SENATE FILE 250 BY JOCHUM

## A BILL FOR

An Act relating to long-term residential living options.
 BE IT ENACTED BY THE GENERAL ASSEMBLY OF THE STATE OF IOWA:

Section 1. Section 231C.1, subsection 2, paragraph b, Code

2 2011, is amended to read as follows: To establish standards for assisted living programs that 3 b. 4 allow flexibility in design which promotes a social model of 5 service delivery by focusing on independence, individual needs 6 and desires, and consumer-driven quality of service, and that 7 provide consumer protections to ensure program transparency, 8 oversight, and accountability. 9 Sec. 2. Section 231C.1, subsection 3, Code 2011, is amended 10 to read as follows: It is the intent of the general assembly that the 11 3. 12 department promote a social model for assisted living programs, 13 provide consistent standards and oversight to ensure protection 14 of consumers, and utilize a consultative process to assist with 15 compliance by assisted living programs. 16 Sec. 3. Section 231C.2, subsection 2, Code 2011, is amended 17 to read as follows: 2. a. "Assisted living" means the provision of a social 18 19 model of housing with services to three or more tenants in

20 which may:

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21 (1) The services offered include but are not limited to, at 22 a minimum, health-related care, or personal care, or both, and 23 may include assistance with instrumental activities of daily 24 living to three or more tenants. However, "assisted living" 25 does not include the provision of housing and assistance with 26 instrumental activities of daily living unless personal care or 27 health-related care is also offered.

28 (2) The housing is provided in a physical structure which
29 provides offers a homelike environment that balances individual
30 privacy with the benefits of social interaction.

31 (3) The social model provides an environment that supports 32 each tenant in maximizing the tenant's highest practicable 33 level of well-being through individualized, stimulating, and 34 purposeful activities; connections to and interaction with the

35 outside community; and other interventions that assist a tenant

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1 in maintaining optimal independence while delaying further
2 decline from any existing medical, cognitive, or functional
3 condition.

"Assisted living" also includes encouragement of family 4 b. 5 involvement, tenant self-direction, and tenant participation 6 in decisions that emphasize choice, dignity, privacy, 7 individuality, shared risk, and independence, commensurate 8 with the tenant's medical, cognitive, and functional status. 9 "Assisted living" includes the provision of housing and 10 assistance with instrumental activities of daily living only if 11 personal care or health-related care is also included. "Assisted living" includes twenty-four hours per day 12 C. 13 response staff to meet a tenant's scheduled and unscheduled or 14 unpredictable needs, commensurate with the tenant's medical, 15 cognitive, and functional status, in a manner that promotes 16 maximum dignity and independence and provides supervision, 17 safety, and security. d. "Assisted living" includes any entity that meets the 18 19 definition of assisted living under this subsection, whether 20 or not the entity represents the entity to the public as an 21 assisted living program or as a certified assisted living 22 program, including an entity that decertifies a program 23 but continues to provide housing and continues to be or 24 subsequently becomes the sole provider of assistance with 25 instrumental activities of daily living, personal care, or 26 health-related care, by whatever means employed or contracted, 27 including through a subsidiary, parent, or related corporation. Sec. 4. Section 231C.2, Code 2011, is amended by adding the 28 29 following new subsection: 30 2A. "Assisted living program" or "program" NEW SUBSECTION. 31 means an entity that provides assisted living. Sec. 5. Section 231C.3, subsection 1, paragraphs a and c, 32 33 Code 2011, are amended to read as follows: 34 a. Provisions to ensure, to the greatest extent possible, 35 the health, safety, and well-being and appropriate treatment

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1 of tenants. The rules shall establish quality and level of 2 care criteria and standards to ensure adequate and appropriate 3 care for tenants and consistent application of the criteria 4 and standards by programs. The criteria and standards shall 5 specify the types and levels of care that are required and 6 shall identify the specific medical, cognitive, and functional 7 needs of a tenant that are beyond the capacity of an assisted 8 living program level of care.

9 c. Standards for tenant initial and ongoing evaluation or 10 assessment, of and service plans, which may vary in accordance 11 with for tenants. The service plan shall specify the nature of 12 the services to be provided or to meet the individual needs of 13 the tenant as determined by the evaluation and assessment of 14 the medical, cognitive, and functional status of the tenant. 15 When a tenant needs personal care or health-related care, the A 16 preliminary service plan shall be developed prior to a tenant's 17 occupancy and updated within thirty days of occupancy and as 18 needed with necessitated by significant change, but not less 19 than annually.

20 Sec. 6. Section 231C.3, subsection 1, Code 2011, is amended 21 by adding the following new paragraphs:

NEW PARAGRAPH. e. (1) A uniform consumer disclosure statement. The purpose of the uniform consumer disclosure statement is to empower consumers, through a uniform description of the policies, environments, staffing, and services of assisted living programs, to effectively compare programs.

(2) The rules shall require that, at a minimum, the uniform 29 consumer disclosure statement provide all of the following 30 information: contact information for the program; the sources 31 of payment accepted; the types and level of care and services 32 provided by the program and specific criteria including 33 conditions that prohibit occupancy; the services provided 34 including but not limited to assistance with instrumental 35 activities of daily living, health-related care, personal

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1 care, environmental and social aspects of the program, dietary 2 services, medication-related services, and specialized care 3 or services; privacy options for dwelling units; the specific 4 criteria for discharge or transfer; staffing patterns and staff 5 qualifications and training requirements; and information about 6 tenants' rights.

7 (3) The rules shall require an assisted living program 8 to provide the disclosure statement to the department, to a 9 consumer upon request, and to a prospective tenant prior to 10 execution of an occupancy agreement.

11 (4) The rules shall require that any marketing materials 12 accurately reflect the information provided in the uniform 13 consumer disclosure statement.

Staffing requirements including but 14 NEW PARAGRAPH. f. 15 not limited to staff qualifications such as appropriate 16 professional licensure, education, skills, training, and 17 experience; requirements for and sources of initial and 18 continuing staff training; minimum age requirements for direct 19 care staff; and requirements to provide sufficient direct care 20 staff in number and qualifications to support each tenant's 21 needs as identified in the tenant's evaluation, occupancy 22 agreement, and service plan and to meet the twenty-four-hour 23 scheduled and unscheduled or unpredictable needs of all 24 tenants. The staffing requirements shall also provide that 25 direct care staff shall be trained or certified, as applicable 26 to the skill, in emergency procedures, basic first aid, 27 cardiopulmonary resuscitation, and the Heimlich maneuver.

<u>NEW PARAGRAPH</u>. g. Prohibition of guarantor agreements.
 <u>NEW PARAGRAPH</u>. h. Prohibition of transfer, involuntary
 transfer, or termination of tenancy based solely on source of
 payment, if the program accepts third-party payment.

32 <u>NEW PARAGRAPH</u>. *i*. Requirements regarding fees, costs, and 33 charges, which shall require that fees, costs, and charges be 34 reasonable; that periodic or annual automatic increases are 35 prohibited; and that prior to any increase in fees, costs,

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1 or charges the program must provide notice and specific,

2 documented justification for the increase to the tenant.

3 Sec. 7. Section 231C.3, subsection 3, Code 2011, is amended 4 to read as follows:

5 3. <u>a.</u> The owner or manager of a certified assisted living 6 program shall comply with the rules adopted by the department 7 for an assisted living program.

8 <u>b.</u> A person, including a governmental unit, that meets 9 the definition of assisted living pursuant to section 231C.2 10 shall be considered an assisted living program whether or not 11 the person represents the person to the public as an assisted 12 living program or as a certified assisted living program, and 13 shall not operate in this state unless and until the assisted 14 living program is certified pursuant to this chapter.

15 <u>c.</u> A person, including a governmental unit, shall not 16 represent an assisted living program to the public as an 17 assisted living program or as a certified assisted living 18 program unless and until the program is certified pursuant to 19 this chapter.

20 Sec. 8. Section 231C.3, subsection 4, paragraph a, Code 21 2011, is amended to read as follows:

a. Services provided by a certified assisted living program
to an individual tenant as specified in the occupancy agreement
and service plan may be provided directly by staff of the
assisted living program, or by individuals contracting with the
assisted living program to provide services, or by individuals
employed by the. A tenant or with whom the tenant contracts
may employ or contract with individuals to provide services
not specified in the occupancy agreement or service plan if
the services provided do not result in the tenant exceeding
occupancy criteria, the provision of services does not affect
the health or safety of other tenants, and the tenant agrees
to assume the responsibility and risk of the employment or the

35 Sec. 9. Section 231C.5, Code 2011, is amended to read as

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1 follows:

2 231C.5 Written occupancy agreement required.

1. <u>a.</u> An assisted living program shall not operate in this 4 state unless a written occupancy agreement, as prescribed in 5 subsection 2, is executed between the assisted living program 6 and each tenant or the tenant's legal representative, prior 7 to the tenant's occupancy, and unless the assisted living 8 program operates in accordance with the terms of the occupancy 9 agreement.

10 <u>b.</u> The assisted living program shall deliver to the 11 tenant or the tenant's legal representative a complete copy 12 of the occupancy agreement and all supporting documents and 13 attachments and shall deliver, at least thirty days prior 14 to any changes, a written copy of changes to the occupancy 15 agreement if any changes to the copy originally delivered are 16 subsequently made.

17 2. An assisted living program occupancy agreement shall 18 clearly describe the rights and responsibilities of the tenant 19 and the program. The occupancy agreement shall also include 20 but is not limited to inclusion of all of the following 21 information in the body of the agreement or in the supporting 22 documents and attachments:

*a.* A description of all fees, charges, and rates describing
tenancy and basic services covered, and any additional and
optional services and their related costs. <u>The occupancy</u>
<u>agreement shall also include the circumstances under which</u>
<u>fees, charges, or rates are subject to change, and the process</u>
<u>by which such changes are made including but not limited to</u>
<u>provision of timely notice and documented justification of any</u>
<u>such change to the tenants.</u>

31 b. (1) A statement regarding the impact of the fee 32 structure on third-party payments, and whether third-party 33 payments and resources are accepted by the assisted living 34 program.

35 (2) The occupancy agreement shall specifically include a

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1 statement regarding each of the following:

2 Whether the program requires disclosure of a tenant's (a) 3 personal financial information for occupancy or continued 4 occupancy. (b) Whether the program requires private payment for a 5 6 specified period of time as a prerequisite to acceptance of 7 third-party payment, and the time period so required, if any. 8 Specifically, the occupancy agreement shall include a statement 9 regarding whether the program accepts medical assistance as a 10 payment source for new tenants or existing tenants. (c) The program's policy regarding retention, transfer, 11 12 or involuntary transfer of a tenant following exhaustion of 13 private resources. Specifically, the occupancy agreement shall 14 include a statement regarding whether a tenant who exhausts 15 private resources is permitted to continue tenancy with medical 16 assistance as a source of payment. (d) The policy of the program regarding continuation of the 17 18 tenancy of an individual for whom a third party is responsible 19 for payment, if the program withdraws from participation in a 20 third-party payment program or is otherwise no longer eligible 21 for payment through the third party. 22 (e) Contact information for governmental agencies to assist 23 tenants in accessing third-party payment sources. 24 That if the program accepts third-party payment, (f) 25 the program is prohibited from transferring, involuntarily 26 transferring, or otherwise terminating tenancy based solely on 27 the tenant's source of payment. 28 The procedure followed for nonpayment of fees. C. 29 d. Identification of the party responsible for payment of 30 fees and identification of the tenant's legal representative, The occupancy agreement shall include a statement that 31 if anv. 32 the program is prohibited from utilizing guarantor agreements. 33 e. The term of the occupancy agreement. 34 f. A statement that the assisted living program shall notify 35 the tenant or the tenant's legal representative, as applicable,

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1 in writing at least thirty days prior to any change being made
2 in the occupancy agreement with the following exceptions:

3 (1) When the tenant's health status or behavior constitutes 4 a substantial threat to the health or safety of the tenant, 5 other tenants, or others, including when the tenant refuses to 6 consent to relocation.

7 (2) When an emergency or a significant change in the 8 tenant's condition results in the need for the provision of 9 services that exceed the type or level of services included 10 in the occupancy agreement and the necessary services cannot 11 be safely provided by the assisted living program which the 12 program is certified to provide by law and as specified in the 13 uniform consumer disclosure statement.

14 g. A statement that all tenant information shall be 15 maintained in a confidential manner to the extent required 16 under state and federal law.

17 h. Occupancy, involuntary transfer, and transfer criteria 18 and procedures, which ensure a safe and orderly transfer. 19 The occupancy agreement shall specifically state the type 20 and level of services the program can safely provide and the 21 specific medical, cognitive, or functional conditions that, by 22 law, prohibit initial occupancy or may necessitate subsequent 23 transfer or involuntary transfer.

*i.* The internal appeals process provided relative to aninvoluntary transfer.

*j.* The program's policies and procedures for addressing
grievances between the assisted living program and the tenants,
including grievances relating to transfer and occupancy.

29 k. A statement of the prohibition against retaliation as 30 prescribed in section 231C.13.

31 *1.* The emergency response policy.

32 <u>m. (1) Staff qualifications including but not limited</u> 33 to professional licensure, education, skills, training, 34 and experience; requirements for and sources of initial and 35 continuing staff training; and the staffing plan to provide

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1 direct care staff sufficient in number and qualifications 2 to meet the twenty-four-hour scheduled and unscheduled or 3 unpredictable needs of the tenants and, specifically, to 4 support the needs of each tenant as identified in the tenant's 5 evaluation and service plan. The staffing policy which specifies shall specify if 6 (2) m. 7 nurse delegation will be used, and how staffing will be adapted 8 to meet changing tenant needs. (3) The staffing policy shall specify that all direct 9 10 care staff are trained or certified, as applicable to the 11 specific skill, in emergency procedures, basic first aid, 12 cardiopulmonary resuscitation, and the Heimlich maneuver. n. (1) A description of the specific services and 13 14 programming to be provided to meet the individualized needs of 15 the tenant as determined through the tenant's evaluation or 16 assessment and to be included in the tenant's service plan. (2) The statement of services shall address, at a minimum, 17 18 the areas of instrumental activities of daily living, personal 19 care, and health-related care to be provided to a tenant. 20 (3) The statement of programming shall inform the tenant of 21 the individualized and group activities to be provided; whether 22 the program has a qualified staff person devoted solely to 23 activities; and that the program is required to provide a daily 24 program of planned and spontaneous activities that are based 25 upon a tenant's abilities and personal interests. 26 n. (4) In dementia-specific assisted living programs, a 27 description of the services and programming provided to meet 28 the life skills and social activities of tenants. 29 0. The refund policy. 30 A statement regarding billing and payment procedures. p. Occupancy agreements and related documents executed 31 3. 32 by each tenant or the tenant's legal representative shall be 33 maintained by the assisted living program in program files 34 from the date of execution until three years from the date 35 the occupancy agreement is terminated. A copy of the most

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1 current occupancy agreement shall be provided to members of the 2 general public, upon request. Occupancy agreements and related 3 documents shall be made available for on-site inspection to the 4 department upon request and at reasonable times.

5 Sec. 10. <u>NEW SECTION</u>. 231C.11A Voluntary cessation of 6 program operations — decertification.

1. The department shall adopt rules regarding the voluntary 8 cessation of program operations of an assisted living 9 program, including decertification. The rules shall address 10 notification of the tenants, tenant legal representatives, the 11 department, and the tenant advocate at least ninety days prior 12 to the anticipated date of cessation of program operations; the 13 requirements for the safe and orderly transfer or transition of 14 all tenants; and monitoring of the program during the process 15 and after cessation of program operations.

16 2. Within seven days following provision of notice of 17 cessation of program operations, the assisted living program 18 shall hold a meeting and invite all tenants, tenant legal 19 representatives, families of tenants, representatives of the 20 department, and the tenant advocate to discuss the pending 21 cessation of the program and to answer any questions. The 22 department and the tenant advocate shall have access to attend 23 the meeting and provide information to the tenants regarding 24 their legal rights.

3. The tenant advocate shall monitor the decertification process and shall undertake any investigations necessary to ensure that the rights of tenants are protected during the process and after cessation of program operations. The tenant advocate shall assist tenants during the transition, including assisting tenants in finding necessary and appropriate service providers if the assisted living program is unable to provide such necessary and appropriate services during the transition period. Under such circumstances, the assisted living program shall cooperate with the tenant advocate by providing contact information for service providers within a thirty-mile radius

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1 of the program.

4. The rules shall also require the escrowing of sufficient funds by the assisted living program to cover the cost of housing and services during the tenant's period of transition and during the individual's tenancy in a subsequent certified assisted living program, if the assisted living program confirmed in the occupancy agreement or other instrument acceptance of third-party payment or that the program would not discharge a tenant based on source of payment. Such payments shall be made during the transition period and subsequent tenancy until such time as the tenant is eligible for third-party payment as specified by the subsequent assisted living program.

5. Following cessation of program operations and becertification, the department shall retain authority to monitor the decertified program to ensure that the entity does not continue to act as an uncertified assisted living program or other unlicensed, uncertified, or unregistered entity otherwise regulated by the state following decertification. If a decertified assisted living program continues to or subsequently acts in a manner that meets the definition of assisted living pursuant to section 231C.2, the decertified program is subject to the criminal penalties and injunctive relief provisions of section 231C.15, and any other penalties applicable by law.

26 Sec. 11. Section 231C.17, subsections 2 and 3, Code 2011, 27 are amended to read as follows:

28 2. This chapter shall not be construed to require that a 29 facility licensed as a different type of facility also comply 30 with the requirements of this chapter, unless the facility 31 is represented to the public as a certified assisted living 32 program, or unless the facility meets the definition of 33 assisted living pursuant to section 231C.2 and the different 34 type of facility for which the facility is licensed provides a 35 less intensive type and level of services and housing.

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3. A certified assisted living program that complies with
 the requirements of this chapter shall not be required to be
 licensed or certified as a different type of facility, unless
 the facility is represented to the public as another type of
 facility, or unless the facility meets the definition of the
 different type of facility and the different type of facility
 provides a more intensive type and level of services and
 housing.

9 Sec. 12. RESIDENTIAL CARE CONTINUUM FOR OLDER INDIVIDUALS
10 — REVIEW AND RECOMMENDATIONS.

11 1. The office of the long-term care resident's advocate, 12 in cooperation with the university of Iowa center on aging, 13 shall undertake an independent review of the residential care 14 continuum for older individuals, as defined in section 231.4, 15 in the state. The review shall address the specific role of 16 assisted living in the continuum and shall also address the 17 overall design of the current and necessary future residential 18 care continuum for older individuals.

19 2. The independent review shall examine the entire 20 residential care continuum for older individuals, specifically 21 including independent living, assisted living, and nursing 22 facilities. The purposes of the review shall include all of 23 the following:

a. To determine the demographics and profile of the current
population of older individuals residing in residential care
in the state.

27 b. To determine the current composition of the residential 28 care continuum available for older individuals including but 29 not limited to the spectrum of living arrangements, level of 30 care criteria, services, staffing requirements, and degree of 31 regulation.

32 c. To determine if adequate consumer protections exist for 33 older individuals as they move through the residential care 34 continuum, and to make recommendations to improve protections 35 for consumers.

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1 d. To determine if the residential care continuum as 2 currently designed will meet the needs of older individuals of 3 all income levels in the future, and to make recommendations 4 for necessary changes to achieve the appropriate continuum. 5 The recommendations shall address the balance between providing 6 the option for older individuals to age in place and the 7 obligation of residential care providers to provide the 8 necessary and appropriate environment, services, and staffing 9 at each level of care. The recommendations shall also include 10 but are not limited to the purpose and targeted population 11 of and the services and support that can appropriately be 12 provided by each residential care option in the continuum; a 13 determination of the specific standards and criteria to provide 14 a consistent means of determining the point of transition 15 between each level of care; specific standards and requirements 16 for direct care and other staff qualifications, education, and 17 training for each level of care; physical environment standards 18 and requirements including fire and safety provisions; and 19 standards for social and functional interventions to assist 20 older individuals in maintaining optimal independence while 21 preventing deterioration from any existing medical, cognitive, 22 or functional conditions.

23 e. To make recommendations for providing affordable24 residential care options to all older individuals.

25 f. To make recommendations for the broader residential care 26 continuum by addressing the needs of other populations beyond 27 older individuals, including but not limited to persons with 28 neurodegenerative diseases.

9 g. To determine a means of aligning residential care 30 capacity with the location and needs of consumers. The 31 determination shall specifically consider whether assisted 32 living programs should be subject to certificate of need 33 requirements in order to facilitate alignment and ensure that 34 residential care options are available in all geographic areas 35 of the state and to consumers at all income levels.

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h. To determine financial and other incentives to promote
 the necessary residential care continuum.

3 3. In undertaking the review, the office of the long-term 4 care resident's advocate, in cooperation with the university 5 of Iowa center on aging, shall solicit input from consumers 6 and consumer advocates, residential care providers, health 7 care professionals and other residential care staff, and other 8 entities involved in the care and support of older individuals. 9 4. The office of the long-term care resident's advocate and 10 the university of Iowa center on aging shall submit a report of 11 the independent review to the governor and the general assembly 12 no later than January 16, 2012.

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## EXPLANATION

14 This bill relates to long-term residential living options. 15 The bill addresses provisions relating to assisted living 16 including the purposes of and intent behind assisted living, 17 the definition of assisted living, and rules relating to 18 assisted living. The bill includes in the purposes of assisted 19 living standards, the provision of consumer protections to 20 ensure program transparency, oversight, and accountability. 21 The bill also includes in the intent for assisted living 22 to provide consistent standards and oversight to ensure 23 protection of consumers. The bill amends the definition of 24 "assisted living" to provide that the encouragement of tenant 25 independence and choice shall be commensurate with the tenant's 26 medical, cognitive, and functional status and to provide that 27 assisted living includes services that at a minimum include 28 either health-related care or personal care, or both, but that 29 assisted living does not include the provision of housing and 30 assistance with instrumental activities of daily living unless 31 personal care or health-related care is also offered. The bill also provides that the definition of "assisted 32

33 living" includes any entity that meets the definition of 34 assisted living whether or not the entity represents itself 35 to the public as an assisted living program or as a certified

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1 assisted living program, including an entity that decertifies a 2 program but continues to provide housing and continues to be 3 or subsequently becomes the sole provider of assistance with 4 instrumental activities of daily living, personal care, or 5 health-related care, by whatever means employed or contracted, 6 including through a subsidiary, parent, or related corporation.

7 The bill directs that assisted living rules are to establish 8 quality and level of care criteria and standards to ensure 9 adequate and appropriate care for tenants and consistent 10 application by assisted living programs; establish standards 11 for evaluation and assessment of tenants and for service plans 12 to meet the individual needs of the tenant; provide for a 13 uniform consumer disclosure statement to empower consumers 14 in effectively comparing programs; staffing requirements; 15 the prohibition of guarantor agreements; the prohibition of 16 transfer, involuntary transfer, or termination of tenancy 17 based solely on the source of payment if the program accepts 18 third-party payment; and requirements regarding notice and 19 information required to be provided applicable to fees, costs, 20 and charges.

The bill provides that if a person meets the definition of assisted living, whether or not the person represents the person to the public as an assisted living program or a certified assisted living program, the person is considered an ssisted living program and is prohibited from operating in the state unless and until it is certified.

The bill also provides that services provided by a certified assisted living program to individual tenants as specified in an occupancy agreement and service plan may be provided directly by staff of the program or by individuals contracting with the program. Additionally, a tenant may employ or contract for services not included in the occupancy agreement and service plan if the services do not result in the tenant exceeding occupancy criteria, the provision of services does not affect the health or safety of other tenants, and the

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1 tenant assumes the responsibility and risk of the contractual
2 relationship.

3 The bill specifies information to be included in an 4 occupancy agreement including information relating to fees, 5 charges, and rates; third-party payment; that guarantor 6 agreements are prohibited; specific information regarding 7 occupancy and transfer criteria; and staffing-related 8 information.

9 The bill provides a procedure for voluntary cessation of a 10 program and requires as part of the procedure that the program 11 escrow sufficient funds to assist tenants in the transition to 12 subsequent housing and services.

13 The bill provides for an independent review of the 14 residential care continuum for older individuals and specifies 15 the purposes of the review. The review is to be undertaken 16 by the office of the long-term care resident's advocate in 17 cooperation with the university of Iowa center on aging, with a 18 final report to be submitted to the governor and the general 19 assembly by January 16, 2012.

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