
- 19 exploitation of an eligible adult, the broker-dealer,
- 20 investment adviser, or qualified individual shall initiate an
- 21 internal review of the requested disbursement or transaction.
- 22 2. A broker-dealer or investment adviser may delay a
- 23 disbursement or transaction from an eligible adult's account or
- 24 an account on which an eligible adult is a beneficiary if all
- 25 of the following apply:
- 26 a. The broker-dealer, investment adviser, or qualified
- 27 individual reasonably believes, after initiating the internal
- 28 review referenced in subsection 1, that the requested
- 29 disbursement or transaction will likely result in or contribute
- 30 to the financial exploitation of an eligible adult.
- 31 b. Immediately, but in no event more than two business
- 32 days after the disbursement or transaction is delayed,
- 33 the broker-dealer or investment adviser provides written
- 34 notification of the delay and the reason for the delay to
- 35 all persons authorized to transact business on the account.

- 1 Broker-dealers, investment advisers, and qualified individuals
- 2 shall not notify a person authorized to transact business
- 3 on the account if the broker-dealer, investment adviser,
- 4 or qualified individual reasonably believes the person
- 5 has committed financial exploitation, attempted financial
- 6 exploitation, or other abuse of the eligible adult.
- c. Immediately, but in no event more than two business
- 8 days after the disbursement or transaction is delayed, the
- 9 broker-dealer or investment adviser notifies the administrator
- 10 of the delay and provides to the administrator the reason
- 11 for the delay, including the results of the internal review
- 12 referenced in subsection 1.
- 13 d. The broker-dealer or investment adviser continues
- 14 the internal review of the suspected or attempted financial
- 15 exploitation of the eligible adult, as necessary, and provides
- 16 the administrator with updates upon request.
- 3. Any delay of a disbursement or transaction authorized by
- 18 this section will expire upon the first to occur of any of the
- 19 following:
- 20 a. A determination by the broker-dealer or investment
- 21 adviser that the disbursement or transaction will not result in
- 22 or contribute to financial exploitation of the eligible adult.
- 23 b. Fifteen business days after the date on which the
- 24 broker-dealer or investment adviser first delayed disbursement
- 25 of the funds or transaction, unless the administrator requests
- 26 the broker-dealer or investment adviser to extend the delay,
- 27 in which case the delay shall expire no more than twenty-five
- 28 business days after the date on which the broker-dealer or
- 29 investment adviser first delayed the disbursement of the funds
- 30 or the transaction.
- 31 4. Notwithstanding subsection 3, upon the petition of
- 32 the administrator, the broker-dealer or investment adviser
- 33 who initiated the delay pursuant to this section, or another
- 34 interested party, a court of competent jurisdiction may enter
- 35 an order terminating, extending, or modifying the delay of the

- 1 disbursement or transaction and may order other protective
- 2 relief.
- 3 5. The administrator may adopt rules regarding the form and
- 4 manner of the notifications under this section.
- 5 Sec. 9. NEW SECTION. 502.807 Disbursements of transactions
- 6 delay immunity.
- 7 A broker-dealer or investment adviser who, acting reasonably
- 8 and in good faith, complies with section 502.806 shall be
- 9 immune from any administrative or civil liability that
- 10 might otherwise arise from such delay in a disbursement or
- 11 transaction.
- 12 Sec. 10. NEW SECTION. 502.808 Training requirements.
- 13 l. A broker-dealer or investment adviser shall provide
- 14 to its qualified individuals training appropriate to the job
- 15 responsibilities of a qualified individual. The training shall
- 16 include all of the following:
- 17 a. Instruction on how to identify the suspected or attempted
- 18 exploitation of an eligible adult, including common signs
- 19 indicating the financial exploitation of an eligible adult,
- 20 and how to provide notification regarding the suspected or
- 21 attempted exploitation of an eligible adult.
- 22 b. Instruction regarding privacy and confidentiality
- 23 requirements.
- 24 2. A broker-dealer or investment adviser shall provide
- 25 the training required by this section as soon as reasonably
- 26 practicable, but at least within one year after the date
- 27 the qualified individual begins employment with or becomes
- 28 affiliated or associated with a broker-dealer or investment
- 29 adviser.
- 30 3. The administrator may adopt rules specifying the content
- 31 and method of the training required by this section.
- 32 Sec. 11. NEW SECTION. 502.809 Records.
- 33 A broker-dealer or investment adviser shall provide access
- 34 to or copies of records that are relevant to the suspected
- 35 or attempted financial exploitation of an eligible adult to

- 1 the administrator, either as part of a notification to the
- 2 administrator pursuant to section 502.802, or upon the request
- 3 of the administrator. The records may include historical
- 4 records as well as records relating to the most recent
- 5 transactions that may comprise financial exploitation of an
- 6 eligible adult. The administrator may share the records with
- 7 law enforcement if the administrator determines it is necessary
- 8 or appropriate in the public interest and for the protection
- 9 of the eligible adult. All records made available to the
- 10 administrator or law enforcement pursuant to this section
- 11 shall be considered confidential public records under chapter
- 12 22 and shall not be available for examination by the public
- 13 pursuant to section 22.2. Nothing in this section shall limit
- 14 or otherwise impede the authority of the administrator or law
- 15 enforcement to access or examine the books and records of
- 16 broker-dealers and investment advisers as otherwise provided
- 17 by law.
- 18 Sec. 12. NEW SECTION. 502.810 Financial exploitation —
- 19 appropriation.
- 20 1. For the fiscal year beginning July 1, 2021, and each
- 21 fiscal year thereafter, there is appropriated from the
- 22 department of commerce revolving fund created in section 546.12
- 23 to the insurance division seventy-five thousand dollars for
- 24 the sole and exclusive purpose of investigating complaints
- 25 and notifications related to financial exploitation of
- 26 eligible adults. The insurance division shall use the funds
- 27 appropriated under this subsection for one full-time equivalent
- 28 position.
- 29 2. Notwithstanding section 8.33, moneys appropriated in
- 30 this section that remain unencumbered or unobligated at the
- 31 close of the fiscal year shall not revert but shall remain
- 32 available for expenditure for the purposes designated until the
- 33 close of the succeeding fiscal year.
- 34 Sec. 13. NEW SECTION. 502.811 Financial exploitation —
- 35 reporting.

- 1 Annually, on or before January 15 of each year, the insurance 2 division shall submit a report to the governor and the general 3 assembly concerning the notifications the insurance division 4 received related to the potential financial exploitation of 5 eligible adults, and the insurance division's investigation 6 of the notifications, during the preceding calendar year. 7 The report shall include the number of notifications the 8 insurance division received, the amount of time employees of 9 the insurance division spent investigating the notifications, 10 and the number of incidents of founded financial exploitation ll of eligible adults. 12 **EXPLANATION** 13 The inclusion of this explanation does not constitute agreement with the explanation's substance by the members of the general assembly. 14 15 This bill relates to the financial exploitation of persons 16 designated as eligible adults. The bill defines an eligible 17 adult as persons 65 years of age or older and certain dependent 18 adults as defined in Code section 235B.2. The bill authorizes broker-dealers, investment advisers, 19 20 and qualified individuals to notify the commissioner of 21 insurance if they reasonably believe financial exploitation

- 22 of an eligible adult has occurred, has been attempted,
- 23 or is being attempted. The bill provides immunity for
- 24 broker-dealers, investment advisers, and qualified individuals
- 25 from administrative or civil liability incurred or imposed as
- 26 a result of this notification or as a result of any failure to
- 27 alert the eligible adult of the notification.
- The bill allows broker-dealers, investment advisers, and 28
- 29 qualified individuals to notify permissible third parties
- 30 if they reasonably believe financial exploitation of an
- 31 eligible adult has occurred, has been attempted, or is
- 32 being attempted. The bill similarly provides immunity for
- 33 broker-dealers, investment advisers, and qualified individuals
- 34 from administrative or civil liability incurred or imposed as
- 35 a result of this notification.

```
1
      The bill prohibits broker-dealers, investment advisers,
 2 and qualified individuals from notifying a permissible third
 3 party if the broker-dealer, investment adviser, or qualified
 4 individual reasonably suspects the permissible third party of
 5 financial exploitation or other abuse of the eligible adult.
      The bill requires a broker-dealer, investment adviser,
 7 or qualified individual to initiate an internal review of a
 8 requested disbursement or transaction if the broker-dealer,
 9 investment adviser, or qualified individual reasonably believes
10 the disbursement or transaction will likely result in or
11 contribute to the financial exploitation of an eligible adult.
      The bill allows a broker-dealer or investment adviser
13 to delay a disbursement or transaction from an eligible
14 adult's account or an account on which an eligible adult is
15 a beneficiary if certain enumerated steps are followed.
16 bill also prohibits broker-dealers, investment advisers, and
17 qualified individuals from notifying a person authorized
18 to transact business on the eligible adult's account or an
19 account on which an eligible adult is a beneficiary if the
20 broker-dealer, investment adviser, or qualified individual
21 reasonably believes the person has committed financial
22 exploitation or other abuse of the eligible adult.
      The bill establishes when and under what conditions the
23
24 delay of the disbursement or transaction is to end.
25 provides immunity for broker-dealers and investment advisers
26 from administrative or civil liability incurred or imposed as
27 a result of the delay.
      The bill requires broker-dealers or investment advisers
28
29 to provide to qualified individuals training related to
30 identifying financial exploitation of eligible adults and
31 privacy and confidentiality requirements.
      The bill also requires broker-dealers and investment
33 advisers to provide the commissioner of insurance access to
34 and copies of records relevant to investigations of financial
35 exploitation of eligible adults in certain enumerated
```

- 1 circumstances. The bill authorizes the commissioner to
- 2 share the records with law enforcement when the administrator
- 3 determines it is necessary or appropriate in the public
- 4 interest and for the protection of the eligible adult. The
- 5 bill provides these records are considered confidential records
- 6 for purposes of Code chapter 22, and are not available for
- 7 examination under Code section 22.2.
- 8 The bill requires the insurance division of the department
- 9 of commerce to submit an annual report to the governor and the
- 10 general assembly that includes the number of notifications
- 11 the insurance division received related to the potential
- 12 financial exploitation of eligible adults, the amount of time
- 13 employees of the insurance division spent investigating the
- 14 notifications, and the number of incidents of founded financial
- 15 exploitation of eligible adults, during the preceding calendar 16 year.
- 17 The bill makes an appropriation from the commerce revolving
- 18 fund created in Code section 546.12 to the insurance division
- 19 of the department of commerce for the fiscal year beginning
- 20 July 1, 2021, and each year thereafter, for purposes of
- 21 investigating complaints and notifications related to financial
- 22 exploitation of eligible adults.