

**House File 11 - Introduced**

HOUSE FILE 11  
BY HUNTER

**A BILL FOR**

1 An Act relating to the provision of certain information for  
2 insureds regarding external review of health care services  
3 coverage decisions.

4 BE IT ENACTED BY THE GENERAL ASSEMBLY OF THE STATE OF IOWA:

1 Section 1. Section 514J.104, Code 2015, is amended by adding  
2 the following new subsection:

3 NEW SUBSECTION. 6. *a.* An insurance card issued by a health  
4 carrier for a health benefit plan providing for third-party  
5 payment or prepayment of health care services subject to this  
6 chapter shall contain the telephone number for a covered person  
7 to obtain more information regarding initiation of the external  
8 review process for adverse determinations or final adverse  
9 determinations under this chapter.

10 *b.* The telephone number for a covered person to obtain more  
11 information regarding initiation of the external review process  
12 under this chapter shall also be posted in a prominent place in  
13 the offices of health care professionals and in facilities.

14 EXPLANATION

15 The inclusion of this explanation does not constitute agreement with  
16 the explanation's substance by the members of the general assembly.

17 This bill amends Code section 514J.104, relating to notice  
18 provisions concerning the external review process available to  
19 individuals participating in a health benefit plan who receive  
20 a determination from their health insurance carrier that  
21 payment for a health care service that is a covered benefit has  
22 been denied, reduced, or terminated.

23 The bill adds a requirement that a telephone number allowing  
24 individuals to obtain more information about the external  
25 review process be printed on the individual's insurance  
26 card, and be posted in a prominent place in health care  
27 professionals' offices and in certain health care facilities.